

Escambia County Community Survey On Service, Image and Quality of Life

Fielded

11/5/2007 - 11/30/2007

Data Collection

By



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Escambia County Community Survey Fall/2007 Rev3

Intro: May I speak to [32][33]? (If not available ask, “Do you reside at this address? If “yes” proceed, otherwise schedule a call back.)

Hello, my name is [11] and I am calling on behalf of the Escambia County Office of Public Information & Communications to ask your opinion about the services and programs provided by the County. This is an opportunity for you to help the County improve its services to you. We are not selling anything, and your individual answers will be completely confidential. Can you help me out?

{34} **Qualifier.** Do you live within the limits of Escambia County? (Y/N) (If “yes” goes to next Q on this screen; if “no” goes to Q31.) If Yes, continue, if NO, thank you and terminate survey. **qualifier_1**

{35} Are you or any member of your immediate family employed by Escambia County? (Y/N) (If “yes” goes to Q32; if “no” goes to Q1.) If NO, continue, if YES, thank you and terminate survey. **qualifier_2**

General Questions about key County services:

{36} Q1. On a scale from one to five, with 1 being “Very DISSatisfied” and 5 being “Very SATISFIED,” how would you rate your level of satisfaction with LIVING in Escambia County? (Avg 1-5)(Leave blank if no response.)(If <= 2, goes to Q1x; if >=3, goes to Q2.) **q1**

{37-44} Q1x. Please explain why you are dissatisfied or why you rated as you did. (Comment) (Goes to Q2.) **q1xa – q1xh**

{45} Q2. On a scale of one to five, with 1 being VERY POOR and 5 being VERY GOOD, how would you rate the QUALITY OF LIFE in your neighborhood? (Avg 1-5) (If <= 2, goes to Q2x; if >=3, goes to Q3.) **q2**

{46-53} Q2x. Please explain why you feel that the quality of life is poor, or why you rated as you did. (Comment) (Goes to Q3.) **q2xa – q2xh**

{54} Q3. Using that same scale, how would you rate Escambia County government in terms of responsiveness to complaints? (Avg 1-5) (If <= 2, goes to Q3x; if >=3, goes to Q4.) **q3**

{55-62} Q3x. Please explain why you feel that the responsiveness to complaints is poor, or why you rated as you did. (Comment) (Goes to Q4.) **q3xa – q3xh**

{63} Q4. How would you rate the professionalism of Escambia County government employees using the scale of 1-5, with 5 being the best? (Avg 1-5) (If <= 2, goes to Q4x; if >=3, goes to Q5; if ISNULL goes to ScreenQ5.) **q4**

{153-156} Q4x. Please explain why you feel that the professionalism of Escambia County government employees is poor, or why you rated as you did. (Comment) (Goes to ScreenQ5.) q30e – q30h

Specific County Services:

ScreenQ5. Now I'll state a series of County facilities and infrastructure. Please rate your level of satisfaction for each using a scale of 1 to 5 with 5 being the best: (Avg 1-5) (Note: leave blank if "Don't know" or "No opinion.") (Goes to ScreenQ6.)

{64}	Q5a.	Fire Protection Services	q5a
{65}	Q5b.	Streets (ease of travel by car)	q5b
{66}	Q5c.	Emergency Medical Services(Ambulance)	q5c
{67}	Q5d.	Stormwater/Drainage	q5d
{68}	Q5e.	Boat Launch Facilities	q5e
{69}	Q5f.	Parks and Recreation facilities	q5f
{70}	Q5g.	Public Beach Accesses	q5g
{71}	Q5h.	Street maintenance	q5h
{72}	Q5i.	Mosquito Control	q5i
{73}	Q5j.	Public Transportation (Bus/ECAT)	q5j
{74}	Q5k.	Library Services	q5ak
{75}	Q5l.	Recreational programming	q5l
{76}	Q5m.	County website	q5m

{77} Q6. Please rate your level of satisfaction with Escambia County's sheriff services? (Avg 1-5) (Goes to Q6x.) q6

{78-85} Q6x. Why do you feel that way? (Comment) (Goes to Q7.) q6xa – q6xh

| {86} Q7. Do you feel speeding/traffic violations are regularly enforced in Escambia? (Y/N) (Goes to Q8.) q7

{87} Q8. Using our 1 to 5 scale, please rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing? (Avg 1-5) (Goes to Q8x.) q8

{88-95} Q8x. Why do you feel that way? (Comment) (Goes to Q9.) q8xa – q8xh

{96} Q9. Where do you get MOST of your information about Escambia County? (Lookup) (Note: It is OK to read choices.) (Requires hlp_mostinfo2, which has two columns: numerical_code (smallint) & description (char 40).) (If "Other – specify" goes to Q9x; if anything else goes to Q10.) q9

1. County website
2. The Commissioner's District newsletter
3. Word of mouth
4. Board of Commissioner's meetings
5. Escambia Library

6. Local Newspapers
7. Local TV/Radio
8. Other – specify

{97} Q9x. Specify “other” source of information about Escambia County: (Comment) (Goes to Q10.) q9x

{98} Q10. Have you ever applied for a building permit or had a building inspected by the County’s Building Department? (Y/N) (If “yes” goes to Q11; if “no” goes to Q12.) q10

{99} Q11. Please rate your level of satisfaction of the County’s Building Department on our 1-5 scale? (Avg 1-5) (Goes to Q12.) q11

{100} Q12. On a scale from one to five, with 1 being “Very DISSatisfied” and 5 being “Very SATISFIED,” how satisfied are you with COUNTY CODE ENFORCEMENT in your neighborhood? (Avg 1-5) (Leave blank if no response.) (Goes to ScreenQ13.) q12

ScreenQ13. We’re going to change it up a bit now. I ‘m going to read you 6 code violations, and I want you to rank order them in their order of importance or concern to you, with 1 being the most important code violation to enforce and 6 being the least important code violation to enforce. Each concern will be given a number from 1 to 6, and there can be no duplicate numbers. Take your time; I’ll be happy to repeat them as necessary and help you keep track of them as you order them: (If Q13f is “NOTNULL” Goes to Q13x; if Q13f is “ISNULL” goes to Q14.)

- | | |
|---|--------|
| {101} Q13a. Bulk Trash in Swale or Right of Way | q13a |
| {102} Q13b. Work done without permits | q13b |
| {103} Q13c. Overgrown Lawns | q13c |
| {104} Q13d. Junk Cars or Boats | q13d |
| {105} Q13e. House in disrepair (needs painting, etc.) | q13e |
| {157} Q13g. Roaming Animals | extra1 |
| {106} Q13f. Other | q13f |

{107} Q13x. Specify “Other” (Comment) (Leave blank if no response.) (Goes to Q15.) q13x

How concerned are you with any of the following issues:

{108} Q14. **NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE.** (Goes to Q15.) q14

{109} Q15. How would you rate your level of satisfaction with the County’s response in preparation of and in response to hurricanes? (Avg 1-5)(Leave blank if no response.) (Goes to Q15x.) q15

{110-117} Q15x. Why do you feel that way? (Comment) (Goes to Q16.) q15xa – q15xh

{118} Q16. Which of the following do you believe is the most important challenge facing Escambia? (Lookup) (Note: It is OK to read choices.) (Requires hlp_impchall.) (If “Other – specify” goes to Q16x; if anything else goes to Q17.) q16

- 1.) managing growth 2.) transportation 3.) building and maintaining a sense of community
 4.) attracting jobs and economic development 5.)affordable housing 6.) access to waterways
 7.) Other – specify

{119} Q16x. Specify “Other” (Comment) (Leave blank if no response.) (Goes to Q17.) q16x

Future Planning and Expectations

{120-122} Q17. Name the top 3 things you would like to see in Escambia County in the next five years. (Comment) (Goes to Q18.) (Note: Allow the respondent to think. Only give examples if they need clarification.)(for example, recycling, community centers, sidewalks, streetlights, etc.) q17a – q17c

{123-130} Q18. Are there any existing County services that you would recommend the County discontinue? (Comment) (Goes to Q19.) q18a – q18h

{131-138} Q19. Are there services, which the County currently does not provide, that you would recommend implementing? (Comment) (Goes to Q20.) q19a – q19h

{139} Q20. Returning to our scale from one to five, with 5 being “Very SATISFIED,” and 1 being “Very DISsatisfied” how satisfied are you with the OVERALL QUALITY of the job that the County is doing? (Avg 1-5)(Leave blank if no response.) (Goes to Q21.) q20

Specific Demographics

{140} Q21. How many years have you lived in Escambia? (Avg. Integer response.) (Goes to Q23.) q21

{141} Q22. **NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE.** (Y/N) (Goes to Q23.) q22

{142} Q23. Do you own or rent your residence? (Lookup) (Requires help table hlp_ownrent.) (Goes to Q25.) Own Rent Refused to answer q23

{143} Q24. **NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE.** (Lookup) (Requires help table hlp_typeres.) (If “Other – specify” goes to Q24x; if anything else goes to Q25.) q24

House Condo Townhouse Apartment Other – specify Refused to answer

~~{163}~~ Q24x. **NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE** Lookup value for choice question. (Goes to Q25.) extra7

Standard Demographics

{144} Q25. Because this is pure research, I need to ask you some demographic questions to ensure that we speak with a broad range of respondents. Remember, all of your answers are confidential. Which of the following age ranges do you fall into? (Lookup) (Requires use of hlp_agerange) (Note: OK to read choices.) (Goes to Q26.) q25

- | | | | | | |
|-------------|----------------------|----------|----------|----------|----------|
| 1. Under 18 | 2. 18-25 | 3. 26-35 | 4. 36-45 | 5. 46-55 | 6. 56-65 |
| 7. Over 65 | 8. Refused to answer | | | | |

{145} Q26. What is the highest degree or level of school you have completed? (Lookup) (Requires use of help table hlp_educat) (RA NOTE: Aided response ok here.) (Goes to Q27.) q26

- | | |
|---|--------------------------|
| 1. None | 10. 1 yr college or less |
| 2. Nursery school - 4 th | 11. 1+yr college no degr |
| 3. 5 th or 6 th grade | 12. Associate degree |
| 4. 7 th or 8 th grade | 13. Bachelor's degree |
| 5. 9 th grade | 14. Master's degree |
| 6. 10 th grade | 15. Professional degree |
| 7. 11 th grade | 16. Doctorate degree |
| 8. 12 th , No Diploma | 17. Don't Know |
| 9. High School Graduate | 18. Refused to answer |

{146} Q27. What is your present marital status? (Lookup) (Requires use of help table hlp_marital) (Goes to Q27a.) q27

(NOTE: Aided response - It is ok to read the choices to the respondent.)

- | | |
|------------------|----------------------|
| 1. Now married | 5. Separated |
| 2. Divorced | 6. Don't know |
| 3. Never married | 7. Refused to answer |
| 4. Widowed | |

{164} Q27a. Which of the following ethnic groups best describes your race? (Lookup) (Requires use of hlp_race2) (RA Note: OK to read choices.) (Goes to Q28.) extra8

- | | | | |
|---------------------------|---------------------------|--------------------|----------------------|
| 1. African American/Black | 2. Asian/Pacific Islander | 3. Hispanic/Latino | 4. Native American |
| 5. Caucasian/White | 6. Other | 7. Don't know | 8. Refused to answer |

{147} Q28. Please tell me when I read the category that best describes your total household income before taxes last year:(Lookup) (Requires use of help table hlp_income_census) (Goes to Q29.) q28

- | | |
|------------------------|--------------------------|
| 1. Under \$10,000 | 7. \$75,000 - \$99,999 |
| 2. \$10,000 - \$14,999 | 8. \$100,000 - \$149,999 |
| 3. \$15,000 - \$24,999 | 9. \$150,000 - \$199,999 |
| 4. \$25,000 - \$34,999 | 10. \$200,000 or more |
| 5. \$35,000 - \$49,999 | 11. Don't know |
| 6. \$50,000 - \$74,999 | 12. Refused to answer |

{148} Q29. (NOTE: record Respondent's gender. It is NOT necessary to ask a question here!) (Lookup) (Requires use of help table hlp_gender1) (Goes to Q30.) q29

M=Male

F=Female

U=Unknown

{149-152} Q30. Do you have any additional comments? (Comment) (Goes to CDS) q30a – q30d

Q31. I'm sorry but we are only surveying residents who live within the Escambia County Limits. Thank you very much for your time. (Out of Survey.)

Q32. I'm sorry but we are only surveying residents who are not employed by, or who do not have immediate family employed by Escambia County. Thank you very much for your time. (Out of Survey.)

CDS (Standard Call Disposition Screen) Thank you very much for your time and your input! I appreciate your participation. (Note: Terminate the call using a status of "S" Survey Taken.)

Survey Item	N	Mean
Q1: How would you rate your level of satisfaction with living in Escambia County?	506	3.7
Q2: How would you rate the quality of life in your neighborhood?	505	4.0
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	375	3.0
Q4: How would you rate the professionalism of Escambia County Government?	440	3.7
Q5a: Rate your level of satisfaction with fire protection services	416	4.6
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	496	3.3
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	388	4.5
Q5d: Rate your level of satisfaction with stormwater/drainage	470	3.4
Q5e: Rate your level of satisfaction with boat launch facilities	223	3.7
Q5f: Rate your level of satisfaction with parks and recreation facilities	420	3.7
Q5g: Rate your level of satisfaction with public beach accesses	418	3.6
Q5h: Rate your level of satisfaction with street maintenance	496	3.2
Q5i: Rate your level of satisfaction with mosquito control	477	3.2
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	262	3.2
Q5k: Rate your level of satisfaction with library services	378	4.0
Q5l: Rate your level of satisfaction with recreational programming	320	3.6
Q5m: Rate your level of satisfaction with County website	211	4.0
Q6: Rate your level of satisfaction with Escambia County's sheriff services	452	3.8
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	486	3.4
Q11: Rate your level of satisfaction with the County's Building Department	181	3.8
Q12: Rate your level of satisfaction with County code enforcement	428	3.7
Q13a: Code violation rank order: Bulk trash in swale or right of way	439	2.9
Q13b: Code violation rank order: Work done without permits	419	4.3
Q13c: Code violation rank order: Overgrown lawns	434	3.7
Q13d: Code violation rank order: Junk car or boats	431	3.1
Q13e: Code violation rank order: House in disrepair (needs painting, etc.)	430	3.1
Q13g: Code violation rank order: Roaming animals	435	3.6
Q13f: Code violation rank order: Other	15	1.4
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	475	4.2
Q20: How satisfied are you with the overall quality of the job that the County is doing?	496	3.6

Q1: How would you rate your level of satisfaction with living in Escambia County?

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	16	3.2	3.2
Somewhat dissatisfied	48	9.5	12.6
Neutral	144	28.5	41.1
Somewhat satisfied	146	28.9	70
Very satisfied	152	30	100
Total	506	100	
Missing	1		
Total	507		

Q2: How would you rate the quality of life in your neighborhood?

	Frequency	Valid Percent	Cumulative Percent
Very poor	14	2.8	2.8
Somewhat poor	35	6.9	9.7
Neutral	91	18	27.7
Somewhat good	175	34.7	62.4
Very good	190	37.6	100
Total	505	100	
Missing	2		
Total	507		

Q3: How would you rate Escambia County government in terms of responsiveness to complaints?

	Frequency	Valid Percent	Cumulative Percent
Very poor	49	13.1	13.1
Somewhat poor	69	18.4	31.5
Neutral	128	34.1	65.6
Somewhat good	89	23.7	89.3
Very good	40	10.7	100
Total	375	100	
Missing	132		
Total	507		

Q4: How would you rate the professionalism of Escambia County Government?

	Frequency	Valid Percent	Cumulative Percent
Very poor	14	3.2	3.2
Somewhat poor	32	7.3	10.5
Neutral	143	32.5	43
Somewhat good	151	34.3	77.3
Very good	100	22.7	100
Total	440	100	
Missing	67		
Total	507		

Q5a: Rate your level of satisfaction with fire protection services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	3	0.7	0.7
Somewhat dissatisfied	8	1.9	2.6
Neutral	18	4.3	7
Somewhat satisfied	110	26.4	33.4
Very satisfied	277	66.6	100
Total	416	100	
Missing	91		
Total	507		

Q5b: Rate your level of satisfaction with streets (ease of travel by car)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	38	7.7	7.7
Somewhat dissatisfied	86	17.3	25
Neutral	166	33.5	58.5
Somewhat satisfied	123	24.8	83.3
Very satisfied	83	16.7	100
Total	496	100	
Missing	11		
Total	507		

Q5c: Rate your level of satisfaction with emergency medical services (ambulance)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	5	1.3	1.3
Somewhat dissatisfied	2	0.5	1.8
Neutral	27	7	8.8
Somewhat satisfied	119	30.7	39.4
Very satisfied	235	60.6	100
Total	388	100	
Missing	119		
Total	507		

Q5d: Rate your level of satisfaction with stormwater/drainage

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	52	11.1	11.1
Somewhat dissatisfied	58	12.3	23.4
Neutral	120	25.5	48.9
Somewhat satisfied	133	28.3	77.2
Very satisfied	107	22.8	100
Total	470	100	
Missing	37		
Total	507		

Q5e: Rate your level of satisfaction with boat launch facilities

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	23	10.3	10.3
Somewhat dissatisfied	13	5.8	16.1
Neutral	50	22.4	38.6
Somewhat satisfied	68	30.5	69.1
Very satisfied	69	30.9	100
Total	223	100	
Missing	284		
Total	507		

Q5f: Rate your level of satisfaction with parks and recreation facilities

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	16	3.8	3.8
Somewhat dissatisfied	32	7.6	11.4
Neutral	108	25.7	37.1
Somewhat satisfied	168	40	77.1
Very satisfied	96	22.9	100
Total	420	100	
Missing	87		
Total	507		

Q5g: Rate your level of satisfaction with public beach accesses

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	25	6	6
Somewhat dissatisfied	53	12.7	18.7
Neutral	98	23.4	42.1
Somewhat satisfied	126	30.1	72.2
Very satisfied	116	27.8	100
Total	418	100	
Missing	89		
Total	507		

Q5h: Rate your level of satisfaction with street maintenance

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	39	7.9	7.9
Somewhat dissatisfied	79	15.9	23.8
Neutral	167	33.7	57.5
Somewhat satisfied	149	30	87.5
Very satisfied	62	12.5	100
Total	496	100	
Missing	11		
Total	507		

Q5i: Rate your level of satisfaction with mosquito control

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	77	16.1	16.1
Somewhat dissatisfied	57	11.9	28.1
Neutral	125	26.2	54.3
Somewhat satisfied	143	30	84.3
Very satisfied	75	15.7	100
Total	477	100	
Missing	30		
Total	507		

Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	13.4	13.4
Somewhat dissatisfied	48	18.3	31.7
Neutral	72	27.5	59.2
Somewhat satisfied	58	22.1	81.3
Very satisfied	49	18.7	100
Total	262	100	
Missing	245		
Total	507		

Q5k: Rate your level of satisfaction with library services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	22	5.8	5.8
Somewhat dissatisfied	24	6.3	12.2
Neutral	50	13.2	25.4
Somewhat satisfied	131	34.7	60.1
Very satisfied	151	39.9	100
Total	378	100	
Missing	129		
Total	507		

Q5l: Rate your level of satisfaction with recreational programming

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	23	7.2	7.2
Somewhat dissatisfied	22	6.9	14.1
Neutral	89	27.8	41.9
Somewhat satisfied	110	34.4	76.3
Very satisfied	76	23.8	100
Total	320	100	
Missing	187		
Total	507		

Q5m: Rate your level of satisfaction with County website

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	2	0.9	0.9
Somewhat dissatisfied	12	5.7	6.6
Neutral	45	21.3	28
Somewhat satisfied	81	38.4	66.4
Very satisfied	71	33.6	100
Total	211	100	
Missing	296		
Total	507		

Q6: Rate your level of satisfaction with Escambia County's sheriff services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	7.7	7.7
Somewhat dissatisfied	36	8	15.7
Neutral	82	18.1	33.8
Somewhat satisfied	153	33.8	67.7
Very satisfied	146	32.3	100
Total	452	100	
Missing	55		
Total	507		

Q7: Do you feel speeding/traffic violations are regularly enforced in Escambia?

	Frequency	Valid Percent	Cumulative Percent
No	222	45.3	45.3
Yes	268	54.7	100
Total	490	100	
Missing	17		
Total	507		

Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	7.2	7.2
Somewhat dissatisfied	66	13.6	20.8
Neutral	165	34	54.7
Somewhat satisfied	134	27.6	82.3
Very satisfied	86	17.7	100
Total	486	100	
Missing	21		
Total	507		

Q9: Where do you get most of your information about Escambia County?

	Frequency	Valid Percent	Cumulative Percent
County website	24	4.7	4.7
The Commissioner's District newsletter	5	1	5.7
Word of mouth	32	6.3	12.1
Escambia Library	1	0.2	12.3
Local newspapers	211	41.7	54
Local TV/radio	216	42.7	96.6
Other	17	3.4	100
Total	506	100	
Missing	1		
Total	507		

Q10: Have you ever applied for a building permit or had a building inspected by the County's Building Department?

	Frequency	Valid Percent	Cumulative Percent
No	316	62.5	62.5
Yes	190	37.5	100
Total	506	100	
Missing	1		
Total	507		

Q11: Rate your level of satisfaction with the County's Building Department

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	13	7.2	7.2
Somewhat dissatisfied	20	11	18.2
Neutral	28	15.5	33.7
Somewhat satisfied	56	30.9	64.6
Very satisfied	64	35.4	100
Total	181	100	
Missing	326		
Total	507		

Q12: Rate your level of satisfaction with County code enforcement

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	33	7.7	7.7
Somewhat dissatisfied	36	8.4	16.1
Neutral	89	20.8	36.9
Somewhat satisfied	142	33.2	70.1
Very satisfied	128	29.9	100
Total	428	100	
Missing	79		
Total	507		

Q13a: Code violation rank order: Bulk trash in swale or right of way

Rank:	Frequency	Valid Percent	Cumulative Percent
first	129	29.4	29.4
second	82	18.7	48.1
third	69	15.7	63.8
fourth	61	13.9	77.7
fifth	45	10.3	87.9
sixth	53	12.1	100
Total	439	100	
Missing	68		
Total	507		

Q13b: Code violation rank order: Work done without permits

Rank:	Frequency	Valid Percent	Cumulative Percent
first	40	9.5	9.5
second	45	10.7	20.3
third	37	8.8	29.1
fourth	58	13.8	43
fifth	109	26	69
sixth	130	31	100
Total	419	100	
Missing	88		
Total	507		

Q13c: Code violation rank order: Overgrown lawns

Rank:	Frequency	Valid Percent	Cumulative Percent
first	28	6.5	6.5
second	76	17.5	24
third	93	21.4	45.4
fourth	90	20.7	66.1
fifth	78	18	84.1
sixth	69	15.9	100
Total	434	100	
Missing	73		
Total	507		

Q13d: Code violation rank order: Junk car or boats

Rank:	Frequency	Valid Percent	Cumulative Percent
first	73	16.9	16.9
second	90	20.9	37.8
third	106	24.6	62.4
fourth	89	20.6	83.1
fifth	47	10.9	94
sixth	26	6	100
Total	431	100	
Missing	76		
Total	507		

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)

Rank:	Frequency	Valid Percent	Cumulative Percent
first	94	21.9	21.9
second	89	20.7	42.6
third	72	16.7	59.3
fourth	79	18.4	77.7
fifth	67	15.6	93.3
sixth	29	6.7	100
Total	430	100	
Missing	77		
Total	507		

Q13g: Code violation rank order: Roaming animals

Rank:	Frequency	Valid Percent	Cumulative Percent
first	98	22.5	22.5
second	54	12.4	34.9
third	54	12.4	47.4
fourth	45	10.3	57.7
fifth	71	16.3	74
sixth	113	26	100
Total	435	100	
Missing	72		
Total	507		

Q13f: Code violation rank order: Other

Rank:	Frequency	Valid Percent	Cumulative Percent
first	11	73.3	73.3
second	2	13.3	86.7
third	2	13.3	100
Total	15	100	
Missing	492		
Total	507		

Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	12	2.5	2.5
Somewhat dissatisfied	10	2.1	4.6
Neutral	54	11.4	16
Somewhat satisfied	174	36.6	52.6
Very satisfied	225	47.4	100
Total	475	100	
Missing	32		
Total	507		

Q16: What do you believe is the most important challenge facing Escambia?

	Frequency	Valid Percent	Cumulative Percent
Managing growth	78	15.7	15.7
Transportation	32	6.4	22.1
Building and maintaining a sense of community	23	4.6	26.7
Attracting jobs and economic development	226	45.4	72.1
Affordable housing	89	17.9	90
Access to waterways	3	0.6	90.6
Other	47	9.4	100
Total	498	100	
Missing	9		
Total	507		

Q20: How satisfied are you with the overall quality of the job that the County is doing?

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	8	1.6	1.6
Somewhat dissatisfied	34	6.9	8.5
Neutral	166	33.5	41.9
Somewhat satisfied	224	45.2	87.1
Very satisfied	64	12.9	100
Total	496	100	
Missing	11		
Total	507		

Q21: How many years have you lived in Escambia?

	Frequency	Valid Percent	Cumulative Percent
0 to 2 years	45	8.9	8.9
3 to 6 years	62	12.3	21.3
7 to 10 years	44	8.7	30
11 to 20 years	99	19.7	49.7
21 to 40 years	116	23.1	72.8
More than 40 years	137	27.2	100
Total	503	100	
Missing	4		
Total	507		

Q23: Do you own or rent your residence?

	Frequency	Valid Percent	Cumulative Percent
Own	416	82.1	82.1
Rent	84	16.6	98.6
Refused to answer	7	1.4	100
Total	507	100	

Q25: Which of the following age ranges do you fall into?

	Frequency	Valid Percent	Cumulative Percent
18 - 35 years	70	14.1	14.1
36 - 55 years	130	26.3	40.4
56 - 65 years	114	23	63.4
Over 65	181	36.6	100
Total	495	100	
Missing	12		
Total	507		

Q26: What is the highest degree or level of school you have completed?

	Frequency	Valid Percent	Cumulative Percent
Less than high school	44	8.7	8.7
High school diploma or GED	118	23.3	32
Some college or AA degree	180	35.5	67.5
College degree or higher	160	31.6	99
Refused to answer	5	1	100
Total	507	100	

Q27: What is your present marital status?

	Frequency	Valid Percent	Cumulative Percent
Now married	318	62.7	62.7
Divorced	50	9.9	72.6
Never married	65	12.8	85.4
Widowed	59	11.6	97
Separated	6	1.2	98.2
Don't know	1	0.2	98.4
Refused to answer	8	1.6	100
Total	507	100	

Q27a: Which of the following ethnic groups best describes your race?

	Frequency	Valid Percent	Cumulative Percent
African American/Black	58	11.4	11.4
Asian/Pacific Islander	7	1.4	12.8
Hispanic/Latino	3	0.6	13.4
Native American	13	2.6	16
Caucasian/White	399	78.7	94.7
Other	14	2.8	97.4
Don't know	2	0.4	97.8
Refused to answer	11	2.2	100
Total	507	100	

Q28: Which category best describes your total household income?

	Frequency	Valid Percent	Cumulative Percent
Under \$10,000	28	5.5	5.5
\$10,000 - \$14,999	22	4.3	9.9
\$15,000 - \$24,999	33	6.5	16.4
\$25,000 - \$34,999	60	11.9	28.3
\$35,000 - \$49,999	77	15.2	43.5
\$50,000 - \$74,999	72	14.2	57.7
\$75,000 - \$99,999	51	10.1	67.8
\$100,000 - \$149,999	35	6.9	74.7
\$150,000 - \$199,999	7	1.4	76.1
\$200,000 or more	5	1	77.1
Don't know	37	7.3	84.4
Refused to answer	79	15.6	100
Total	506	100	
Missing	1		
Total	507		

Gender

	Frequency	Valid Percent	Cumulative Percent
F	304	60	60
M	203	40	100
Total	507	100	

**Escambia County Community Survey
On Service, Image and Quality of Life
Verbatim Comments**

Fielded

11/5/2007 - 11/30/2007

Data Collection

By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Note: Each response in the verbatim comment section is sequentially numbered for discussion.

Q1X – PLEASE EXPLAIN WHY YOU ARE DISSATISFIED OR WHY YOU RATED YOUR LEVEL OF SATISFACTION AS YOU DID WITH LIVING IN ESCAMBIA.

Q1x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q1. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

1. Q1 Rating: 1. "It's the poorest county in the state of Florida considering its size. There's no money nor jobs. Just rich people with the poor people living off of nothing."
2. Q1 Rating: 1. "I think the political corruption is out of control."
3. Q1 Rating: 1. "Taxes and insurance are too expensive."
4. Q1 Rating: 1. "I live on Bay Front Park and the Fish House disturbs us with their noise. I think the police and have been nice, but there is nothing they can do."
5. Q1 Rating: 1. We are stopped in our tracks before we can get off the ground with trying to get our businesses going again. There is so much red tape to go through.
6. Q1 Rating: 1. Job opportunity, with decent the pay rates
7. Q1 Rating: 1. "Taxation, homestead insurance, wages. We lost everything during hurricane Ivan and we had to start all over with much higher property taxes."
8. Q1 Rating: 1. 'Nothing gets done. There are too many hands in the pie.'
9. Q1 Rating: 1. I live in Brownsville. Do I need to say any more.
10. Q1 Rating: 1. 'You can't work here. You can't get a license. I'm a carpenter. Unless you have a general contractor's license, it is illegal to work. I'm a carpenter. In order to get a license, you have to have 5 years of pay stubs when you go before the board.'
11. Q1 Rating: 1. "I don't like the killings that are going on."
12. Q1 Rating: 1. drugs all around and cops don't do anything.
13. Q1 Rating: 1. 'They worry more hedge lines than clearing out drug dealers.'
14. Q1 Rating: 1. "I think we have lousy county commissioners."
15. Q1 Rating: 1. "I think the taxes are too high. I am dissatisfied with the insurance rates and the roads are bad."

16. Q1 Rating: 1. Cost of living has gone up & you get nothing for your money
17. Q1 Rating: 2. 'I feel it is very foolish & stupid to install speed bumps when more roads needs to be paved.'
18. Q1 Rating: 2. "I'm not happy because of the low paying jobs & the school systems aren't very good."
19. Q1 Rating: 2. I don't like the water service for ECUS. The area is not taken care of very well. There is not a lot of community involvement.'
20. Q1 Rating: 2. Leaders will not allow any industry. There is no progress in Escambia County.
21. Q1 Rating: 2. Taxes are too high in the county
22. Q1 Rating: 2. I have a terrible time with the drainage in front of my home. They don't respond to complaints.
23. Q1 Rating: 2. "I feel this way because it's too boring & too quiet in Escambia. There is nothing to do here. Also, living expenses seem to be going up, but the pay rate for jobs are staying the same."
24. Q1 Rating: 2. I can't see why they keep taxing the people. I think that the taxes are too high. Implement some sales tax, not property taxes.
25. Q1 Rating: 2. "There's nothing to do here. There aren't any bike trails, the roads aren't kept up & there aren't any sidewalks where I stay at."
26. Q1 Rating: 2. 'They charge too much for water & gas.'
27. Q1 Rating: 2. "I have been ripped off by most of the services and programs in the county."
28. Q1 Rating: 2. 'I pay taxes, but it's like the county forgot the road I live on. I have crippling arthritis & I can no longer work. I have applied all over for help with doctor's bills & medications, but none is available for me.'
29. Q1 Rating: 2. Because of the high taxes.
30. Q1 Rating: 2. "There is a lack of adequate transportation like busses."
31. Q1 Rating: 2. "Transportation is a big problem and sidewalks for handicap and blind people."
32. Q1 Rating: 2. "I'm dissatisfied because I've had some problems with no assistance."

33. Q1 Rating: 2. 'I don't like the way they are spending our money, as for instance, the Maritime Park. Taxes are up 60%. The costs of the county should be kept in line.'
34. Q1 Rating: 2. I am very dissatisfied with the taxes that they are making us pay.
35. Q1 Rating: 2. "I don't like the way they're going up on peoples property taxes and there so many rules on your property. If you own your own property you should be able to have whatever you want in your yard, since you're the one paying the taxes on it."
36. Q1 Rating: 2. "I don't think Escambia doesn't do enough for the citizens and disadvantaged."
37. Q1 Rating: 2. There aren't any good jobs in this county. There aren't jobs.
38. Q1 Rating: 2. "I'm very displeased with the taxes; they're too high."
39. Q1 Rating: 2. More violence in the county than in the city. The residents in the county have less respect for their property.
40. Q1 Rating: 2. "I've grown up here & I've traveled to other counties. They always have more to do than Escambia county."
41. Q1 Rating: 2. "I think the cost of living is not good."
42. Q1 Rating: 2. "In the county the taxes are just outrageous and insurance issues in the county are a really big problem."
43. Q1 Rating: 2. " There is a lot of pollution in Escambia county. The taxes are too high and it's impossible to sell my home. There is a major lack of free or reduced public gyms and recreational facilities."
44. Q1 Rating: 2. "There is a lot of pollution."
45. Q1 Rating: 2. need more work for poor people.
46. Q1 Rating: 2. "The garbage pick up is terrible. I live across the street from Attucks Court and they aren't maintained by the city. Public Housing needs to do a better job on picking and cleaning up the area, it makes the surrounding areas look bad, since there not groomed."
47. Q1 Rating: 2. "The lack of professionalism in the top level of government."
48. Q1 Rating: 2. "Generally, the County really doesn't concentrate on getting rid of disabled cars and litter within the county limits."
49. Q1 Rating: 2. 'I think since Ivan there is a general disrespect of our city. There is trash all over the place, people walk their dogs and do not pick up after them, and things like that.'

50. Q1 Rating: 2. "I feel that the county commission is very partisan and none of them look out for the county as a whole and only look out for there own district. They favor development of bigger industries rather than things like environmentalism."
51. Q1 Rating: 2. "I don't think there is enough public services especially for children. Better selection of eating out."
52. Q1 Rating: 2. 'There are too many administrators in Escambia County. They are not spending gas tax money for paving dirt roads. Tax money not being utilized correctly.'
53. Q1 Rating: 2. "The traffic situation, it's like the traffic lights are non-existing. The traffic is getting bad, since the traffic lights don't line up properly. The traffic flow is choppy, instead of smooth and Nine Mile Road could use 2 or 3 more traffic lights."
54. Q1 Rating: 2. 'Nothing excites me. They start projects and do not get things done. Tourt and others like him are doing things they want done and not really caring about what the residents think.'
55. Q1 Rating: 2. There are no parks or opportunities for us. There are no bike paths, no actual parks that have any equipment. I don't see any results from the taxes that I pay. They need to get the Good Ole Boys out and get some new blood in office.
56. Q1 Rating: 2. "I'm dissatisfied because the County is focusing on the wrong areas. They need to have more attention on garbage on the side of the road & getting rid of dirt roads."
57. Q1 Rating: 2. Water here not good. Sewer charges exceed water charges. Natural gas has so many charges that I don't think they are being fair on it. The electric company has so many associate charges for improving their facilities. These should come out of their profits instead of being passed on to customers.
58. Q1 Rating: 2. Sales taxes, property taxes, price of gas.
59. Q1 Rating: 2. county services aren't good in the north end of the county. There aren't enough parks in the north end.
60. Q1 Rating: 2. The Arrogance of the County Commission is too much
61. Q1 Rating: 2. 'The county commissioners are not forward thinking about getting new businesses in Escambia County.'
62. Q1 Rating: 2. "I feel that we have a small power base that has been in control for a long time and everyone who has tried to go against them usually end up intimidated or thrown in jail. We need higher education and a cleaner environment."
63. Q1 Rating: 2. "I'm not satisfied because of the hurricanes. I know it has nothing to do with the county, but if another bad hurricane comes I'd like to move somewhere else."

Q2X. PLEASE EXPLAIN WHY YOU FEEL THAT THE QUALITY OF LIFE IS POOR, OR WHY YOU RATED AS YOU DID.

Q2x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q2. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

64. Q2 Rating: 1. Because of crime rate.

65. Q2 Rating: 1. "I live in Brownsville which is still having the same problems."

66. Q2 Rating: 1. "I have lived here for a while and the neighborhood has gone down. Also. there are crack heads."

67. Q2 Rating: 1. "There is too much crime & this has increased this year."

68. Q2 Rating: 1. "I'm very unhappy because there is a lot of trash in my neighborhood. People throw trash in the parking lot & they take up parking spaces."

69. Q2 Rating: 1. Our neighborhood is high in crime. The quality of life is not good if you have your truck stolen or windshield broken out.

70. Q2 Rating: 1. It's just a bad part of town. There are a lot of drug problems and violence.'

71. Q2 Rating: 1. People speeding. Trash and junk everywhere. Fights.

72. Q2 Rating: 1. It is like driving from the projects to the high classed neighborhood. There is 3 or 4 hundred thousand [dollar] homes down the block.

73. Q2 Rating: 1. "There is some improvements, but I stay downtown & the quality of life should be better."

74. Q2 Rating: 1. drug problems and rats.

75. Q2 Rating: 1. I feel that the quality of life could be much more. I have had a break in and the folks try to steal all of the things in my area.

76. Q2 Rating: 1. Because people are out there at 2am riding go carts & noisy engines.

77. Q2 Rating: 1. "I feel like there is a drug problem where I live."

78. Q2 Rating: 2. 'It's not a very good neighborhood. We need more law enforcement. Lots of drug dealers walking the streets.'

79. Q2 Rating: 2. "I have a neighbor that doesn't keep his yard or house clean & he burns fires at night."

80. Q2 Rating: 2. It needs to be cleaned up. We need a Brownsville sweep.
81. Q2 Rating: 2. I kind of live in the ghetto. There are a lot of not so nice people here.
82. Q2 Rating: 2. There are prostitutes and drug dealers up and down my street. There are kids that throw trash in my yard.
83. Q2 Rating: 2. 'Too much thievery & drugs.'
84. Q2 Rating: 2. "The people in my neighborhood are really segregated."
85. Q2 Rating: 2. "I rated because of drugs and crime in my area."
86. Q2 Rating: 2. Older community, & clean up the area. The code enforcements should be done more. The crime rate is really going up.
87. Q2 Rating: 2. "I've had things stolen from me; you can't leave anything outside in my neighborhood."
88. Q2 Rating: 2. "The mosquito trucks never come through our neighborhood and it's always a lot of noise on the next street over from my house."
89. Q2 Rating: 2. "I think the blasting and digging for drains are disturbing and the music from the Fish House is loud."
90. Q2 Rating: 2. There's a lot of riff raff, drug dealers.
91. Q2 Rating: 2. "I guess it's because I live in lower income neighborhood."
92. Q2 Rating: 2. " Because there is a lot of teen drugs in my neighborhood."
93. Q2 Rating: 2. 'The people around me in Mayfair don't seem to care about their yards & the kids are out at night riding down the middle of the streets. If I have to go out at night, I have to be very careful driving so I don't hit someone on a bicycle.'
94. Q2 Rating: 2. Drugs and deals that are going on. The police aren't doing anything about it.
95. Q2 Rating: 2. "The subdivision are being built in abundance, but the road access is not being regulated. Some morning it takes me thirty minutes to get out of my driveway."
96. Q2 Rating: 2. 'It is pretty rundown because mostly renters live around here & they don't care about keeping up property. There are only a few landowners to keep their own property up.'
97. Q2 Rating: 2. There are a lot of older houses that are in need of being repaired or torn down. They are dangerous and they need to be attended to.

98. Q2 Rating: 2. "I feel this way because there aren't any grocery stores in my neighborhood. There is nothing here where I stay."
99. Q2 Rating: 2. "I live in an area where different places won't deliver food, since this neighborhood is known as a red area, a place with a high robbery rate."
100. Q2 Rating: 2. "I stay in low-income neighborhood & there a lot of run down houses."
101. Q2 Rating: 2. Operation Brownsville was great for that area but it chased all the problems into my neighborhood.
102. Q2 Rating: 2. "Escambia county does not regulate exhaust pollution. I live close to interstate and the pollution is very unbearable. "
103. Q2 Rating: 2. factories, more work.
104. Q2 Rating: 2. "It's a lot of vandalism in my neighborhood."
105. Q2 Rating: 2. "I have people in my neighborhood that try to act like thugs."
106. Q2 Rating: 2. get rid of old trailer and cinder block house that don't meet codes.
107. Q2 Rating: 2. "Our street floods and the county has come out. The drainage system is horrible in the area. Every time it rained my yard floods. The county has come out many times but has not resolved the problem."
108. Q2 Rating: 2. "I see some people don't keep up their homes and the county should keep this from happening."
109. Q2 Rating: 2. Clean the drug dealers off the streets.
110. Q2 Rating: 2. We live in a mobile home park. I can't find a house that we can afford.
111. Q2 Rating: 2. " I have a problem with the property behind my home. The weeds are over grown. There are rats, snakes and possum on the property. I have asked for help, but I have not received any service."

Q3X. PLEASE EXPLAIN WHY YOU FEEL THAT THE RESPONSIVENESS TO COMPLAINTS IS POOR, OR WHY YOU RATED AS YOU DID.

Q3x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q3. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

112. Q3 Rating: 1. "They don't do nothing. They're over setting the budget and cutting back on services."

113. Q3 Rating: 1. They ask us to contact them and they never get back with us.

114. Q3 Rating: 1. need a lot of changes. streets are filthy. lots of trash. lots of people complain and never receive a response. nothing is done.

115. Q3 Rating: 1. We have a few problems in our area I don't wish to detail them.

116. Q3 Rating: 1. People complain and nothing is done about it or changes are not made to help the problems.

117. Q3 Rating: 1. I have called numerous times about the drugs and the issues and they are slow to respond, if at all I had a home invasion and they didn't do anything about it. I didn't know if they even did anything about it.

118. Q3 Rating: 1. "I think the corruption is terrible."

119. Q3 Rating: 1. 'I haven't really complained but I feel they overlook things that are important.'

120. Q3 Rating: 1. "I think in dealing with ECUA you get no real good answer."

121. Q3 Rating: 1. "I rated this because a off duty police man works at the Fish House and I still can't get no relief from the noise."

122. Q3 Rating: 1. After Ivan, there is no response to what is needed with the business owners. There are walls that go up and nothing is done.

123. Q3 Rating: 1. The Warrington branch of the Sheriff's department just doesn't care.

124. Q3 Rating: 1. scandals in the past years.

125. Q3 Rating: 1. Because they don't respond to people. Water bills going up, but they don't care what people think.'

126. Q3 Rating: 1. It took me a year and a lot of time and energy to get them to admit that they had not done what they were supposed to do about an issue I had.

127. Q3 Rating: 1. " Esc. Commissioners are not in tune with the tax payers of Escambia. Funds are misappropriated and needed programs are being under funded. We seem to put a lot of money in places we don't necessarily need to and reduce fund for those things needed in the county."

128. Q3 Rating: 1. I don't feel that they respond to complaints at all.

129. Q3 Rating: 1. "I feel this way because of experience; I'm not happy with their responsiveness."

130. Q3 Rating: 1. 'I've had complaints and they don't do anything.'

131. Q3 Rating: 1. "They have made promises to build new apartments & they have yet to start."

132. Q3 Rating: 1. "I don't they listen to our problems."

133. Q3 Rating: 1. It seems like nobody responds or really cares.

134. Q3 Rating: 1. The last time I made a report, no one came. At least I didn't see them. Maybe they came after I stopped watching.

135. Q3 Rating: 1. Because of the licensing structure. Escambia County is the only county with these constraints.

136. Q3 Rating: 1. all they want to do is argue amongst themselves and get nothing done.

137. Q3 Rating: 1. 'I feel a lot of decisions are not responsible ones. At county meetings, citizens are cut short. They should not be cutting people short, let them have their say.'

138. Q3 Rating: 1. "I call the cops all the time about drugs in my neighborhood and they don't even send a single unit out here to check it out."

139. Q3 Rating: 1. "The county does not respond to complaints."

140. Q3 Rating: 1. "I called when they pulled the street sign down, a month ago and no one has responded to replacing it. The others times when I called for other reasons, I didn't get a response or they didn't do what I requested."

141. Q3 Rating: 1. 'I don't think they are well informed. I don't think they know what they doing. Many of the decisions they make are made on the basis of what their peers think.'

142. Q3 Rating: 1. 'We still have drug dealers stopping us & offering us drugs to buy.'

143. Q3 Rating: 1. "There needs to be a lot of improvement."

144. Q3 Rating: 1. "They are misdirected and have mismanagement issues with administrators."
145. Q3 Rating: 1. water department, buck passing, slow response, lack of interest and caring.
146. Q3 Rating: 1. "I had a huge mosquito problem and was given rude treatment."
147. Q3 Rating: 1. "I think the county commissioners or county responds."
148. Q3 Rating: 1. I feel that they are a bunch of crooks. I don't care how much you complain, they are going to do what they want .
149. Q3 Rating: 1. "I think all of the elective officials in this county needs to be replaced, since they don't do their job. They only care about the tourist, instead of giving locals jobs they give them to the tourists. They complain about the garbage on the beach when the tourists are the people that are trashing it. They need to attract industry, instead of tourists."
150. Q3 Rating: 1. I have been making complaints over the course of the year about the traffic lights. they need to be staggered so that the traffic will flow.
151. Q3 Rating: 1. "I think they can do better than they do."
152. Q3 Rating: 1. "The County Commissioner doesn't return calls. I feel like I can't any help."
153. Q3 Rating: 1. 'They don't have a system that takes complaints and acts upon them. They give you the run around and nothing gets accomplished.'
154. Q3 Rating: 1. Overall, we have too much crime on the street, too many murders & nothing is getting better.
155. Q3 Rating: 1. 'We've been having an ongoing problem in our neighborhood and the county does not seem to be doing anything to stop it. They have all the facts and have done nothing to solve the problem. It's been ongoing for 2 years.'
156. Q3 Rating: 1. "My son was hit by a drunk driver yesterday and I didn't get help. Also, I tried to get help with the drug problems."
157. Q3 Rating: 1. "I feel this way because we were promised a road in our neighborhood a couple of years ago & we still have a dirt road."
158. Q3 Rating: 1. In 2005 my home was flooded from a county built retention pond. I could not get anyone to even acknowledge that there was a problem, much less help me.
159. Q3 Rating: 1. " I have not received and assistance with the pest, rodent control that my neighbors are creating in my community."

160. Q3 Rating: 2. "I live by Bayou Marcus and a guy was working and causing problems, but we couldn't get a call returned."
161. Q3 Rating: 2. 'From what I have heard they don't do a very good job.'
162. Q3 Rating: 2. I am not pleased with the commissioners and what they are doing. they are the pits.
163. Q3 Rating: 2. "I think the county spends too much time thinking up new ways to get more money instead of helping people."
164. Q3 Rating: 2. "I think the roads on the West side are bad and have been so for a while."
165. Q3 Rating: 2. 'I can not get anything done from my county commissioner.'
166. Q3 Rating: 2. They is nothing but trouble with the responsiveness of the county. they don't respond.
167. Q3 Rating: 2. They don't handle complaints. Nothing is being done to address runoff from roads in Perdido Key area.
168. Q3 Rating: 2. "There have been certain incidents in my neighborhood and the response was very slow."
169. Q3 Rating: 2. We have been asking for speed bumps for 5 years. They just recently sent someone out to draw the lines. We have been asking for help with cleanup on county property also that long & nothing has ever been done.
170. Q3 Rating: 2. I've called several times and never received a response.
171. Q3 Rating: 2. 'It takes 20 or 30 minutes to get a deputy here.'
172. Q3 Rating: 2. "Because of the zoning issues."
173. Q3 Rating: 2. "I have a experience of the lack of responses."
174. Q3 Rating: 2. 'I don't care to explain.'
175. Q3 Rating: 2. no comment.
176. Q3 Rating: 2. "I had a complaint; they told me they would fix it & they never came back."
177. Q3 Rating: 2. look into complaint better.
178. Q3 Rating: 2. "I would like to see some things change."

179. Q3 Rating: 2. I have not had a personal experience, but a friend of mine complained about an empty house a long time ago. Nothing has been done.
180. Q3 Rating: 2. Some of the things that went on with Willie Jones & other politicians were uncalled for.
181. Q3 Rating: 2. 'None of the politicians acknowledge the people who live within the city limits. They do not recognize that we live in Escambia County as well.'
182. Q3 Rating: 2. We have complained about poor schools, roads and taxes. Nothing is being done.
183. Q3 Rating: 2. "It's too many things not being done properly. For instance, the road system."
184. Q3 Rating: 2. "I have seen action better in other areas than mine."
185. Q3 Rating: 2. I have called them and they didn't respond at all.
186. Q3 Rating: 2. "I called several times about vehicles left in the road for several days, about mosquito control and road repairs, but nothing has been done about any of these complaints."
187. Q3 Rating: 2. 'A lot of stuff going on that should not be allowed to happen.'
188. Q3 Rating: 2. "I live out towards Perdido and we have bad roads and no bus services."
189. Q3 Rating: 2. "I think the government officials in this area are mercenary and corrupted. They are in it for whatever they can get out of it, not for what they can give to the community."
190. Q3 Rating: 2. "I seems that no matter who runs it things remains the same."
191. Q3 Rating: 2. " The responsiveness is poor as related to what county commissioners are doing . I don't feel they are acting in the best interest of the people."
192. Q3 Rating: 2. "I am just not happy with the politics and how things are run."
193. Q3 Rating: 2. "I don't like what they're doing at all. If they would speak up they couldn't run over the people like they do, since we would be aware of what's going on. The government is taking over and responding too much when they get complaints about other people. If you own it, you should be able to do what you please."
194. Q3 Rating: 2. "They don't respond very good, so I guess they don't care."
195. Q3 Rating: 2. "Some things that they do aren't right. The areas that need transportation, they don't offer it or you have to walk so far to catch the bus. They have meetings at the

community center that people don't attend since they don't have transportation. They have the owner of Yellow Cab on the city council, so transportation is given to his advantage."

196. Q3 Rating: 2. "I feel this way because the Commissioner is so busy trying to be friends with everybody & doing a good job."

197. Q3 Rating: 2. I am afraid to make a complaint for fear of retribution.

198. Q3 Rating: 2. Maritime park voted out twice, still going up. I feel that the first hurricane to come will blow it all down.

199. Q3 Rating: 2. "Because I've had complaints about cleanup and things of that nature that they said they would help to fix and they never enforced it."

200. Q3 Rating: 2. "When I ask about services I can't find anyone with the information and they refer me to the website. I've searched the website several times and it's not on there either. So where do I get the information I requested from?"

201. Q3 Rating: 2. The politicians don't care about the people, they are just doing the jobs.

202. Q3 Rating: 2. "I would say past efforts to communicate with county commissioners."

203. Q3 Rating: 2. "I've had problems & the responses were not very good."

204. Q3 Rating: 2. "I feel this way because of the Sheriff's department."

205. Q3 Rating: 2. Very disappointed in county government and the commission. Tuart problem poorly handled.

206. Q3 Rating: 2. "Because I can't even get my county commissioner to answer an email."

207. Q3 Rating: 2. "I think the city looks run down and they're not putting the resources where they should be nor planning properly. They haven't put sidewalks down yet."

208. Q3 Rating: 2. It takes a long time for them to respond or change complaints.

209. Q3 Rating: 2. "I think the government over the last years have been out of line."

210. Q3 Rating: 2. "I feel this way because they don't consider other people's time."

211. Q3 Rating: 2. "I live at the north end of the county and everything goes to Pensacola."

212. Q3 Rating: 2. "I have only had to complain once, but nothing was done about it. There are many complaints about the roads being flooded and not a thing being done about it.

213. Q3 Rating: 2. "I think they waste time and beat around the bush than solve problems."

214. Q3 Rating: 2. It doesn't do any good to complain. It is for the good old boys in the government.
215. Q3 Rating: 2. I feel like they take their own agenda & don't consider the people that put them in office
216. Q3 Rating: 2. "I own a warehouse and I wasn't listened to in getting it classified."
217. Q3 Rating: 2. "I feel this way because there is too much corruption & they don't respond to complaints in a professional manner."
218. Q3 Rating: 2. Disenchanted with the leadership and their lack of integrity and lack of ability to coordinate with other governments.
219. Q3 Rating: 2. "Look at the county commissioners & you can see why I say this. I don't care to elaborate."
220. Q3 Rating: 2. "I have a suspected drug dealer living next door to me and I reported it and they didn't do anything about it. They took 2 weeks to call me back. When they finally called me back they stated, they would have an undercover cop come and watch the neighborhood. I'm still waiting, no one hasn't came yet."
221. Q3 Rating: 2. We've tried to get the commissioners to take over the roads here. They don't pay any attention to us.
222. Q3 Rating: 2. "I just feel that most elected officials are there for themselves."
223. Q3 Rating: 2. "I hear too many stories about the sheriff's department paying too much attention to minor issues."
224. Q3 Rating: 2. No one answered the phone when I called in a complaint. I was transfered about 6 times before speaking to anyone.
225. Q3 Rating: 2. 'I don't feel that the commissioners listen to their constituents.'
226. Q3 Rating: 2. "I tried to stop a toll road that was going to be running through a lovely area full of woods and most of the people were very slow to respond to our complaints about the road."
227. Q3 Rating: 2. Nobody from the county is ever available to talk to.
228. Q3 Rating: 2. "I have had many problems with the government in the past; road maintenance, transportation system, & other issues. They don't respond in a timely manner; so I figure that they don't care."

Q4X. PLEASE EXPLAIN WHY YOU FEEL THAT THE PROFESSIONALISM OF ESCAMBIA COUNTY GOVERNMENT EMPLOYEES IS POOR, OR WHY YOU RATED AS YOU DID.

Q4x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q4. Respondents were only asked this open-ended question if they gave a rating of <= 2.

229. Q4 Rating: 1. It seems the employees don't know how to talk to people.
230. Q4 Rating: 1. "I think the corruption is bad."
231. Q4 Rating: 1. Again, this is about the Warrington Branch of the Sheriff's department.
232. Q4 Rating: 1. "I've been to the health department & they're slow. Also, I didn't like it when they yell out important information; such as S.S numbers."
233. Q4 Rating: 1. when you call they take forever to come. They don't care if someone kills us. We are black and poor.
234. Q4 Rating: 1. "Nothing is ever done to fix any of the common problems."
235. Q4 Rating: 1. The tax office is the only one that is caring. The officials are not here to better the county.
236. Q4 Rating: 1. "The professionalism is poor because there is a lot of dishonest government employees that the people don't know about."
237. Q4 Rating: 1. I don't think they can get anything done. There is too much bickering between city & county. The 2 should be combined.
238. Q4 Rating: 1. "I have received rude treatment."
239. Q4 Rating: 1. "I don't think they are professional."
240. Q4 Rating: 1. "I think they can do a better than they have."
241. Q4 Rating: 1. 'They are not much different that other government employees. They don't seem to be using their brain.'
242. Q4 Rating: 1. Rude, arrogant, don't return phone calls, argumentative.
243. Q4 Rating: 2. "They're under paid, so the quality of the work isn't good."
244. Q4 Rating: 2. They are arrogant and unprofessional people that don't care about the county.

245. Q4 Rating: 2. Going by the news.
246. Q4 Rating: 2. 'It's all the things I read about in the newspaper and see on Television.
247. Q4 Rating: 2. 'I feel for the money they make that they don't do much to earn it. They are more for themselves than for the citizens of Escambia County.'
248. Q4 Rating: 2. "I haven't met any real professional people in Escambia."
249. Q4 Rating: 2. I think the lower employees are more professional than the Executives. Look at the scandal.
250. Q4 Rating: 2. 'I've had the dubious honor of speaking with the commissioner's assistants and they have been snarly and egotistical. They refuse to put us through to talk with the commissioners.'
251. Q4 Rating: 2. "I got jumped on and the law tried to make me the bad guy."
252. Q4 Rating: 2. I believe they can only do what they are allowed to do.
253. Q4 Rating: 2. I have tried to get in touch with commissioners and so have others. Our calls are not returned.
254. Q4 Rating: 2. no comment.
255. Q4 Rating: 2. "Everything I have heard lately about the government officials is bad."
256. Q4 Rating: 2. "The professionalism is poor because the interactions I have experienced has not been good trustworthy experiences."
257. Q4 Rating: 2. "I have tried to get information from the county officials to no avail."
258. Q4 Rating: 2. "I read about certain people in the newspaper & I don't know who to believe. It's a lot of nonsense to me."
259. Q4 Rating: 2. "I have seeked help in the past and never received any."
260. Q4 Rating: 2. "If it isn't in line with their thinking then I seem to be ignored."
261. Q4 Rating: 2. "I think because of problems with the school board and council members."
262. Q4 Rating: 2. "I think the middle management needs more management ability."
263. Q4 Rating: 2. "There aren't professional."
264. Q4 Rating: 2. "Because they don't have a professional attitude toward people."

265. Q4 Rating: 2. "Because of all of the stuff that is going on with the County Commissioners. For instance, when they let the church borrow the portable classroom and everybody was upset about it."

266. Q4 Rating: 2. "I don't see a great deal of professionalism, but it could be there, I just don't see it."

267. Q4 Rating: 2. Not enough background & training to serve the community.

268. Q4 Rating: 2. "I think there are so many problems and we need better representatives."

269. Q4 Rating: 2. "Because of general nit picking and over responsive when not needed and not responsive enough when needed."

270. Q4 Rating: 2. Water department

271. Q4 Rating: 2. "I think the people we have in office don't do what's best for county or manager money."

272. Q4 Rating: 2. "It's all about who know; this is not a professional attitude."

273. Q4 Rating: 2. "I was dissatisfied with the follow up on the 1/2 cent to build a new library."

274. Q4 Rating: 2. I don't think that they give us the treatment that we should get. Some are professional and a lot aren't .

**Q6X. WHY DO YOU FEEL THAT WAY?
(REGARDING THE WAY THEY RATED ESCAMBIA COUNTY'S SHERIFF
SERVICES.)**

Q6x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q6. All respondents were asked this open-ended question, regardless of rating given.

275. Q6 Rating: 1. "They have the highest killing rates in this c county. The jail system is like a slave state."

276. Q6 Rating: 1. They don't do their jobs. They don't respond. The crime rate is worse.

277. Q6 Rating: 1. I don't see them doing their job in our area. They need to patrol more.

278. Q6 Rating: 1. I have called about the drug issues and they are very slow to respond. The drug dealers are still here and they don't seem to be swayed at all.

279. Q6 Rating: 1. I did contact them once & they came right away. They were helpful & courteous.

280. Q6 Rating: 1. 'I don't think they do their duty.'

281. Q6 Rating: 1. "I have a family member with mental illness and I don't think they handle those cases well."

282. Q6 Rating: 1. "I don't think the deputies are not trustworthy. I think they abuse the powers they have."

283. Q6 Rating: 1. Should patrol the community a little bit more in areas where there is a lot of crime.

284. Q6 Rating: 1. "I think they are picking on the wrong people."

285. Q6 Rating: 1. "Sometimes you can't trust them."

286. Q6 Rating: 1. 'Their response is very poor, their level of apathy, they are not properly trained in neighborhood matters.'

287. Q6 Rating: 1. "I'm not satisfied with them at all, it seem as if they work off of the "Good Ol' Boy Network." I think the sheriff, in general is crooked. How do you not know that you can't hunt in other states without a license That's ridiculous for the Sheriff to not know that! He (the sheriff) needs to be fired immediately and they won't fire him because of the Good Ol' Boy Network."

288. Q6 Rating: 1. "I have a bad experience with the Sheriff Dept."

289. Q6 Rating: 1. "I think they need better or college educated policemen."
290. Q6 Rating: 1. 'You have to be part of the 'Good Ole Boys' in order to get anything done. One of my complaints was torn up in my face. My husband was 60K behind in child support. I was sent a console TV to shut me up about my complaints. There is a lot of decay in the sheriff's department.'
291. Q6 Rating: 1. " I have no confidence in the sheriff's department. There is a great lack of concern with complaints that are filed. There's no follow-up."
292. Q6 Rating: 1. I feel that they could do a better job on fixing the road. The traffic and growth is so that they can't keep track of it all.
293. Q6 Rating: 1. "For many reasons I'm not happy, but I rather not comment."
294. Q6 Rating: 1. 'I hate Ron McNesby. I think they waste money buying helicopters instead of fixing Ensley Mayfair, Brownsville, Pensacola Village and Truman Arms. They said they cleaned up Brownsville but all they did was chase them to another neighborhood. They are hardly around at night when all the violence and drug dealings are going on.'
295. Q6 Rating: 1. "They are slow in responding."
296. Q6 Rating: 1. "I feel that there is a lot of money being spent for unworthy causes."
297. Q6 Rating: 1. "From my past experiences they had some wrong doing on their part that I felt was very tacky."
298. Q6 Rating: 1. "I had a burglary and nothing is being done, it took a week just to get evidence and I gave them that. The investigators are no help either."
299. Q6 Rating: 1. "My son in law had sworn out a warrant and the sheriff office tried to talk him out of doing it. Once the warrant was issued, they didn't go arrest the man. I also had a sheriff stand on my property and yell at my son, which I thought was very unprofessional."
300. Q6 Rating: 1. "I think they have weak leadership at top 2 levels.
301. Q6 Rating: 1. "I feel this way because a deputy threatened a neighbor for holding a water hose."
302. Q6 Rating: 1. no comment.
303. Q6 Rating: 1. "I don't get a good response."

304. Q6 Rating: 1. I have had my home broken into and so have some folks down the street. The police haven't done anything about the mess. They know who broke in but haven't done anything about it.

305. Q6 Rating: 1. The crime rate is rising all the time

306. Q6 Rating: 1. "There isn't enough deputies."

307. Q6 Rating: 1. "I don't think they protect the citizens of this county with drugs. Also, I had a son hit by a drunk driver last night and I had a hard time getting help."

308. Q6 Rating: 1. No comment

309. Q6 Rating: 1. "I think that sheriff does a terrible job. People are dying in the jail and people are still being shot in the street. I feel he is politically driven and that the sheriff's department is doing nothing to improve the community."

310. Q6 Rating: 2. "I think from personal experience they are not responsive and they abuse their driving."

311. Q6 Rating: 2. They aren't professional. They need to respond more professionally.

312. Q6 Rating: 2. "I feel this way because their response is too slow & they don't solve any problems."

313. Q6 Rating: 2. I have complained to the sheriffs department and they haven't done anything in response to the drug dealers in our area. I would like to see them do their duty.

314. Q6 Rating: 2. 'I live in a bad neighborhood. I don't see any patrolling or giving out tickets.'

315. Q6 Rating: 2. 'They do not set an example of a good driver. They weave in & out of lanes & speed on county roads. They run signals.'

316. Q6 Rating: 2. "I don't think they treat the blacks good from what I read in the paper."

317. Q6 Rating: 2. I don't have a problem with the Sheriff's Department as a whole; just certain people I felt weren't helpful."

318. Q6 Rating: 2. "I feel that I am dissatisfied that the current job Ron McNesby has done in the 8 years. I don't feel he has a grasp on what's going on."

319. Q6 Rating: 2. "They are lazy & overweight. I see a lot of them sitting around talking from their parked cars, just chit-chatting."

320. Q6 Rating: 2. 'Because that is another instance where someone in the city limits loses because the county refuses to do anything for us in the city. They tell us to call the city police. Sometimes the police are not able to do something that a sheriff can.'
321. Q6 Rating: 2. "They have no consideration for individuals & they treat everybody like a criminal."
322. Q6 Rating: 2. 'There has been vandalism in my area and they do come out but not much is done after that. I think they need some help.'
323. Q6 Rating: 2. I fell that they need to control the problems with drugs.
324. Q6 Rating: 2. "I don't care about the Sheriff's Department. They're very obnoxious, but I understand they've got a job to do."
325. Q6 Rating: 2. "I think they need more patrol in the area."
326. Q6 Rating: 2. "I have called in the past and they took their time to get here. It's a lot of fights in the neighborhood and they only send out one officer every time, when they should've sent at least 3."
327. Q6 Rating: 2. Would rather not comment.
328. Q6 Rating: 2. slow response time. lack of caring. attitude. lack of respect.
329. Q6 Rating: 2. 'Same drug issues. It's not hard to recognize a crack house.'
330. Q6 Rating: 2. "I feel this way because of the way they act."
331. Q6 Rating: 2. "They are a little sedulous in the arrest that they make."
332. Q6 Rating: 2. "Because of some of the complaints they've had. For instance, the overall misconduct of deputies and the improper use of taser guns."
333. Q6 Rating: 2. "The deputies I have had contact with have been unprofessional and arrogant. There is way to much force used, especially towards minority's. I see the deputies not obeying traffic laws also."
334. Q6 Rating: 2. There is too much crime and it isn't reported.
335. Q6 Rating: 2. "I've heard of too many incidents when the police used inappropriate force."
336. Q6 Rating: 2. "I feel like this because of the crime rate in the county and I am not satisfied with policeman giving tickets for seatbelts while more serious crimes are going on."

337. Q6 Rating: 2. "I feel this way because I've been watching how they operate & I don't approve."
338. Q6 Rating: 2. I feel that they could do more about the traffic violators.
339. Q6 Rating: 2. I have had several dealings with them and they have a poor attitude and their performance wasn't good. I suggest they take remedial courses on how to address the public.
340. Q6 Rating: 2. "I am not happy with the services in the Sheriff dept."
341. Q6 Rating: 2. 'I just think there have been too many instances of abuse by the deputies. I think they are great overall but there has been questionable incidents.'
342. Q6 Rating: 2. "The drug dealer that lives next door to me is still here. No one ever came out to patrol the neighborhood. So I can imagine how they respond to other calls.
343. Q6 Rating: 2. I think the sheriff's department wastes money because of the lawsuits they lost due to their own carelessness.
344. Q6 Rating: 2. "I always get bad evaluations from them when I have problems or driving."
345. Q6 Rating: 3. There are a lot of things that are going on that we aren't aware of. There is a lot of crime also.
346. Q6 Rating: 3. 'From what I read they are not that great. Let's put it this way, I won't vote for him.'
347. Q6 Rating: 3. "I never had any connection with them. I only know what I read in the newspaper."
348. Q6 Rating: 3. 'They need to be more in the public's eye instead of hiding when on duty.'
349. Q6 Rating: 3. 'I'm in the legal profession & there are so many complaints & lawsuits against the sheriffs.'
350. Q6 Rating: 3. 'Their response time is not that great.'
351. Q6 Rating: 3. 'My husband was stopped for not having his headlights on at 6:13, when it was still light out. My husband won the case when he went to court.'
352. Q6 Rating: 3. I have no personal experience. But, there is a general uneasiness about them amongst the people I know.
353. Q6 Rating: 3. 'Because they are slow to respond and I never see them patrolling the area. It would be nice to see them more often just driving around.'

354. Q6 Rating: 3. We have only contacted them a couple of times. Their response time was good.
355. Q6 Rating: 3. "We don't get any patrol in the areas unless something is unusual."
356. Q6 Rating: 3. "They used to be wonderful, but now there is a lack of response and lack of deputies."
357. Q6 Rating: 3. no comment.
358. Q6 Rating: 3. "The sheriffs office never seems to resolve any issues. My son owns a business and has been robbed several time. They've never solved a robbery. Our home was robbed and nothing was done about it."
359. Q6 Rating: 3. "They're doing a good job, but they can do a better job."
360. Q6 Rating: 3. '3 is halfway, so that is good.'
361. Q6 Rating: 3. "I believe a lot of stuff is unfair and they focus on the wrong things. I think they are really biased."
362. Q6 Rating: 3. 'Just from reading about them in the newspapers and of course there is always room for improvement.
363. Q6 Rating: 3. no comment
364. Q6 Rating: 3. I am very concerned that the crime rate in on the rise. We don't have enough monies to provide adequate coverage for the growing population.
365. Q6 Rating: 3. 'When we needed help from the sheriffs department, we didn't get the help we needed.'
366. Q6 Rating: 3. The time of response could improve.
367. Q6 Rating: 3. "I think they're doing their best."
368. Q6 Rating: 3. "I have heard bad things going on like people dying in jails."
369. Q6 Rating: 3. "I think there are racial inequalities within the system."
370. Q6 Rating: 3. I feel that they aren't doing their job like they should.
371. Q6 Rating: 3. "I feel they could do better."
372. Q6 Rating: 3. "I haven't had any dealings with them so I don't know."

373. Q6 Rating: 3. I don't know
374. Q6 Rating: 3. Because when we call them about simple things like dogs on the beach or people walking in the sea oats, they do not respond.
375. Q6 Rating: 3. Because I don't think they take some complaints seriously enough.
376. Q6 Rating: 3. "I have had poor interaction with the officers in my experience."
377. Q6 Rating: 3. No feeling one way or another, never had experiences with them.
378. Q6 Rating: 3. " They respond quickly and they do a good job."
379. Q6 Rating: 3. "I think during the storms they could have had better response time."
380. Q6 Rating: 3. "There have been some incidents that I think were not handled properly."
381. Q6 Rating: 3. I think they should concentrate on the real issues and not minor things.
382. Q6 Rating: 3. "We called them on different occasions and they weren't helpful."
383. Q6 Rating: 3. "I see a lot of double standards that the officers are allowed to get away with."
384. Q6 Rating: 3. I have never been disappointed with them.
385. Q6 Rating: 3. "They mess up sometimes. The people they should mess with they don't mess with them and they mess with the people that they shouldn't be messing with."
386. Q6 Rating: 3. 'My wife's wallet was stolen and they tried to use her information at our bank. The teller knows my wife and knew it wasn't her. She took the woman's picture and had all her information. The man we spoke to at the police department was rude and treated us like we were the criminals. We have been robbed and they don't seem to do very much.'
387. Q6 Rating: 3. "I think most of them do real good."
388. Q6 Rating: 3. "There isn't enough deputies."
389. Q6 Rating: 3. no opinion
390. Q6 Rating: 3. They don't seem to be a stop to some of the drug dealing that goes on in areas that are well known for that type of activity.
391. Q6 Rating: 3. no comment.
392. Q6 Rating: 3. "I think they're doing the best they can do."

393. Q6 Rating: 3. 'I've never had to use them. There is some bad publicity with them using tasers.'
394. Q6 Rating: 3. The personnel are professional and courteous. The daily helicopter flights over my house waste money and fuel and do no good whatsoever. Some personnel are possibly being forced into working too many hours.
395. Q6 Rating: 3. 'I feel that a lot of the hoopla about Brownsville is not accurate. It is a big joke.'
396. Q6 Rating: 3. "I think they're too involved with politics."
397. Q6 Rating: 3. 'With what I have heard and the times I have used them, I would say they are average.'
398. Q6 Rating: 3. 'They are average. They have a great response but I've been a witness where I was scrutinized and made to feel like I was the one in trouble.'
399. Q6 Rating: 3. 'There seems to be a lot of meandering going on.'
400. Q6 Rating: 3. "I never had to deal with them, so I don't know."
401. Q6 Rating: 3. "I am satisfied, but I don't have much dealings with them."
402. Q6 Rating: 3. 'I don't have much dealings with them. They are just about average.'
403. Q6 Rating: 3. "They're not always professional."
404. Q6 Rating: 3. "I don't think they are not looking at the right things. I think they are not looking at traffic problems."
405. Q6 Rating: 3. "I have never had dealings with them. I have to rely on what I have read out of the newspaper."
406. Q6 Rating: 3. "I think they're doing a good job."
407. Q6 Rating: 3. no
408. Q6 Rating: 3. "They're okay."
409. Q6 Rating: 3. "I haven't had any complaints or called on them for anything."
410. Q6 Rating: 3. "Every time I've needed them they didn't do anything to help me."
411. Q6 Rating: 3. I think they are doing an average job.

412. Q6 Rating: 3. " The Escambia county sheriffs office response time is inconsistent and some of the officers have really bad attitudes."
413. Q6 Rating: 3. "They seem to be a little trigger happy, so they need more control of their actions."
414. Q6 Rating: 3. "I have never had to use them. I think they need to treat mentally ill prisoners better."
415. Q6 Rating: 3. "I've never needed them so I don't know."
416. Q6 Rating: 3. I can't really say that they are doing their job. they knew who was doing the B and Es in our neighborhood and they didn't arrest him. I can't think that is going to work for enforcing the law.
417. Q6 Rating: 3. "I think they are about average and can do better , but they are not the worse."
418. Q6 Rating: 3. "I don't never see anyone in my neighborhood. Also, I don't see the speed limits and tailgating enforced."
419. Q6 Rating: 3. no particular reason
420. Q6 Rating: 3. "Qver the years they have not really shown a high degree of ethics."
421. Q6 Rating: 3. "I don't think it's fair that the deputies don't follow the same laws as civilians have to follow. They go through red lights & they speed too."
422. Q6 Rating: 3. no comment.
423. Q6 Rating: 3. "I've heard some good things & some bad things, but I've never had a problem with them."
424. Q6 Rating: 3. "I had a few contacts with them and no results."
425. Q6 Rating: 3. "The sheriff office has not been very helpful for me in my times of need."
426. Q6 Rating: 4. "They're always patrolling my neighborhood."
427. Q6 Rating: 4. "They're good at what they do. I never had any problems with them."
428. Q6 Rating: 4. "I don't have any complaints."
429. Q6 Rating: 4. "I know it has been problems, but I've never had any of my own. I haven't had a need to use them."

430. Q6 Rating: 4. "I see them all around the county."
431. Q6 Rating: 4. "Not sure."
432. Q6 Rating: 4. "I think the deputies do a pretty good job, but I don't like the Sheriff."
433. Q6 Rating: 4. "I've always been satisfied with their service."
434. Q6 Rating: 4. I just think that would be good.
435. Q6 Rating: 4. I feel that they respond in a quick fashion.
436. Q6 Rating: 4. "I think it is a tough job and I am impressed how they do their job."
437. Q6 Rating: 4. "There isn't enough of them & they're response time is too slow."
438. Q6 Rating: 4. 'I've not used them personally but I believe they are efficient.'
439. Q6 Rating: 4. "Roughly, I haven't had to deal with them, but if I feel if I ever had a problem they would be here in a timely manner."
440. Q6 Rating: 4. Been there when needed.
441. Q6 Rating: 4. They always seem to do anything people ask. They are always courteous & polite.
442. Q6 Rating: 4. In our dealings with them, they have been really nice & prompt.
443. Q6 Rating: 4. They do pretty good and they come out when they are called.
444. Q6 Rating: 4. I haven't had any dealings with them, but they must be doing ok.
445. Q6 Rating: 4. "They do a good job doing what they can"
446. Q6 Rating: 4. I think they are doing OK.
447. Q6 Rating: 4. " I haven't used them before and I don't have any complaints."
448. Q6 Rating: 4. I have only had one dealing with them & it was a good experience.
449. Q6 Rating: 4. "I think they're doing all that they can do."
450. Q6 Rating: 4. no comment.
451. Q6 Rating: 4. no

452. Q6 Rating: 4. "I can only rate them based on what I see on the news. I really don't have any personal experiences with the Sheriff's Department."
453. Q6 Rating: 4. "I think they are doing their job from my view."
454. Q6 Rating: 4. Help the community with fund raising and stuff.
455. Q6 Rating: 4. no comment
456. Q6 Rating: 4. "I think they are slow on response."
457. Q6 Rating: 4. "I haven't had a need to use them. I just worry about some of the news articles in newspaper about Ron McNesby not making good judgment. They use taser guns to often. I think they're abusing their powers."
458. Q6 Rating: 4. I feel that they are doing all they can.
459. Q6 Rating: 4. "I always see their response."
460. Q6 Rating: 4. "Based on news accounts and observation."
461. Q6 Rating: 4. "I haven't had good experiences with them when called."
462. Q6 Rating: 4. "I think there is improvement, but there is still room for more."
463. Q6 Rating: 4. "I think they are average."
464. Q6 Rating: 4. "I've had a lot of dealings with them and they seem to do a pretty good job."
465. Q6 Rating: 4. "I believe they're responding very quickly."
466. Q6 Rating: 4. "When you call with complaints they want to come talk to you instead of talking to the people that are causing the problem. This causes problems with the neighbors."
467. Q6 Rating: 4. "I think they were quick getting to me but they didn't really solve the problem."
468. Q6 Rating: 4. "I think they're doing a good job."
469. Q6 Rating: 4. "When the kids roam the streets they're here patrolling. I never had to call them for anything, but I'm sure they would be here if I needed them."
470. Q6 Rating: 4. They are visible and they seem to respond in a timely manner.

471. Q6 Rating: 4. "I haven't had any problems with them. I feel comfortable with them and glad to know they're here."
472. Q6 Rating: 4. I'm not happy with the current sheriff. He hasn't done a good job for the last three years. I don't think he will be reelected.
473. Q6 Rating: 4. "I haven't had to call the police, but they've come out and patrol my neighborhood when the community asked, but they have not stopped the speeders on my street."
474. Q6 Rating: 4. sometimes they use too much force.
475. Q6 Rating: 4. "I see them in my neighborhood patrolling the area."
476. Q6 Rating: 4. "They're very professional."
477. Q6 Rating: 4. "I haven't had personal problems and from what I hear they do a good job."
478. Q6 Rating: 4. "Just that when I see them, they have the tendency of being discourteous."
479. Q6 Rating: 4. "I think they are real responsive."
480. Q6 Rating: 4. no comment.
481. Q6 Rating: 4. "I see them spending a lot of time in my area."
482. Q6 Rating: 4. "I see them in the community working."
483. Q6 Rating: 4. 'I see them patrolling all the time & I've experienced good response to any complaints that I have had, being the manager of an apartment complex.'
484. Q6 Rating: 4. "I think they do a pretty good job in my area."
485. Q6 Rating: 4. "I think they do a pretty good job."
486. Q6 Rating: 4. "The sheriff office is responsive. They are active in the community."
487. Q6 Rating: 4. "I am pretty satisfied with what they are doing and I think they do a good job."
488. Q6 Rating: 4. "I haven't experienced anything positive or negative."
489. Q6 Rating: 4. "I haven't needed them recently, but if I did I know they would come."
490. Q6 Rating: 4. "I haven't had any problems and never heard of any complaints."
491. Q6 Rating: 4. 'They have always responded when I have problems in this neighborhood.'

492. Q6 Rating: 4. I have called them on several occasions. They responded quickly.
493. Q6 Rating: 4. "I think they're doing a pretty good job."
494. Q6 Rating: 4. 'It seems they respond quickly when there are disturbances.'
495. Q6 Rating: 4. "From speaking with friends and family and the hurricane response."
496. Q6 Rating: 4. "I think sometimes they are for you and sometimes against you."
497. Q6 Rating: 4. I have a lot of crime on my street but they seem to respond very quickly.
498. Q6 Rating: 4. never needed them, but they seem to do a good job.
499. Q6 Rating: 4. I've found them to be professional. They perform an active role in the community. They set a good example by doing the right thing.
500. Q6 Rating: 4. I feel that they are visible and are on duty when needed.
501. Q6 Rating: 4. I think from what I hear they do a pretty good job. I've never had any reason to call but I think it's good. If they make changes like I hear about I don't know then.
502. Q6 Rating: 4. sometimes they don't give good service. I haven't had a problem, but my neighbors have.
503. Q6 Rating: 4. Sometimes when you call they are slow to respond.'
504. Q6 Rating: 4. I only made one report & they were very prompt & helpful
505. Q6 Rating: 4. They are much better where I live now than when I lived on the west side
506. Q6 Rating: 4. "There've been some shootings in my neighborhood & the sheriff's services were excellent."
507. Q6 Rating: 4. "I haven't had any experiences with them, but I like the present sheriff since I know him personally."
508. Q6 Rating: 4. "I think they're doing a good job."
509. Q6 Rating: 4. "I think they're doing a pretty good job."
510. Q6 Rating: 4. "They do a good job."
511. Q6 Rating: 4. They have room for improvement, and I'd rather not go into detail.

512. Q6 Rating: 4. "I think they are doing the best job they can with what they have."
513. Q6 Rating: 4. "One of the sheriff's people ran into our house after a criminal but they did take care of it."
514. Q6 Rating: 4. "I haven't had any trouble with the sheriffs dept."
515. Q6 Rating: 4. 'I've just moved here and had to go there to get finger printed for a job and they were professional.'
516. Q6 Rating: 4. "I've never had a problem with them & I think they're doing a good job."
517. Q6 Rating: 4. "I have heard both good and bad about them, but I think they do good overall."
518. Q6 Rating: 4. "The response is good, but they should listen to both sides of the stories."
519. Q6 Rating: 4. I haven't had any problems with that.
520. Q6 Rating: 4. From what I hear, I think they do a good job. I haven't had any experience with them.
521. Q6 Rating: 4. I feel that they are there when needed.
522. Q6 Rating: 4. They've been professional and very cooperative.
523. Q6 Rating: 4. "I made a call & they came within minutes."
524. Q6 Rating: 4. I've had to call them but the problem wasn't resolved.
525. Q6 Rating: 4. I have volunteered at the level of sheriff service and they do a pretty good job.
526. Q6 Rating: 4. 'It's based on the media and what is said.'
527. Q6 Rating: 4. "I think there have been problems in the past that could have been handled better."
528. Q6 Rating: 4. Good response time. They try hard. Need to improve release of information to public about offenses committed by personnel. Get rid of those employees quicker.
529. Q6 Rating: 4. "They seem to be pretty responsive and responsible, motoring speed limits and school safety."
530. Q6 Rating: 4. "Every time I've needed them, they have always been there for me."

531. Q6 Rating: 4. 'They always have been there. They are not overly aggressive. They seem to be more patient and professional.'
532. Q6 Rating: 4. "I just see them around and they always seem available."
533. Q6 Rating: 4. I've never had a complaint.
534. Q6 Rating: 4. need to teach deputies to set good example about using headlights in rain and twilight.
535. Q6 Rating: 4. no
536. Q6 Rating: 4. 'The sheriffs are pretty good. There has never been anything bad about them in the papers.'
537. Q6 Rating: 4. "I never had to use them so I don't know."
538. Q6 Rating: 4. "They're not perfect."
539. Q6 Rating: 4. "I never had any problems with the Sheriff's department."
540. Q6 Rating: 4. 'I have never had to use them but I'm sure they would be good if I needed them.'
541. Q6 Rating: 4. "They sent somebody out who didn't know what was going on, instead of the person who was originally sent out. They're either too busy to handle the situations properly or don't have enough staff."
542. Q6 Rating: 4. "I think they do the best they can."
543. Q6 Rating: 4. I think they do pretty good.
544. Q6 Rating: 4. I feel that they do pretty good.
545. Q6 Rating: 4. "Some deputies are helpful; some aren't."
546. Q6 Rating: 4. "I think the sheriff is more responsive than past sheriffs."
547. Q6 Rating: 4. "I think they answer very promptly."
548. Q6 Rating: 4. They respond fairly quickly.
549. Q6 Rating: 4. 'They are doing an above average job. Their sub stations are spread wisely over county.'

550. Q6 Rating: 4. "I never had any reason to call them, but I see them out on the roads patrolling so they must be doing something right."
551. Q6 Rating: 4. I feel that they do pretty good, but they need improvement.
552. Q6 Rating: 4. I feel they are quick to respond to any problems that arise.
553. Q6 Rating: 4. "I think they get a little excessive when going after people. I think they need more training when dealing with mentally ill."
554. Q6 Rating: 4. 'I was pulled over once for speeding. He was courteous and polite. There have been times where I live when they have been called and they responded very quickly.'
555. Q6 Rating: 4. They are always visible in our area. I think they do a good job.
556. Q6 Rating: 4. "I don't have anything bad to say about them."
557. Q6 Rating: 4. "They're doing a pretty good job."
558. Q6 Rating: 4. "They provide professional & quick service."
559. Q6 Rating: 4. 'All the Escambia County police officers are sharp and are professional.'
560. Q6 Rating: 4. I don't think they can do their job because of the people. They try to, but the people don't let them.
561. Q6 Rating: 4. They do a great job. They deserve our support.
562. Q6 Rating: 4. I feel that we could use more coverage.
563. Q6 Rating: 4. "They're doing the best they can do."
564. Q6 Rating: 4. Sometimes they are wrong, sometimes they are right.
565. Q6 Rating: 4. I think they are very responsive.
566. Q6 Rating: 4. "I think they're doing a good job."
567. Q6 Rating: 4. I'm satisfied with the rank and file and I believe they do a good, honest job. The problem is inappropriate leadership. That problem starts at the very top position.
568. Q6 Rating: 4. "There is a station down the road from us and only a few people in my area, so I feel that they would be there for us if we ever needed them."
569. Q6 Rating: 4. They seem to be quite prominent. They go a long way to maintain a relatively safe atmosphere. They are aggressive as needed with those who violate the laws.

570. Q6 Rating: 4. "They're not perfect."
571. Q6 Rating: 4. "They're response is slow, but everything else is great."
572. Q6 Rating: 4. They do come if they are called, whether they do anything or not.
573. Q6 Rating: 4. "I think they have their own agenda."
574. Q6 Rating: 4. "I think the deputies do a good job despite the Sheriff."
575. Q6 Rating: 4. "I see on TV where they catch criminals."
576. Q6 Rating: 4. 'I have had no bad experiences with the sheriffs in Escambia County. They have been very responsive when needed.'
577. Q6 Rating: 4. "They seem to be arriving at the scene of crime promptly, but are not solving the crimes."
578. Q6 Rating: 5. no comment
579. Q6 Rating: 5. "I haven't had that many dealings with them, but the ones I've had have been positive."
580. Q6 Rating: 5. The few times they have come to this neighborhood, they were prompt & courteous
581. Q6 Rating: 5. "They have always responded fast when I have called."
582. Q6 Rating: 5. 'No complaints.'
583. Q6 Rating: 5. "I haven't had any issues with them and they have been helpful when needed."
584. Q6 Rating: 5. 'I've never had a problem with them and think overall they are doing a good job.'
585. Q6 Rating: 5. They seem to be very helpful and they have helped me when I needed it.
586. Q6 Rating: 5. "I think they're doing a great job."
587. Q6 Rating: 5. 'I think they're doing a great job.'
588. Q6 Rating: 5. No comment.
589. Q6 Rating: 5. "They respond very quickly."

590. Q6 Rating: 5. Excellent.
591. Q6 Rating: 5. "I have never had a problem with them."
592. Q6 Rating: 5. "I feel this way because I always see them, so I guess they're doing their job."
593. Q6 Rating: 5. "I think the Sheriff's department is doing their best."
594. Q6 Rating: 5. "I have family members that belong to the Chaplain Department of the sheriff's department and they're very helpful and hardworking."
595. Q6 Rating: 5. "My neighborhood is crime free. I can leave my front door unlock and not worry about it. I feel comfortable at night when I go to bed, knowing that I'm safe."
596. Q6 Rating: 5. no comment.
597. Q6 Rating: 5. "I had to call them to my house and they were here in 2 minutes."
598. Q6 Rating: 5. "They're doing a great job."
599. Q6 Rating: 5. "I've needed the sheriff's services recently & they were excellent."
600. Q6 Rating: 5. 'Whenever I had problems in the past, the response was quick & they were always as nice as could be.'
601. Q6 Rating: 5. 'Every time I've needed them, their response has been very prompt.'
602. Q6 Rating: 5. "know several deputies, & they were in & out of my yard when a neighbor of mine was killed. I could not ask for them to be any nicer."
603. Q6 Rating: 5. "They've always been there when I needed them."
604. Q6 Rating: 5. better enforcement of traffic signals.
605. Q6 Rating: 5. "I always see them; so they have to be doing a great job."
606. Q6 Rating: 5. "I have not had dealings with them, but I do see them & they seem to be doing their job."
607. Q6 Rating: 5. "I always see them & they appear to be doing a great job. I've never had to call the Sheriff's department."
608. Q6 Rating: 5. "I never had any problems with them."

609. Q6 Rating: 5. They do a good job.
610. Q6 Rating: 5. When I called them there response was quick to my call.
611. Q6 Rating: 5. 'The times I have needed them they were helpful and professional. They also came pretty quickly.'
612. Q6 Rating: 5. "I think they are very effective."
613. Q6 Rating: 5. It seems like they are always on the job. I think they are conscientious.
614. Q6 Rating: 5. "Every time I had dealings with them they were good."
615. Q6 Rating: 5. 'I had to call on them and they came quickly. I was satisfied with the way they handled everything.'
616. Q6 Rating: 5. I feel they are doing a pretty good job. I feel safe here.
617. Q6 Rating: 5. "I think they are okay."
618. Q6 Rating: 5. "I think they have a good presence and they seem to be available."
619. Q6 Rating: 5. "I think they're doing a great job."
620. Q6 Rating: 5. "I haven't had any problem with them. Also, they respond when needed."
621. Q6 Rating: 5. I feel that they are doing what they can and are responding the best they can.
622. Q6 Rating: 5. Ron McNesby and his people do a great job, that is except for the Warrington Branch.
623. Q6 Rating: 5. I see them patrolling, so they are a very visible presence. They also took the time to speak to our Homeowners Association.
624. Q6 Rating: 5. I have had to call them on occasion, and they seem to respond very quickly.
625. Q6 Rating: 5. I guess they are pretty good.
626. Q6 Rating: 5. "I think they do pretty good."
627. Q6 Rating: 5. "I think they're doing a great job."
628. Q6 Rating: 5. I feel that they come out when they are called. They are pretty visible.
629. Q6 Rating: 5. "Because I have had three break-ins and every time they have responded very quickly and in a professionalism manner."

630. Q6 Rating: 5. "Because I don't have any problems with them and every time I have needed them they were there for me."
631. Q6 Rating: 5. "They respond to all calls at all times of the day."
632. Q6 Rating: 5. "When I call them, they come right away to my house."
633. Q6 Rating: 5. 'The few times I've needed help from the sheriffs their response has been very good.'
634. Q6 Rating: 5. Protection from crime. Safe streets. Good traffic control.
635. Q6 Rating: 5. "My brother in law is a deputy and I think they do a great job."
636. Q6 Rating: 5. 'The sheriffs do a very good job. There is little crime in Mayfair.'
637. Q6 Rating: 5. "I always receive fast response to problems."
638. Q6 Rating: 5. My son in law just retired from the sheriffs department and he seems to feel that they did a good job. There is always room for improvement.
639. Q6 Rating: 5. "I don't have any dealings with them and according to the local news and the newspaper they are doing fine."
640. Q6 Rating: 5. "Every time I've needed them they were right here for me."
641. Q6 Rating: 5. I think they are very good in responding when they are called.
642. Q6 Rating: 5. I feel that they are doing a pretty good job.
643. Q6 Rating: 5. I think they try to do the best they can.
644. Q6 Rating: 5. "They're doing a great job."
645. Q6 Rating: 5. "I don't have any problems with them; they're very professional."
646. Q6 Rating: 5. "They respond pretty quickly."
647. Q6 Rating: 5. I feel that they responded quickly.
648. Q6 Rating: 5. "They doing a great job."
649. Q6 Rating: 5. 'I have no complaints and think they are doing a good job.'
650. Q6 Rating: 5. I feel that they are here when they are needed.

651. Q6 Rating: 5. "I just figure we have the best sheriff's department in the state. Whenever something goes wrong they are always here to solve the problem."

652. Q6 Rating: 5. They have been to our neighborhood watch meetings. They seem very understanding.

653. Q6 Rating: 5. "I think they're doing a great job."

654. Q6 Rating: 5. I've used them, they are very prompt, the city police the same way.

655. Q6 Rating: 5. They are good.

656. Q6 Rating: 5. no comment.

657. Q6 Rating: 5. Because they seem to be pretty efficient. They do an excellent job.

658. Q6 Rating: 5. I think they do the best they can.

659. Q6 Rating: 5. 'Every time I've called, they have come.'

660. Q6 Rating: 5. "I can see them riding around and doing their job."

661. Q6 Rating: 5. They seem to get the job done.

662. Q6 Rating: 5. "I feel this because of their promptness to answer calls."

663. Q6 Rating: 5. "They have a good response and presence."

664. Q6 Rating: 5. My husband was a police officer, so we are acquainted with most of the officers and I know what to expect from them.

665. Q6 Rating: 5. "They do their job."

666. Q6 Rating: 5. They do a good job.

667. Q6 Rating: 5. I know some of them personally and they are very dedicated people.

668. Q6 Rating: 5. "When people call them, they respond pretty quick to the calls."

669. Q6 Rating: 5. when we've called they've been very responsive.

670. Q6 Rating: 5. We have and let's keep him.

671. Q6 Rating: 5. "They do a good job, not only enforcing the law but also helping the people in jail through a program called Pathways. I did a video with them of mentoring inmates in jail."

672. Q6 Rating: 5. "I think they help out a lot."
673. Q6 Rating: 5. I feel that they do a good job.
674. Q6 Rating: 5. I feel that they are up on things.
675. Q6 Rating: 5. "I work at a bank and we have been robbed and was satisfied with their response. I think they are better than the Pensacola police."
676. Q6 Rating: 5. "I had to call on a couple occasions and they were on the ball, responded very rapidly."
677. Q6 Rating: 5. I've been very satisfied.
678. Q6 Rating: 5. "Whenever I have needed them they have responded pretty quick."
679. Q6 Rating: 5. I think they are doing a good job.
680. Q6 Rating: 5. "I feel pretty safe in my neighborhood and from what I understand they tend to respond quickly."
681. Q6 Rating: 5. "I think they're doing an excellent job."
682. Q6 Rating: 5. "They're usually prompt & professional."
683. Q6 Rating: 5. "I had a roommate issue & the sheriff's services were great. They responded quickly & they were nice & helpful."
684. Q6 Rating: 5. They have helped me a couple of times in the past with no questions asked. They perform well.
685. Q6 Rating: 5. "Because every time I needed them, they have been there immediately."
686. Q6 Rating: 5. " They are very professional.
687. Q6 Rating: 5. "They respond in a quick & professional manner."
688. Q6 Rating: 5. I feel they do a good job.
689. Q6 Rating: 5. "The are some problem within the county sheriff office. I am concerned with the use of tasers. I would like for someone to looked into the use or over use of taser. Overall, I feel the Sheriff is doing a good job."
690. Q6 Rating: 5. "I had an incident in my neighborhood & they came out & took care of everything."

691. Q6 Rating: 5. "They do a great job. I don't have any problems with them."
692. Q6 Rating: 5. "I have had good responses."
693. Q6 Rating: 5. "I haven't heard anything negative about them."
694. Q6 Rating: 5. 'I know the sheriff & I like him. That department has a hard job to do & they are doing a good job.'
695. Q6 Rating: 5. I have had to call them on several occasions. I think they came right away
696. Q6 Rating: 5. "I have spoken with a few officers on a daily basis and they are always great."
697. Q6 Rating: 5. "I think they have always been available when needed."
698. Q6 Rating: 5. I feel that they are doing a good job.
699. Q6 Rating: 5. "I have gotten solutions when I have problems."
700. Q6 Rating: 5. 'They have always responded well when I have called them.'
701. Q6 Rating: 5. "They're very nice & professional."
702. Q6 Rating: 5. I feel that they do a good job.
703. Q6 Rating: 5. "Whenever we have called the police in the past, they responded quickly."
704. Q6 Rating: 5. I haven't been here long enough to rate them fairly.
705. Q6 Rating: 5. "They respond very well."
706. Q6 Rating: 5. " When my wife was ill, I had to call them often. They came pretty quick and responded quickly."
707. Q6 Rating: 5. "They have always been there for us and we've had to call them several times."
708. Q6 Rating: 5. 'Because my next door neighbor's alarm went off and they would not leave until the neighbor was notified.'
709. Q6 Rating: 5. I think they do a good job and keep our streets safe.
710. Q6 Rating: 5. Kept the people informed, provided emergency services and instructions. Very good. Easy to work with.

711. Q6 Rating: 5. "They have been outstanding for us. We have been having trouble with the neighbor's cows and the police have come out several times and had the animal control come out to get the cows. They have been professional and kind. I am very pleased with them from my own experiences."

712. Q6 Rating: 5. They do a good job.

713. Q6 Rating: 5. "I don't have any problems with the services, they're doing a good job."

714. Q6 Rating: 5. I like the sheriff and think he has done a great job.

715. Q6 Rating: 5. "The sheriff office randomly drives through the community. They respond immediately."

716. Q6 Rating: 5. "They do a great job. When I needed their help they came very quickly & they were courteous."

717. Q6 Rating: 5. "The couple times I have used them they have been timely and professional."

718. Q6 Rating: 5. no

719. Q6 Rating: 5. "I always see them driving around."

720. Q6 Rating: 5. I have not had occasion to use them, so I guess they are fine.

721. Q6 Rating: 5. "The response is great. I just think they need more deputies."

722. Q6 Rating: 5. "I am concerned with the deputies being a little forceful with citizens."

723. Q6 Rating: . "I haven't had any experience."

724. Q6 Rating: . I am not familiar with them. I have never seen a sheriffs car in our area

725. Q6 Rating: . I have no first hand experience. I only know what I read, and I don't believe it.

726. Q6 Rating: . "I haven't had any contact with them."

727. Q6 Rating: . 'I can't rate them because I never used them.'

728. Q6 Rating: . no contact

729. Q6 Rating: . no experience.

730. Q6 Rating: . no answer

731. Q6 Rating: . not used them
732. Q6 Rating: . "I don't know because I've never had to use the Sheriff's department."
733. Q6 Rating: . "I never had need of them, so I don't know."
734. Q6 Rating: . Not applicable
735. Q6 Rating: . N/a
736. Q6 Rating: . "I have no opinion, because I have never had to deal with them."
737. Q6 Rating: . " I haven't had any interaction with the sheriffs office. "
738. Q6 Rating: . haven't had any contact with them.
739. Q6 Rating: . 'I have no comment, because I've never dealt with them.'
740. Q6 Rating: . 'I've never had any encounters with the sheriffs department.'
741. Q6 Rating: . "I haven't dealt with them."
742. Q6 Rating: . "I really don't know, since I haven't had to use them."
743. Q6 Rating: . "I'd rather not rate the sheriff's services, but they need more patrol cars."
744. Q6 Rating: . haven't dealt with them
745. Q6 Rating: . not needed them
746. Q6 Rating: . "I have never had to call them."
747. Q6 Rating: . don't know
748. Q6 Rating: . haven't had any dealing with them.

**Q8X. WHY DO YOU FEEL THAT WAY?
(REGARDING RATING THE COUNTY'S EFFORTS TO KEEP CITIZENS
INFORMED.)**

Q8x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q8. All respondents were asked this open-ended question, regardless of rating given.

749. Q8 Rating: 1. "They don't want to inform the county because they don't want us to know what they're doing so we can't have any input."

750. Q8 Rating: 1. "I think they post the bare minimum of notices."

751. Q8 Rating: 1. "They could use better methods of communicating. Once in a while we get a voting billet for someone & there is not a lot of information on it."

752. Q8 Rating: 1. I don't hear anything about the work. I feel that they need to get Mikey out of there.

753. Q8 Rating: 1. There is so much going on now that we need to know about. They don't make an attempt to stay in touch.

754. Q8 Rating: 1. They just don't do a good job of it. Mostly, it is a joke.

755. Q8 Rating: 1. There is a lot of time that the people don't know what is going on.

756. Q8 Rating: 1. "Where we live we wanted to have speed bumps and it took a little boy getting killed to get it done. They finally added the bumps but they are not high enough. People still speed down the street. There are other places in Escambia County that the bumps are high enough."

757. Q8 Rating: 1. "They should have more advertisements about the status of the county. I feel like they only tell people at the meetings & everybody can't make those meetings."

758. Q8 Rating: 1. "I don't think they keep us informed enough."

759. Q8 Rating: 1. "If they decide to raise water, sewage or gas, it is a done deal. 30% of the people are paying 90% of the taxes."

760. Q8 Rating: 1. "I don't think they care."

761. Q8 Rating: 1. "I don't know what is going on in the county."

762. Q8 Rating: 1. "I have no idea of what is going on, unless the County is getting in trouble."

763. Q8 Rating: 1. " The citizens are uninformed of what is really going on. The public is not getting all the information they need to make informed decisions at the polls."
764. Q8 Rating: 1. 'It's just not very good and I feel they tell you only what they want you to know.'
765. Q8 Rating: 1. "They keep everything under lock & you don't know until it's too late."
766. Q8 Rating: 1. they don't do it. When I hear about things it's already old news.
767. Q8 Rating: 1. " I get all of my news from word of mouth. There is no direct forum to know what going on in the county unless you have an informed neighbor. You have to actively take it amongst yourself to be informed about what's really going on in the community."
768. Q8 Rating: 1. They hold a lot of secret meetings and don't tell the public about what is going on.
769. Q8 Rating: 1. 'I haven't found out any information about what county is doing.'
770. Q8 Rating: 1. "I think that they're too many things that are already decided, that we don't know about."
771. Q8 Rating: 1. " There are several news sources available. The county is getting a lot of attention. I watched the board meetings on Blab TV."
772. Q8 Rating: 1. "They advertise things after the fact and not before."
773. Q8 Rating: 1. 'I watch BLAB TV & get a lot of information from them. The information is there if people really want to listen or read.'
774. Q8 Rating: 1. "They try to do a lot of things without the public knowing. For instance, going to Hawaii, but Talk Radio ended up mention it."
775. Q8 Rating: 1. "I don't get information unless I read it on the web or newspaper."
776. Q8 Rating: 1. "They only tell you what they want you to know. I don't trust them since they're not honest and never come forth with everything."
777. Q8 Rating: 1. "I don't think they keep us in the know until a situation is discovered and placed in the newspaper."
778. Q8 Rating: 1. 'The good old boys are trying to scratch each other butts and are not getting anything substantial accomplished.'
779. Q8 Rating: 1. They do the job first, & then tell you about it

780. Q8 Rating: 1. No comment, There is too many things under the table.
781. Q8 Rating: 1. We aren't informed about what is happening. We always find out about it after it happens.
782. Q8 Rating: 1. The latest incident with the property for the ball fields. They don't know what they are doing. No one knows what they are doing. They don't want people to know what's going on.
783. Q8 Rating: 1. "We never knows what's going on until after actions has been taken. I think they have their own agenda."
784. Q8 Rating: 2. "I haven't heard anything about what they're doing."
785. Q8 Rating: 2. 'Not enough information is out there. Communications with citizens is very poor.'
786. Q8 Rating: 2. "I see little signs on the road once in a while about updates."
787. Q8 Rating: 2. "I don't know if I can answer that in the space given."
788. Q8 Rating: 2. "I really don't know what's going on."
789. Q8 Rating: 2. "I don't know what's going on in the County."
790. Q8 Rating: 2. They don't inform us of what is going on.
791. Q8 Rating: 2. They may be trying, but I don't know where.
792. Q8 Rating: 2. We never received any notice that the speed bumps would be taken care of. Now we wonder how long it will be before they are even installed. We live right next to a school & we feel this is an important issue.
793. Q8 Rating: 2. I'm pretty much up on the news and know what's happening. But I seldom hear much about them.
794. Q8 Rating: 2. no comment.
795. Q8 Rating: 2. I just don't ever hear anything about it.
796. Q8 Rating: 2. 'We are not informed of anything until after the fact about what goes on in meetings.'
797. Q8 Rating: 2. "They seem to be getting information out about what's going on."
798. Q8 Rating: 2. "I don't know anything about what they're doing."

799. Q8 Rating: 2. I think they are a little hush hush, especially when it comes to the school board.
800. Q8 Rating: 2. "I don't know what is going on."
801. Q8 Rating: 2. "We find out about the county meeting after they have been held."
802. Q8 Rating: 2. I feel that could do more than they are doing.
803. Q8 Rating: 2. They don't seem to care about anyone who doesn't live on Bayou Chico. That means Mr. Valentino and his friends.
804. Q8 Rating: 2. 'They could be doing a better job.'
805. Q8 Rating: 2. "I never know what is going on. I have to rely on other means to know what's going on."
806. Q8 Rating: 2. "The information we receive is generally after the situation or problem."
807. Q8 Rating: 2. "The County needs to follow through more on their commitments; they need to read the by-laws."
808. Q8 Rating: 2. "I'm pretty informed, but I don't think they're doing anything. I've had to stop watching a lot of news programs because I don't know if they're reporting the truth."
809. Q8 Rating: 2. 'Any information I do receive I get in the newspapers. If they want to get more information out, they should be making phone calls to keep the public informed.'
810. Q8 Rating: 2. 'We get informed at the last minute about meeting that were important to us to attend.'
811. Q8 Rating: 2. I think there is too much backdoor dealing. Look at what has happened. Maybe people knew what was going on, but never mentioned it.
812. Q8 Rating: 2. They don't seem to know what is going on . I don't have a clue what they are doing.
813. Q8 Rating: 2. "I don't know what's going on."
814. Q8 Rating: 2. 'Because I do not hear a lot about it.'
815. Q8 Rating: 2. "There is a lot of shady business going on that the public don't know about."
816. Q8 Rating: 2. no comment.

817. Q8 Rating: 2. "I don't know what's going on in the community, unless I hear it from others."
818. Q8 Rating: 2. They don't tell you everything that is going on. There was a home invasion in our neighborhood & it wasn't even in the newspaper.
819. Q8 Rating: 2. "I never know what's going on & I watch the news & read the paper."
820. Q8 Rating: 2. "I feel like I don't know what is going on."
821. Q8 Rating: 2. "I don't think their reaching the masses of people."
822. Q8 Rating: 2. 'It seems a lot of time there surprises about things going on. For instance the Burgess Bridge. We were told very little about it and I know for a fact that it hurt some of the businesses over there.'
823. Q8 Rating: 2. "I think the announcements are regular and broad , but contain a lot of public relations smoke."
824. Q8 Rating: 2. "I don't think they tell anything, unless it gets published in the News Journal, then the county tells us about it."
825. Q8 Rating: 2. "I don't really here much about the county unless something big happens. For instance, a hurricane or a tornado."
826. Q8 Rating: 2. "Sometimes you don't hear about an issue until after the issue has been raised."
827. Q8 Rating: 2. Poor notice in advising us and people in our neighborhood about zoning changes.
828. Q8 Rating: 2. "I don't never hear anything about what's going on."
829. Q8 Rating: 2. " Because I don't know much on what the county is doing."
830. Q8 Rating: 2. 'We never hear anything until it's been done or voted on.'
831. Q8 Rating: 2. need news letters, more press releases.
832. Q8 Rating: 2. Lot of stuff goes on that we don't hear about unless you hear on news.
833. Q8 Rating: 2. "I just think there is a lot going on behind the scenes that the public is not informed of."
834. Q8 Rating: 2. "They seem to be good about getting publicity into the newspaper and local media."

835. Q8 Rating: 2. "I don't feel the information is straight forward."
836. Q8 Rating: 2. We don't find out what is going on until it has already happened.
837. Q8 Rating: 2. "I never hear anything from anybody, since we do not live in Pensacola. We live in rural Escambia and out here we don't usually know what's going on in Escambia."
838. Q8 Rating: 2. 'They don't have a clue about what the people are thinking. They think the people are a bunch of idiots. With the tax increases, millions more are coming in. They are always poor mouthing the state of the incoming funds.'
839. Q8 Rating: 2. I don't think they are keeping us informed . They tell us about things after they have passed them. I feel that we should know about rulings first.
840. Q8 Rating: 2. "I thought the handling of the Touart situation was handled badly."
841. Q8 Rating: 2. They tell us what they want us to know. They don't care about what goes on.
842. Q8 Rating: 2. "I find out about meetings too late or the time after work is not good."
843. Q8 Rating: 2. "I don't ever hear anything, I only read it in the News Journal, it's not like they come on television and mention something."
844. Q8 Rating: 2. 'I just don't think there is a clear cut way of receiving the information.'
845. Q8 Rating: 2. I rarely see anything publicized about social improvements in the county.
846. Q8 Rating: 2. "I seem to find out about things after the fact."
847. Q8 Rating: 2. I've asked for a county budget, and I was never provided with one. I'd like to see them be more efficient and have a budget and go by that budget.
848. Q8 Rating: 2. "You usually don't hear about anything until the last minute."
849. Q8 Rating: 3. "I do see things of what's going on."
850. Q8 Rating: 3. 'Because they do things at the last minute and they don't tell you right away or you find out after the fact.'
851. Q8 Rating: 3. no comment
852. Q8 Rating: 3. "The only thing you hear is from the newspaper, which is very liberal."
853. Q8 Rating: 3. "I don't feel that they let the county know what is going on."

854. Q8 Rating: 3. 'The county commissioners should be out in the public speaking to citizens instead of just answering questions over the phone.'
855. Q8 Rating: 3. "They're providing as much as they can."
856. Q8 Rating: 3. I feel that we are fairly informed.
857. Q8 Rating: 3. "They could provide more ways to obtain information."
858. Q8 Rating: 3. "I feel this way because they only provide what they want you to know in the newspapers."
859. Q8 Rating: 3. "I think they are too free to spend county money without consulting us."
860. Q8 Rating: 3. I feel that it is in the middle, not too bad, not too good.
861. Q8 Rating: 3. 'I don't get any real information.'
862. Q8 Rating: 3. "I only know what they put on the news."
863. Q8 Rating: 3. 'I don't see much news about what the county is doing.'
864. Q8 Rating: 3. 'The news I get is just what I see in TV or the paper.'
865. Q8 Rating: 3. I feel like they could do a better job
866. Q8 Rating: 3. No comment.
867. Q8 Rating: 3. They at least try.
868. Q8 Rating: 3. "The County could have more information available to the people."
869. Q8 Rating: 3. "They could do a lot more than what they're doing. It's not enough of communication."
870. Q8 Rating: 3. I think they do a fair job. They tell you what is going on in the PNJ, but not reaching people that don't take the paper.
871. Q8 Rating: 3. No comment. I don't see too much TV except the shows for children. This is my own fault.
872. Q8 Rating: 3. "I don't think they inform us enough. If we want to know, we have to find the information ourselves. They just don't provide us with enough of information."
873. Q8 Rating: 3. I don't ever know of what is going on until it is in the papers.

874. Q8 Rating: 3. "I am not that tuned into the political scene."
875. Q8 Rating: 3. The only thing I know about it is what I read in the News Journal.
876. Q8 Rating: 3. "They need more advertisements & I don't always believe what's on the news."
877. Q8 Rating: 3. 'I don't think they tell everything to everybody. A lot goes on that we never know about.'
878. Q8 Rating: 3. 'Actually the individual should keep up with these things.'
879. Q8 Rating: 3. no.
880. Q8 Rating: 3. "I think you only get informed if you read the paper, listen to news, talk to someone or the website."
881. Q8 Rating: 3. "Because I am not aware of what is going on."
882. Q8 Rating: 3. "I think they've gotten better with keeping people informed."
883. Q8 Rating: 3. "I really don't know what's going on except what is in the newspaper & they're not always accurate."
884. Q8 Rating: 3. " We don't watch local news."
885. Q8 Rating: 3. only informed after something has happened. Happy to see reports on Brownsville. Thankful people in community look after each other.
886. Q8 Rating: 3. "I never know what's going on in Escambia County, I would like to see more information available."
887. Q8 Rating: 3. 'Most on my information comes from the media & I don't recall any other source where I get information about Escambia County.'
888. Q8 Rating: 3. no comment.
889. Q8 Rating: 3. "I would of like them to give a better notification about the schools swapping district lines."
890. Q8 Rating: 3. "They really don't tell people anything until after something is done. I would like to see more notifications before something is done."
891. Q8 Rating: 3. 'I think they could do a little bit better getting the word out.'
892. Q8 Rating: 3. Sometimes I feel like we aren't told all we should be told.

893. Q8 Rating: 3. "They publicize meetings in the newspaper, but it has such lingo that I don't know what is going to take place at the meeting. They should publish the agenda and state what meeting the meeting is going to be about on the internet. I can't figure out which meeting is going to be addressing what."
894. Q8 Rating: 3. "Just based on what I know, some things we're exposed to and there are other things that we're not exposed to enough."
895. Q8 Rating: 3. 'I think they do an average job with getting the word out.'
896. Q8 Rating: 3. I am not sure what the county makes known. I do not think the newspaper is county driven.
897. Q8 Rating: 3. "I don't see much info spread through the community."
898. Q8 Rating: 3. 'It is better than it used to be but still isn't very good.'
899. Q8 Rating: 3. "They could be a little more informative"
900. Q8 Rating: 3. There are so many things that the public is told about after it has been passed.
901. Q8 Rating: 3. 'A lot of the information is made public after the fact.'
902. Q8 Rating: 3. "A lot of things have happened that the county didn't inform us about."
903. Q8 Rating: 3. "I haven't seen much about info."
904. Q8 Rating: 3. "I see a lot of information on the T.V."
905. Q8 Rating: 3. They could, with the News Journal's help, place more notices about what is going on, especially in relation to street repairs.
906. Q8 Rating: 3. "I don't hear much about what is going on in the county."
907. Q8 Rating: 3. 'We know the commissioner but other than that, it's just average.'
908. Q8 Rating: 3. "I don't think they listen to you when you go to their meetings."
909. Q8 Rating: 3. "They could provide more information to the public."
910. Q8 Rating: 3. no comment.
911. Q8 Rating: 3. "I think they could have more notifications about what's going on in the county."

912. Q8 Rating: 3. "I read the paper of what's going on and am not if Pensacola News Journal keeps us informed or the commissioners."
913. Q8 Rating: 3. 'We aren't informed that much about what is going on.'
914. Q8 Rating: 3. "Because obviously things go on behind close doors that we don't hear about right at the time it occurs."
915. Q8 Rating: 3. 'We get most of our information after the fact.'
916. Q8 Rating: 3. "I don't think many people are informed of what's going on."
917. Q8 Rating: 3. "I think they are corrupted and make several errors, but they only show us what they want us to know. They are not focused on keeping the citizens informed, since they're not interested. They just want to make the money and not do the duties requested of them. Basically, they are mercenary."
918. Q8 Rating: 3. "They could have more notifications."
919. Q8 Rating: 3. "I receive newsletter in the mail concerning county issues. I would like to know more about what's going on in the community."
920. Q8 Rating: 3. no comment.
921. Q8 Rating: 3. "Sometimes things happen that were not aware of and changes are made without informing the public."
922. Q8 Rating: 3. 'There is a lot of crime on the streets. I don't think they are alert to the problems.'
923. Q8 Rating: 3. "I don't see much on T.V. about the county."
924. Q8 Rating: 3. "They don't keep us informed the way that they should."
925. Q8 Rating: 3. "If a get a free newspaper then I'm informed, otherwise I have to watch the news."
926. Q8 Rating: 3. 'I just think it's average because I only hear things once in a while.'
927. Q8 Rating: 3. No way of knowing what they are doing if you do not get the paper.
928. Q8 Rating: 3. "They let you know what they want you to know."
929. Q8 Rating: 3. There isn't a lot of news on the radios. If you are not at home to watch TV, you don't get much news.

930. Q8 Rating: 3. "There is not enough of information going out to keep us informed on what is going on in the surrounding areas."

931. Q8 Rating: 3. They do put out bulletins regarding various decisions made by the county.

932. Q8 Rating: 3. They do all right.

933. Q8 Rating: 3. I've found out about a lot of things listening to talk radio that I hadn't heard about directly from the county. I don't recall having received any mailers or announcements from them. I need to check their website.

934. Q8 Rating: 3. "I think the county is very sneaky. They only let the people know what they want them to know."

935. Q8 Rating: 3. Unless you get the newspaper you do not know what is going on.

936. Q8 Rating: 3. "I don't always know what's going on."

937. Q8 Rating: 3. "There has been times in the past when I didn't know certain things and by the time I learned of them it was too late to do me any good. For instance, it was not widely known that widows could get an extra exemption on their property tax."

938. Q8 Rating: 3. no comment.

939. Q8 Rating: 3. 'I see county employees mowing the grass in the winter when there is no grass to mow. There is a lot they need to do in those months besides wasting their time sitting on mowers.'

940. Q8 Rating: 3. I read the paper from cover to cover and listen to the news, and I feel like there is more going on than what is advertised to the public.

941. Q8 Rating: 3. I feel that the county hasn't made a great effort to keep citizens informed of its plans.

942. Q8 Rating: 3. "They could always provide more information through other sources besides the newspaper and the T.V."

943. Q8 Rating: 3. "I think there is a lot going on that the community is not made aware of."

944. Q8 Rating: 3. "There are a lot of things the county does not inform citizens about."

945. Q8 Rating: 3. "I've lived in other counties before & they always provided a weekly or bi-weekly news letter for the residents. I have yet to see this in Escambia County."

946. Q8 Rating: 3. doing better since 1983.

947. Q8 Rating: 3. 'There is a lot I've heard from people but I haven't been informed publicly about it.'
948. Q8 Rating: 3. "It seems like everything is in the paper, but everybody might not get or read the paper."
949. Q8 Rating: 3. "I never hear much about what is going on."
950. Q8 Rating: 3. 'ECUA puts out information that is useful.'
951. Q8 Rating: 3. "I don't know what is going on, but some of it is in the News Journal."
952. Q8 Rating: 3. "They could more information available."
953. Q8 Rating: 3. "They provide more information."
954. Q8 Rating: 3. We don't get any information until after the fact.
955. Q8 Rating: 3. I feel that I am pretty well informed about what they are doing.
956. Q8 Rating: 3. "There is a lot of secrecy & the people are not always informed about everything."
957. Q8 Rating: 3. "I feel this way because there isn't enough information for citizens to attain."
958. Q8 Rating: 3. They could do better.
959. Q8 Rating: 3. "You have to make an effort to go look for it, they don't just inform you anymore."
960. Q8 Rating: 3. "They only provide what they want, not all of the information."
961. Q8 Rating: 3. I'm not sure what they do or what needs to be done. We don't get any information.
962. Q8 Rating: 3. I think that they are making an effort.
963. Q8 Rating: 3. "I don't think they are keeping citizens informed and are only letting us hear what they want us to."
964. Q8 Rating: 3. I feel that they pass items that aren't discussed before they are passed.
965. Q8 Rating: 3. "They could send something in the mail."
966. Q8 Rating: 3. 'I'm not quite sure what the county is doing.'

967. Q8 Rating: 3. "I am not 100 percent certain about the information."
968. Q8 Rating: 3. "They always meet behind closed doors. I can't say what they do.' "
969. Q8 Rating: 3. "They could have more notifications through the mail."
970. Q8 Rating: 3. I really don't know what they are doing.
971. Q8 Rating: 3. 'It's all political.'
972. Q8 Rating: 3. "I know about some things from watching the news, but not about everything."
973. Q8 Rating: 3. "I only see information in the newspaper & on channel 3; both sources are terrible."
974. Q8 Rating: 3. 'I don't hear a whole lot about what is going on. There could be a whole lot more publicity about county events.'
975. Q8 Rating: 3. no
976. Q8 Rating: 3. "I don't always know about everything."
977. Q8 Rating: 3. "I just think they are in the middle of the road in letting us now."
978. Q8 Rating: 3. "They're certain things that we don't know about. I think it could be handled a little bit better. They should broadcast it on television instead of sending out flyers."
979. Q8 Rating: 3. "I don't think they tell everything people need to know."
980. Q8 Rating: 3. I feel that they don't keep us informed. It could use improvement.
981. Q8 Rating: 3. I feel that they don't disclose what is going on.
982. Q8 Rating: 3. "I hear some programs concerning what's going on."
983. Q8 Rating: 3. "I feel this way because they provide information on the news & the newspaper, but they could do better."
984. Q8 Rating: 3. "Outside of the news & the newspaper, I don't get any information about the county."
985. Q8 Rating: 3. 'The Pensacola News Journal likes to report negative news. More good publicity is needed for the county.'

986. Q8 Rating: 3. I feel that we are somewhat informed. I feel that they are in need of improving.
987. Q8 Rating: 3. There are too many closed doors in the government. They don't tell us what is going on until it has been passed.
988. Q8 Rating: 3. "I don't get much info other than the TV and newspaper."
989. Q8 Rating: 3. 'I know a lot is going on and you only get bits and pieces.'
990. Q8 Rating: 3. "I haven't heard much info about what's going on in the news, TV or the internet."
991. Q8 Rating: 3. "A lot of information is in the newspapers & they can be very biased."
992. Q8 Rating: 3. "I get most of the information about Escambia county."
993. Q8 Rating: 3. "If somebody doesn't watch the news or read the paper then they won't know what's going on."
994. Q8 Rating: 3. I think they could let us know more about what is going on before it happens.
995. Q8 Rating: 3. "I have received things in the mail and I see things in the newspaper."
996. Q8 Rating: 3. "I don't think they put enough notices in the paper."
997. Q8 Rating: 3. "They could have more advertisements to keep the people informed."
998. Q8 Rating: 3. They need to keep the drug dealers out of Century.
999. Q8 Rating: 3. no particular reason
1000. Q8 Rating: 3. The county doesn't let us know what is going on until it is over or we hear it in the news.
1001. Q8 Rating: 3. "I feel this way because a lot of things are done under the table. Also, decisions are made & the people don't know about it until after the fact."
1002. Q8 Rating: 3. "Only thing I ever hear is on the news or in the newspaper and we sometimes receive newsletters in the mail stating what is going on."
1003. Q8 Rating: 3. "I've signed up to be informed about meetings & sometimes I get the information in the mail, sometimes I don't, but I attend every meeting."
1004. Q8 Rating: 3. "They have more things besides the news & the newspaper."

1005. Q8 Rating: 3. "I feel they could come out with more info and various ways to keep us informed."

1006. Q8 Rating: 3. no comment.

1007. Q8 Rating: 3. 'I think they have their own agendas.'

1008. Q8 Rating: 3. " There is a lot of miscommunication and under reporting."

1009. Q8 Rating: 3. "I think that a select few important people run Pensacola because it is a "good ole boy" system of government based on who knows who and it is handed down and isn't about qualifications."

1010. Q8 Rating: 3. "I don't know about a lot of things that are going on in the county & I watch the local news & read the newspaper everyday."

1011. Q8 Rating: 3. "Lately I feel some hazy deals have been going on with the county and it's employees."

1012. Q8 Rating: 3. "I feel that the information that is gathered at meetings is available on television. But, the newspaper doesn't carry an in depth coverage of what's going on."

1013. Q8 Rating: 4. They don't tell us what is going on. They need to be more upfront.

1014. Q8 Rating: 4. "Anytime I find out information it's from family, friends, or the newspaper. When I'm out of town my family and friends apparently have some good input because they keep me informed."

1015. Q8 Rating: 4. no comment, other than they try

1016. Q8 Rating: 4. I see most of the information in the papers and the TV.

1017. Q8 Rating: 4. "They always broadcast on the news what they are doing."

1018. Q8 Rating: 4. "It seems like the public hearing held by the commissioners was good."

1019. Q8 Rating: 4. "Most of time we know what's going on; if we read the paper or watch the news."

1020. Q8 Rating: 4. "I see it on the local news."

1021. Q8 Rating: 4. I don't know.

1022. Q8 Rating: 4. "I read the newspaper daily and I watch the news. I think there is available info if you want it."

1023. Q8 Rating: 4. 'I get a lot of information watching BLAD TV & County meetings on TV.'
1024. Q8 Rating: 4. 'It's easy to find out what is going on.'
1025. Q8 Rating: 4. "I hear about what the county is doing all of the time on the news."
1026. Q8 Rating: 4. "The County has enough information in circulation to keep citizens informed."
1027. Q8 Rating: 4. "I pretty much know what's going on here."
1028. Q8 Rating: 4. "Because I always see commercials on billboards."
1029. Q8 Rating: 4. I believe the Pensacola News Journal does a good job of keeping us informed.
1030. Q8 Rating: 4. "I never hear much about what's going on."
1031. Q8 Rating: 4. no comment.
1032. Q8 Rating: 4. Sometimes it takes a little longer to find out things. I think the News Journal could do a better job of informing the citizens."
1033. Q8 Rating: 4. 'They give us good information on how to prevent crimes in certain neighborhoods. They did a great job in Brownsville.'
1034. Q8 Rating: 4. "I get this information from TV, word of mouth. I have not had any problems.
1035. Q8 Rating: 4. TV stations keep me informed.
1036. Q8 Rating: 4. "There is always room for improvement. They need to keep people informed not just through the newspaper."
1037. Q8 Rating: 4. "I see them on television speaking about taxes."
1038. Q8 Rating: 4. I don't know
1039. Q8 Rating: 4. "I think they try to make efforts to keep us aware."
1040. Q8 Rating: 4. I think they try to keep us informed in the newspaper
1041. Q8 Rating: 4. "I base this upon what I see on TV and papers."
1042. Q8 Rating: 4. I see all things in the paper about it.

1043. Q8 Rating: 4. 'I think they do get the word out.'
1044. Q8 Rating: 4. "I pretty much know what's going on."
1045. Q8 Rating: 4. "I feel like they do a decent amount via the website, but I don't get mailers or other things for those who don't have internet."
1046. Q8 Rating: 4. "I read the paper everyday, so I think they're providing good information."
1047. Q8 Rating: 4. I think they have room for improvement. I think that the sunshine law needs to be improved also.
1048. Q8 Rating: 4. "I feel this way because a lot of information is available."
1049. Q8 Rating: 4. "I feel that the media keeps us aware of what's going on."
1050. Q8 Rating: 4. "I think they do a pretty good job, but there is always room to do better."
1051. Q8 Rating: 4. I have found out what is going on thru announcements and public meetings
1052. Q8 Rating: 4. "I think they do, since I read it in the paper and see it on the news. I know what is going on, so they do give out the news."
1053. Q8 Rating: 4. A lot of people who work for the county are involved in illegal operations. There was a lot of publicity about the wastewater facility on Main Street, now we hear nothing.
1054. Q8 Rating: 4. I think that they do a pretty good job.
1055. Q8 Rating: 4. I feel that with all the information that is provided to us, they keep us pretty informed.
1056. Q8 Rating: 4. "The County is keeping the people informed, but they could have weekly newsletters."
1057. Q8 Rating: 4. I hear a lot of information on the things that the county is doing .
1058. Q8 Rating: 4. "The commissioner sends regular news letters."
1059. Q8 Rating: 4. "I feel like plenty of info is given."
1060. Q8 Rating: 4. No reason
1061. Q8 Rating: 4. "Because a lot of things that people need to know are usually only on the County's Website and everybody doesn't have internet access."

1062. Q8 Rating: 4. Stuff I see in the paper.
1063. Q8 Rating: 4. "You can hear what happens on the TV and read it in the paper. I think we are informed."
1064. Q8 Rating: 4. "I based my judgment upon what I see on TV and the newspaper."
1065. Q8 Rating: 4. "The Pensacola News Journal and the local news station do a good job of covering the county."
1066. Q8 Rating: 4. "I really don't think we get to vote on what we need to vote. I don't think we are being made aware of issues."
1067. Q8 Rating: 4. I feel that they keep us pretty well informed.
1068. Q8 Rating: 4. "They normally get the message out by putting it on the radio, television, or in the newspaper."
1069. Q8 Rating: 4. "I regularly get messages from various commissioners that inform me of what the county is doing."
1070. Q8 Rating: 4. They are doing ok.
1071. Q8 Rating: 4. "I believe they try to keep us informed the best way they can."
1072. Q8 Rating: 4. "I know what's going on most of the time."
1073. Q8 Rating: 4. "I seem to be informed."
1074. Q8 Rating: 4. "I think we know some of what goes on."
1075. Q8 Rating: 4. "I think we are not informed until after a lot of things are said or done."
1076. Q8 Rating: 4. "A lot of things I don't understand."
1077. Q8 Rating: 4. I feel that they are doing a good job.
1078. Q8 Rating: 4. They seem to keep us informed.
1079. Q8 Rating: 4. They seem to be doing ok.
1080. Q8 Rating: 4. "There is always room for improvement."
1081. Q8 Rating: 4. "I think they have taken a lot of steps through the television media, but they could use other means for those without TV access."

1082. Q8 Rating: 4. "The County is doing the best they can do."
1083. Q8 Rating: 4. There is a lot of information on the internet and in the papers.
1084. Q8 Rating: 4. I think they do as well as they can. The meetings are broadcast on TV.
1085. Q8 Rating: 4. They don't always explain things they ought to, they are not open as they should be.
1086. Q8 Rating: 4. I think they keep us pretty informed.
1087. Q8 Rating: 4. The news media seems to us pretty well informed.
1088. Q8 Rating: 4. They do what they can do, but there is always room for improvements. They do a good job with their website & radios.
1089. Q8 Rating: 4. I think they do the best they can.
1090. Q8 Rating: 4. They run plenty of ads on TV or in the newspaper.
1091. Q8 Rating: 4. They make a good effort, but more transparency is needed.
1092. Q8 Rating: 4. no reason given
1093. Q8 Rating: 4. " The county and local news is very informative. The Pensacola News Journal is also a helping source."
1094. Q8 Rating: 4. "I feel like I'm informed about what's going on here."
1095. Q8 Rating: 4. I think they keep me pretty informed.
1096. Q8 Rating: 4. "They keep us informed on what they're doing, but they've already made their decision before they inform the public. For instance, the airport."
1097. Q8 Rating: 4. "I see the news releases on the TV and in the paper."
1098. Q8 Rating: 4. The information is out there. We just have to find it.
1099. Q8 Rating: 4. 'They do a pretty good job of getting information out there.'
1100. Q8 Rating: 4. I feel that they are doing their best.
1101. Q8 Rating: 4. I think we are kept informed by the County. There are items in the newspaper and on TV.
1102. Q8 Rating: 4. "I feel that I'm not kept in the dark about what is going on."

1103. Q8 Rating: 4. I think we are kept pretty well informed.
1104. Q8 Rating: 4. 'I'm impressed with the way they get the word out.'
1105. Q8 Rating: 4. "They only give out certain information, not everything ."
1106. Q8 Rating: 4. "Because there is plenty of information available through the media and the website."
1107. Q8 Rating: 4. "They notify you of the construction with signs and details of work being done. "
1108. Q8 Rating: 4. "I think they do a good job through the TV and newspaper of keeping us informed."
1109. Q8 Rating: 4. "They could do better."
1110. Q8 Rating: 4. no.
1111. Q8 Rating: 4. did outstanding job during Ivan.
1112. Q8 Rating: 4. no
1113. Q8 Rating: 4. 'I feel the newspaper keeps us well informed.'
1114. Q8 Rating: 4. "I think they publicize well what's going on."
1115. Q8 Rating: 4. 'The county website deserves a 5. The media does not tell us a lot.'
1116. Q8 Rating: 4. "I think the do a good job keeping us informed. They put it in the newspaper and on the news, so they are trying to keep us informed."
1117. Q8 Rating: 4. "It's gotten better."
1118. Q8 Rating: 4. "They have a number of communications local news, mailings, and newspaper that lets us know what is going on in the community."
1119. Q8 Rating: 4. "I think they're doing what they can."
1120. Q8 Rating: 4. We don't always know what is going on.
1121. Q8 Rating: 4. "I get a lot of information from the local news and the newspaper."
1122. Q8 Rating: 4. We are pretty well informed. It is up to the person to seek out the information.

1123. Q8 Rating: 4. "I think they do fairly good. The website is extremely good, but everybody may not have access to the internet. I also receives flyers in the mail stating what's going on in the county."

1124. Q8 Rating: 4. There are meetings on the TV and in the papers.

1125. Q8 Rating: 4. " We received the good information in the local news station and on the local news channel. The county also send out individual inserts."

1126. Q8 Rating: 4. We are fairly well informed. I see the information on the TV and the newspapers.

1127. Q8 Rating: 4. "I think the info is there if wanted."

1128. Q8 Rating: 4. "I think they do a pretty good job, but you don't get enough info posted in the paper."

1129. Q8 Rating: 4. "You don't always hear about everything."

1130. Q8 Rating: 4. I feel like they keep us pretty informed.

1131. Q8 Rating: 4. We are kept informed on what is going on.

1132. Q8 Rating: 4. The communications need to be improved. The media and the personal information needs to be more out there.

1133. Q8 Rating: 4. "They're doing a good job."

1134. Q8 Rating: 4. 'I think they do a pretty good job keeping us informed. Between the web sites, county commissioner meetings and press releases, they have improved.'

1135. Q8 Rating: 4. "They could have more information accessible to the public."

1136. Q8 Rating: 4. The sunshine law does a pretty good job of doing that for them. It helps keep honest people honest.

1137. Q8 Rating: 4. "Some officials are really good about informing us & others are not."

1138. Q8 Rating: 4. They do a give a lot of information on the Website & I get a lot of info from the County Commission. I visit the Website regularly.

1139. Q8 Rating: 4. no

1140. Q8 Rating: 4. "I see on the news and in the paper updates on what's going on."

1141. Q8 Rating: 5. "I don't have any trouble getting information and they are always very friendly and helpful."
1142. Q8 Rating: 5. "They do pretty good job in informing us when something is going on. They usually broadcast it on the television."
1143. Q8 Rating: 5. "I seem to be well informed about what's going on in the county."
1144. Q8 Rating: 5. "We have a pager system through the fire department and we get good information from channel 3 and the News Journal."
1145. Q8 Rating: 5. "I always know what's going on."
1146. Q8 Rating: 5. no comment.
1147. Q8 Rating: 5. "I just think from the newspaper they are telling people what's going on."
1148. Q8 Rating: 5. I think they are doing real well.
1149. Q8 Rating: 5. "I personally am kept aware of things."
1150. Q8 Rating: 5. "I think they do a good job."
1151. Q8 Rating: 5. "We have a good commissioner and he gets the word out there."
1152. Q8 Rating: 5. "I feel the news media covers things very well and we are informed of meetings."
1153. Q8 Rating: 5. I feel that they keep us informed.
1154. Q8 Rating: 5. "I think the press releases are picked up by the news journal."
1155. Q8 Rating: 5. "They're pretty informative, since they broadcast what is going on regularly on the news and send out flyers."
1156. Q8 Rating: 5. I feel that they are always sending me literature and emails.
1157. Q8 Rating: 5. "The News Journal and local news is on top of it and does a good job getting the information out to us."
1158. Q8 Rating: 5. I guess they are pretty good.
1159. Q8 Rating: 5. I feel that they keep us informed. It is in the newspapers and the TV.
1160. Q8 Rating: 5. "Anytime something serious comes up, we go to the meetings & we keep ourselves informed that way."

1161. Q8 Rating: 5. I get a lot of information about what is going on. I hear it on the radio, TV and in the mail.
1162. Q8 Rating: 5. no comment.
1163. Q8 Rating: 5. "I think they have been really good with publicizing the progress."
1164. Q8 Rating: 5. "I can read things in the paper and I know they have meetings to attend."
1165. Q8 Rating: 5. " The traffic is not regulated. No signal lights are not utilized. I'm blind spotted a lot when people are entering the major highways from side streets."
1166. Q8 Rating: 5. 'They use the media to keep Escambia County citizens well informed, if the people want to be informed.'
1167. Q8 Rating: 5. Hurricane notification. Keep public aware.
1168. Q8 Rating: 5. "I get info from the internet."
1169. Q8 Rating: 5. I believe that we are well informed with the media and the phones.
1170. Q8 Rating: 5. They are starting to come around and tell folks about the meetings. They also send out letters.
1171. Q8 Rating: 5. 'I feel there are plenty of ways to find out what is going on.'
1172. Q8 Rating: 5. 'I'm getting all the information I need to know.'
1173. Q8 Rating: 5. I feel that they inform us pretty well.
1174. Q8 Rating: 5. I feel that they do a good job.
1175. Q8 Rating: 5. "I always know what's going on."
1176. Q8 Rating: 5. 'Our local news and local media do a pretty good job.'
1177. Q8 Rating: 5. 'I just think they get the word out.'
1178. Q8 Rating: 5. no comment.
1179. Q8 Rating: 5. "I receive a letter in the mail every time something is going on."
1180. Q8 Rating: 5. "I feel this because of this call."
1181. Q8 Rating: 5. "I just think they do a good job of it."

1182. Q8 Rating: 5. no.
1183. Q8 Rating: 5. "They do a good job."
1184. Q8 Rating: 5. I hear quite a lot about when the county is going to do things, for example when they are preparing for emergencies. I read about the county's activities in local newspapers.
1185. Q8 Rating: 5. "I feel that way because the county goes around to check out things that are going on in the county."
1186. Q8 Rating: 5. no
1187. Q8 Rating: 5. "I think they have done a good job ok keeping notices in public."
1188. Q8 Rating: 5. "I hear a lot about what is going on."
1189. Q8 Rating: 5. "I gets lots of info in the mail about what's going on."
1190. Q8 Rating: 5. "They put it in the newspaper and have different notices on the news."
1191. Q8 Rating: 5. Just read the paper or listen to the TV or radio and you will find out everything that is going on.
1192. Q8 Rating: 5. "I think plenty of information is available to the people."
1193. Q8 Rating: 5. "I'm pretty well informed about what's going on here."
1194. Q8 Rating: 5. "It seems that everything comes out more or less in the newspaper or in the Commissioner's District newsletter."
1195. Q8 Rating: 5. See information in paper all the time.
1196. Q8 Rating: 5. "Because of the local news, radio and flyers."
1197. Q8 Rating: 5. "I always see info published in the paper."
1198. Q8 Rating: 5. "They're keeping the people informed."
1199. Q8 Rating: 5. "They're regular reports in the paper, so we know in advance."
1200. Q8 Rating: 5. I hear about things over the local news and the radio. I also see information in the paper.
1201. Q8 Rating: 5. "I think between the county and the newspaper we are made aware."

1202. Q8 Rating: 5. "I think I'm well informed."
1203. Q8 Rating: 5. 'I think they are doing fine with getting the information out.'
1204. Q8 Rating: 5. I hear they do a good job.
1205. Q8 Rating: 5. I fell that they are very proactive.
1206. Q8 Rating: 5. "I think they're doing the best they can by providing numerous amounts of information for the public."
1207. Q8 Rating: 5. "I always know what's going on."
1208. Q8 Rating: 5. "The County Commissioner's broadcast it on television and send out newsletters.
1209. Q8 Rating: 5. 'They did good there. Because of advertisement of what they are going to do.'
1210. Q8 Rating: 5. I saw signs concerning the work that is being done on Hwy. 29.
1211. Q8 Rating: 5. "My Dad just was made mayor and I believe he will make a difference."
1212. Q8 Rating: 5. The information is in the paper and on TV. They do their part to make sure it's available. It's people's own fault if they don't listen.
1213. Q8 Rating: 5. "Information is always available to me."
1214. Q8 Rating: 5. "So far, what we needed to know, I feel like they have let us know."
1215. Q8 Rating: 5. 'We get a newsletter keeping us informed.'
1216. Q8 Rating: 5. I feel that they keep us informed.
1217. Q8 Rating: 5. "They broadcast it on the news very well. I think they try to keep us informed as much as possible. They aren't trying to keep secrets from us."
1218. Q8 Rating: 5. "'I follow the developments in the newspaper."
1219. Q8 Rating: 5. "I'm well informed about what's going on the county."
1220. Q8 Rating: 5. Information seems easy to obtain through local media.
1221. Q8 Rating: 5. "The pedophile notification. "

1222. Q8 Rating: 5. "They utilize the newspapers & the T.V.; so I always know what's going on."
1223. Q8 Rating: 5. I think they do a good job in the newspaper & on TV.
1224. Q8 Rating: 5. "I see them talking about what they are doing in the paper and television."
1225. Q8 Rating: . "I don't have much contact with them."
1226. Q8 Rating: . "I don't read papers and TV."
1227. Q8 Rating: . "I am not familiar one way or the other."
1228. Q8 Rating: . "I think the can use commercial time to make announcements of what's going."
1229. Q8 Rating: . "I don't pay attention anymore."
1230. Q8 Rating: . I don't know how to answer that.
1231. Q8 Rating: . "I can't say because I don't know anything about what the county is doing."
1232. Q8 Rating: . don't know
1233. Q8 Rating: . no comment

**Q9X. SPECIFY “OTHER” SOURCE OF INFORMATION ABOUT ESCAMBIA
COUNTY:**

Q9x comments are not sorted because all have a “rating” of “8”. Respondents were only asked this open-ended question if on Q9 they said “other” as their main source of info.

- 1234. Q9 Rating: 8 ("other"). all the above
- 1235. Q9 Rating: 8 ("other"). personal experience
- 1236. Q9 Rating: 8 ("other"). News journal on the Internet & the Websites.
- 1237. Q9 Rating: 8 ("other"). County Jail
- 1238. Q9 Rating: 8 ("other"). Online.
- 1239. Q9 Rating: 8 ("other"). "Internet, if I'm interested I look it up."
- 1240. Q9 Rating: 8 ("other"). newspaper, word of mouth, Esc. Website, local news
- 1241. Q9 Rating: 8 ("other"). internet-- Google it
- 1242. Q9 Rating: 8 ("other"). internet
- 1243. Q9 Rating: 8 ("other"). Going to neighborhood watch meetings.
- 1244. Q9 Rating: 8 ("other"). "From experience."
- 1245. Q9 Rating: 8 ("other"). News journal website
- 1246. Q9 Rating: 8 ("other"). Pensacola News Journal online.
- 1247. Q9 Rating: 8 ("other"). internet
- 1248. Q9 Rating: 8 ("other"). from all those sources.
- 1249. Q9 Rating: 8 ("other"). networking through my job.
- 1250. Q9 Rating: 8 ("other"). I am familiar with the court system.

Q13X. SPECIFY “OTHER” CODE VIOLATIONS RANK-ORDERED IN ESCAMBIA COUNTY:

Q13x comments are sorted from lowest to highest by the 1-6 numerical ranking the respondent gave in Q13. Respondents were only asked this open-ended question if they said “other” as one of their rankings.

- 1251. Q13f Ranking for "other": 1. we don't have these problems in our neighborhood
- 1252. Q13f Ranking for "other": 1. " Regulation on trash burning."
- 1253. Q13f Ranking for "other": 1. no problems with any of these violations
- 1254. Q13f Ranking for "other": 1. "We don't have these problems in my area."
- 1255. Q13f Ranking for "other": 1. I cannot rate the others
- 1256. Q13f Ranking for "other": 1. 'Deserted buildings being unkempt.'
- 1257. Q13f Ranking for "other": 1. no opinion, none in my neighborhood
- 1258. Q13f Ranking for "other": 1. No problems in our neighborhood with any of these
- 1259. Q13f Ranking for "other": 1. Junk Yard shakes my house
- 1260. Q13f Ranking for "other": 1. zoning
- 1261. Q13f Ranking for "other": 1. Panhandlers in right of way
- 1262. Q13f Ranking for "other": 2. derelicts and drug dealers.
- 1263. Q13f Ranking for "other": 3. fencing of swimming pools
- 1264. Q13f Ranking for "other": 3. Drunks sleeping everywhere.

**Q15X. WHY DO YOU FEEL THAT WAY?
(REGARDING THE COUNTY'S PREPARATION OF AND RESPONSE TO
HURRICANES.)**

Q15x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q15. All respondents were asked this open-ended question, regardless of rating given.

1265. Q15 Rating: 1. The response to the hurricanes was awful. In our area, the school that we used for shelter hasn't been fixed. Now there are no shelters for us to go to for the area.

1266. Q15 Rating: 1. They haven't done enough to help the ones that are trying to leave. They need tow trucks to get the hot vehicles off the roads. They need to help the traffic flow.

1267. Q15 Rating: 1. There is a lot of work that has not been done. You can look all around the city and see that.

1268. Q15 Rating: 1. I think sometimes the warnings on the TV are misleading & not entirely accurate.

1269. Q15 Rating: 1. "I don't think they care."

1270. Q15 Rating: 1. "I think they do the best job they can."

1271. Q15 Rating: 1. " We had everything we needed during hurricane."

1272. Q15 Rating: 1. "I feel that we are kept informed of all the hurricane information. "

1273. Q15 Rating: 1. "We had to defend ourselves. We didn't have any county people out here to help our neighborhood, we only had neighbors helping each other out. In our neighborhood we don't wait on the government officials, we'll get out and do the job ourselves if it needs to be done."

1274. Q15 Rating: 1. "I feel this way because I didn't get have any response or help during Ivan & they were slow with picking up the trash."

1275. Q15 Rating: 1. They should have alarm in this area to alert people about a storm. If you didn't watch TV or listen to radio, you wouldn't hear about it.

1276. Q15 Rating: 2. "They have a slow response & when I needed help I couldn't get anybody to help me."

1277. Q15 Rating: 2. "They discriminatory your handicap people. They don't provide facilities to accommodate their needs , unless they're accompanied by someone else who can provide for them."

1278. Q15 Rating: 2. "I didn't see anything that they did, we were out of power for a week."

1279. Q15 Rating: 2. "They only have one channel to keep people informed. There should be more preparations."
1280. Q15 Rating: 2. "I don't think they are prepared and could be done better."
1281. Q15 Rating: 2. 'I can't think of one thing that they did.'
1282. Q15 Rating: 2. "Our mayor didn't follow through with the help available for us."
1283. Q15 Rating: 2. "I think they are not using their time wisely between storms to get city prepared."
1284. Q15 Rating: 2. " The lack of response. The county shortage on gas and food availability."
1285. Q15 Rating: 2. "I am concerned with the follow up. I think the management of the follow up has not been prompt, efficient enough or properly supervised by the construction contractor."
1286. Q15 Rating: 3. "I don't feel that they are up to speed like they should be."
1287. Q15 Rating: 3. 'They need to be more organized & let the public know what is the status of the storm. They are not prepared to handle storms of hurricane or tornado strengths.'
1288. Q15 Rating: 3. 'The roadways are jammed on the evacuation routes. There is no siren to warn residents. With the tornado that came through the city of Pensacola, we stood outside & watched it. We were not warned about that dangerous situation.'
1289. Q15 Rating: 3. "It seems like some things never get done, while other things get done faster."
1290. Q15 Rating: 3. 'The last time Ivan hit, I didn't hear to much what the county was doing.'
1291. Q15 Rating: 3. "I feel this way because during Ivan, I requested to have a blue tarp from FEMA; we never got it. I didn't get any help."
1292. Q15 Rating: 3. They use too much scare tactics.
1293. Q15 Rating: 3. Most of the information we get is listening to Channel 3.
1294. Q15 Rating: 3. I think they have done a good job. They are doing what they can. I feel that the repairs have been made to make evacuations easier and more efficient.
1295. Q15 Rating: 3. need to decide what they are going to do about evacuation routes and road access.
1296. Q15 Rating: 3. Took us a 2 weeks to get back in house after the roads were cleaned.

1297. Q15 Rating: 3. "I don't think we had anyone to help us and we had to take care of ourselves."
1298. Q15 Rating: 3. "I think the inability of people to get out of town and Shelters that wont take their animals."
1299. Q15 Rating: 3. "We had everything we needed. We watched the local news and received the updates. We took it amongst ourselves to have the basic thing we needed."
1300. Q15 Rating: 3. They are slow to fix roads. They need to stay in one area and fix that area before moving to a new area to fix.
1301. Q15 Rating: 3. "I didn't think the response was that good on the tornado that we had recently."
1302. Q15 Rating: 3. No comment
1303. Q15 Rating: 3. "I think a lot of things are not being done as quickly as they could be."
1304. Q15 Rating: 3. "Indifferent, I wasn't here before or during the hurricane."
1305. Q15 Rating: 3. "Because I didn't have any direct contact with the response part. I had left town."
1306. Q15 Rating: 3. "Usually I think people help each other, but I don't think outside forces help much."
1307. Q15 Rating: 3. "Because so many people are still waiting to get repairs on their property."
1308. Q15 Rating: 3. "In the area I live which is close to the beach, I think they could have done more to make us aware of storms."
1309. Q15 Rating: 3. "I feel this way because this last time there was a hurricane, I felt that there should have been more information about were the hurricane was coming from & going to. They just showed pictures of it on T.V."
1310. Q15 Rating: 3. "You have such a hard time trying to get in and out of the city."
1311. Q15 Rating: 3. 3- I think they can do more that that.
1312. Q15 Rating: 3. 'I don't think they did enough. We had a hard time getting debris removed.'
1313. Q15 Rating: 3. "I think when the storms come they don't let us know how bad it is."

1314. Q15 Rating: 3. They are doing ok.
1315. Q15 Rating: 3. 'They are pretty good but there is always room for improvement.'
1316. Q15 Rating: 3. no comment.
1317. Q15 Rating: 3. We had to go to United Way to get food after Hurricane Ivan.
1318. Q15 Rating: 3. 'They were slow in response to my area after the hurricane.'
1319. Q15 Rating: 3. better evacuation routes.
1320. Q15 Rating: 3. should have more consideration for the elderly.
1321. Q15 Rating: 3. "We didn't get a response from the county until later."
1322. Q15 Rating: 3. I feel that they need more improvement. They will learn more with every hurricane.
1323. Q15 Rating: 3. "I think compared to other public admin the county is a little above average."
1324. Q15 Rating: 3. "They do a half decent job."
1325. Q15 Rating: 3. "Just based on past experience, but they have now learned a lot and will probably do better."
1326. Q15 Rating: 3. 'They can do better.'
1327. Q15 Rating: 3. "The preparation could use some improvement."
1328. Q15 Rating: 3. 'I had very little help either from the county or FEMA when Ivan destroyed my house.'
1329. Q15 Rating: 3. "I think there is a lot of misinformation given before hand and the after was okay."
1330. Q15 Rating: 3. "They need more evacuation routes."
1331. Q15 Rating: 3. "I think they have improved their programs since Ivan."
1332. Q15 Rating: 3. "I think they really tried to help prior to the hurricanes."
1333. Q15 Rating: 3. "Escambia's rural areas didn't get the same attention as the urban areas. The county was more concerned with fixing Pensacola, instead of the rural areas. I think a little more equity would be nice."

1334. Q15 Rating: 3. "I like the new emergency response center which I feel will make a difference."
1335. Q15 Rating: 3. no comment
1336. Q15 Rating: 3. They are doing all right, but they need to be more prepared.
1337. Q15 Rating: 3. "I feel this way because I think they respond too slow for me."
1338. Q15 Rating: 3. "I think the service done is okay."
1339. Q15 Rating: 4. "They've gotten better, since Ivan, but there is still only one exit out of this area."
1340. Q15 Rating: 4. "I think the response was wonderful."
1341. Q15 Rating: 4. 'I felt they wait too long to tell you to leave. Also, I think Channel 5 did a better job than our own local channel 3.'
1342. Q15 Rating: 4. "I think the warnings given prior to the hurricane were sufficient."
1343. Q15 Rating: 4. "I think they did a pretty good job."
1344. Q15 Rating: 4. "They're doing the best they can."
1345. Q15 Rating: 4. I think they do pretty good.
1346. Q15 Rating: 4. "It's good if you have transportation, but if you don't then you're in trouble."
1347. Q15 Rating: 4. 'They do a good job of communication. I feel they should exert more control on gas prices & necessities for a hurricane.'
1348. Q15 Rating: 4. They were very responsive during Hurricane Ivan.
1349. Q15 Rating: 4. "I had know problems. They came out and fed me and gave me the blue roof, but I know it was some people who didn't receive help."
1350. Q15 Rating: 4. I feel that they are trying and doing a better job than before.
1351. Q15 Rating: 4. "They respond very quickly."
1352. Q15 Rating: 4. no comment.
1353. Q15 Rating: 4. "The County keeps people notified in every hurricane situation."

1354. Q15 Rating: 4. "After going through Ivan, there responses were better. They did a wonderful job and moved fast within my area, but other areas were not given as fast nor the same attention we were given. But, it could be that we were hit the hardest."

1355. Q15 Rating: 4. They always have room for improvement.

1356. Q15 Rating: 4. "I think they learned from Ivan and Dennis."

1357. Q15 Rating: 4. They are doing a much better job now.

1358. Q15 Rating: 4. "They do the best they can."

1359. Q15 Rating: 4. "Most of the warnings come from the television."

1360. Q15 Rating: 4. "I have not been here when we had a hurricane. It seems like they do an excellent job though."

1361. Q15 Rating: 4. "They're preparing people better; every since Ivan."

1362. Q15 Rating: 4. 'We are informed well in advance of a hurricane & the response afterwards in helping out & providing food & water has been great.'

1363. Q15 Rating: 4. From personal experience, I felt they did a good job.

1364. Q15 Rating: 4. "They do everything they can do."

1365. Q15 Rating: 4. "I have always felt prepared by watching channel 3."

1366. Q15 Rating: 4. "They always wait until the last minute to inform people on how close or where the hurricane is going."

1367. Q15 Rating: 4. 'I think they did a very good job in getting water to the citizens. I don't recall them going around & informing people from a truck with a bullhorn.'

1368. Q15 Rating: 4. "I think they notify you quick."

1369. Q15 Rating: 4. "I heard that they're doing a good job."

1370. Q15 Rating: 4. "I think we are better prepared since Ivan."

1371. Q15 Rating: 4. 'After Ivan they did a good job.'

1372. Q15 Rating: 4. During Ivan they did an excellent job but many people did not listen to the warnings

1373. Q15 Rating: 4. 'I think that they did a very good job of getting the information out there but everyone who was involved in the county area made it a political event after the fact and based their performance on what took place during Hurricane Ivan. I'm speaking of McNesby and others like him. I hope we get a new sheriff when the time comes.'

1374. Q15 Rating: 4. "I think they did a good job during Ivan."

1375. Q15 Rating: 4. I think they are getting better. It depends on the needs of the people.

1376. Q15 Rating: 4. 'I think they panic too soon.'

1377. Q15 Rating: 4. "I've been here through hurricanes and the county does really well making sure we're taking care of."

1378. Q15 Rating: 4. "I have always been prepared for hurricanes."

1379. Q15 Rating: 4. "I have heard a lot of talk about hurricanes."

1380. Q15 Rating: 4. I feel that this last hurricane was the wake up call they needed. They will do better in the future.

1381. Q15 Rating: 4. I feel that they keep us informed and do what we need to be safe.

1382. Q15 Rating: 4. They are doing a great job and getting better each year.

1383. Q15 Rating: 4. "I'm always well prepared for hurricanes."

1384. Q15 Rating: 4. 'Since Ivan they have done a better job.'

1385. Q15 Rating: 4. I feel that they are doing a good job. We are kept aware of what needs to be done.

1386. Q15 Rating: 4. "They arrived right on the spot and the sheriff came immediately, but clean-up took forever."

1387. Q15 Rating: 4. "I feel pretty confident that we are always made aware of impending or potential storms."

1388. Q15 Rating: 4. 'I think they are very good but there is always room for improvement.'

1389. Q15 Rating: 4. "I am not sure if the newspaper properly informs citizens."

1390. Q15 Rating: 4. "I think the county does it job, but the people have to take action themselves."

1391. Q15 Rating: 4. 'Because of the emergency warning systems. They provide ice water. Emergency exits are well publicized. The response has improved 100% after Erin & Opal.
1392. Q15 Rating: 4. "I have been through many hurricanes and I think they do okay."
1393. Q15 Rating: 4. no experience in my neighborhood.
1394. Q15 Rating: 4. " I feel the county informed us of what we needed to do. The county was taken by surprise when Ivan hit. I hope the county has learned from that experience."
1395. Q15 Rating: 4. 'I feel they do a wonderful job of keeping the citizens informed of hurricane preparedness, so they can make the decision of whether to go or stay.'
1396. Q15 Rating: 4. "I don't think they jump out as quick as they could."
1397. Q15 Rating: 4. They do pretty good. It isn't easy to care for that many people's needs.
1398. Q15 Rating: 4. We never saw blue tarps. The Red Cross came by once. Our own councilman never came by.'
1399. Q15 Rating: 4. I think they did a good job.
1400. Q15 Rating: 4. "I think they did a good job. They did the best they could do with what they had, since it had been so many years before they were hit by Ivan. I don't think they had the necessary equipment and if the county had better equipment it could've been better. They did a major response getting roads open, trees cleaned up, and getting the power restored."
1401. Q15 Rating: 4. "The emergency phone system is really great. We were notified when evacuate."
1402. Q15 Rating: 4. They do pretty good.
1403. Q15 Rating: 4. "They've improved since Ivan."
1404. Q15 Rating: 4. "They've been pretty quick in clearing roads and getting power restored, but some areas are left unattended."
1405. Q15 Rating: 4. "I feel that they are doing a very good job. I know that it is difficult to take care of that many folks.
1406. Q15 Rating: 4. "I think they're keeping the people informed."
1407. Q15 Rating: 4. "I think they try their best to help the citizens."
1408. Q15 Rating: 4. I feel that they are always on the alert and do what they can.

1409. Q15 Rating: 4. "They're doing much better now."
1410. Q15 Rating: 4. After Ivan they did a fair job of cleaning up.
1411. Q15 Rating: 4. 'I think they did a good job, but there is always room for improvement.'
1412. Q15 Rating: 4. "They're doing a fairly good job."
1413. Q15 Rating: 4. "I think they do okay."
1414. Q15 Rating: 4. They have a plan that works.
1415. Q15 Rating: 4. "They use some improvement with preparations."
1416. Q15 Rating: 4. I haven't been here for a hurricane. But I feel they are doing a good job letting us know what to expect and how to handle emergency situations. They do a great job at getting out the information.
1417. Q15 Rating: 4. "They could improve their preparations."
1418. Q15 Rating: 4. no comment.
1419. Q15 Rating: 4. Under the circumstances with Ivan and all, I think they did a good job. That was a different storm than most we've had over the years.
1420. Q15 Rating: 4. 'I think the government did a great job of responding after the hurricane. As far as the County goes, they were okay.'
1421. Q15 Rating: 4. "They have a good response time."
1422. Q15 Rating: 4. "I think they responded the best way they could have."
1423. Q15 Rating: 4. 'The information is on the news right away.'
1424. Q15 Rating: 4. They made a positive turnaround after Ivan.
1425. Q15 Rating: 4. 'I think they are doing a better job all the time.'
1426. Q15 Rating: 4. "Overall, they do a good job."
1427. Q15 Rating: 4. "I think they will be more ready in the future after the Ivan situation."
1428. Q15 Rating: 4. "I did not have very much problems with the hurricane except for some trash and junk and it got picked up without much hassle."

1429. Q15 Rating: 4. "We did not get a response for Ivan for ten days. We were without a lot resources and did not have a clue as to what was going on with officials in the community."
1430. Q15 Rating: 4. "They do a pretty good job, but there is always room for improvement."
1431. Q15 Rating: 4. 'I wasn't here for the hurricanes but I felt during the recent tornado that they did a great job of keeping us informed. I was in my car and the information was non stop over the radio.'
1432. Q15 Rating: 4. "They could improve their preparation."
1433. Q15 Rating: 4. "They now have an evacuation plan and have regular drills."
1434. Q15 Rating: 4. 'I didn't have any problems.'
1435. Q15 Rating: 4. "I feel this way because I'm always prepared during hurricane season."
1436. Q15 Rating: 4. "They inform us before, during, and after the hurricane."
1437. Q15 Rating: 4. "I see plenty of info before and after."
1438. Q15 Rating: 4. "I feel this way because the response time needs improvement & they need to be more accurate as far as where the hurricane is going."
1439. Q15 Rating: 4. They are out there when they are needed.
1440. Q15 Rating: 4. 'I think the county did fine, but more needs to be done. They need to get through to people that they have to take care of themselves and not have to rely on the county or the government right after the hurricane hits.'
1441. Q15 Rating: 4. They are getting better with experience. It is a learning process.
1442. Q15 Rating: 4. I can't answer that.
1443. Q15 Rating: 4. They are doing pretty good. It is hard to judge what mother nature is going to do. They provide us with ice and water.
1444. Q15 Rating: 4. "There always ready. They did a good job in 2004 and 2005, if you ask me."
1445. Q15 Rating: 4. no comment.
1446. Q15 Rating: 4. I feel that they do what they can and try to keep us safe.
1447. Q15 Rating: 4. "I think they made a lot of improvements since Ivan."

1448. Q15 Rating: 4. "They are getting better in response to the hurricanes."
1449. Q15 Rating: 4. "Recently, they've gotten better."
1450. Q15 Rating: 4. Between Ivan and Dennis there was a definite improvement.
1451. Q15 Rating: 4. There is room for improvement, but they do a good job of keeping us informed. They need to get more information to the poor.
1452. Q15 Rating: 4. "They get better & better with time."
1453. Q15 Rating: 4. "I think the speed in which the streets and city has been repaired is very slow."
1454. Q15 Rating: 4. They keep us pretty informed. If the people decide not to leave, then it is their fault.
1455. Q15 Rating: 4. 'I think we were pretty prepared for Ivan and the recent warnings for the tornado was impressive.'
1456. Q15 Rating: 4. "They do a pretty good job but it's always room for improvement."
1457. Q15 Rating: 4. "I have seen how they work to help and I think the citizens help each other."
1458. Q15 Rating: 4. "I think that basically there is good information given out when needed, but there is still room for improvement."
1459. Q15 Rating: 4. " They give me notification of the hurricanes and on the radio and TV. "
1460. Q15 Rating: 4. "I think the preparation and follow up was fine."
1461. Q15 Rating: 4. "They should of took the storm surge a little bit more serious, the possibility of loosing Interstate 10 Bridge."
1462. Q15 Rating: 4. There is good notification given.
1463. Q15 Rating: 4. "They really let you know ahead of time and it is up to the individual to do what needs to be done to prepare for it."
1464. Q15 Rating: 4. Even my parents in California can find out what is happening.
1465. Q15 Rating: 4. no
1466. Q15 Rating: 4. no

1467. Q15 Rating: 4. "We had a lot of damage in our neighborhood and they were pretty responsible for the severity of the storm. We are all human and they can't be responsible for everything, but overall they did a good job."
1468. Q15 Rating: 4. "I think the last couple years we have had good coverage and they have improved much."
1469. Q15 Rating: 4. "They respond very well during hurricanes."
1470. Q15 Rating: 4. "I think they try to do a good job."
1471. Q15 Rating: 4. "I feel prepared when a hurricane comes."
1472. Q15 Rating: 4. "I think they did a good job compared to other cities or towns."
1473. Q15 Rating: 4. "I think they do the best they can."
1474. Q15 Rating: 4. "When Katrina it seemed like they were together. The community came together quick and was able to support people that lost their home."
1475. Q15 Rating: 4. I think they did a pretty good job.
1476. Q15 Rating: 4. "I've been prepared for all the major hurricanes, so they're doing a good job."
1477. Q15 Rating: 4. I thank them and think they did very good job.
1478. Q15 Rating: 4. I feel that they keep us informed about the coming of the hurricanes, but they haven't cleaned up in our area like it should be.
1479. Q15 Rating: 4. " The county was very informative. We were kept informed. I feel that were prepared and ready to go out in the community. the community pulled together and there were resources in abundance."
1480. Q15 Rating: 4. I feel that they did pretty good. I also think that they get better every year.
1481. Q15 Rating: 4. I am pleased with the way they keep us informed. I also think that they are quick to do all they can.
1482. Q15 Rating: 4. 'I think they run the emergencies very smoothly. They were a great help in picking up debris after the hurricane (Ivan). I own acreage & they picked up 16 loads of debris from my property.'
1483. Q15 Rating: 4. 'They have improved over the years. They do get the word out but they need to improve on ways to get the people out of the area.'

1484. Q15 Rating: 4. "I think the county does alright in helping the citizens."
1485. Q15 Rating: 4. I think they are doing pretty good. I didn't like the time it took for them to get us ice and water off 9 mile road.
1486. Q15 Rating: 4. "They're doing a good job, put they can do better with preparations."
1487. Q15 Rating: 4. "I feel very prepared during hurricane season."
1488. Q15 Rating: 4. "I think we hear plenty of info on the local news to help us."
1489. Q15 Rating: 4. I have been here for every hurricane and they have greatly improved on the time and response to the hurricanes. I think they do pretty good.
1490. Q15 Rating: 4. "They did a great job with Ivan."
1491. Q15 Rating: 4. They do let us know, but I think they could give us a little more information at times.
1492. Q15 Rating: 4. "They have a great response to hurricanes."
1493. Q15 Rating: 4. I think they do pretty good. They are trying to improve the plans.
1494. Q15 Rating: 4. "I think the things went okay after the hurricanes."
1495. Q15 Rating: 4. "I fee this way because I've never had a problem with hurricanes."
1496. Q15 Rating: 4. "I don't have any complaints."
1497. Q15 Rating: 4. No particular reason
1498. Q15 Rating: 4. "They could improve the preparation."
1499. Q15 Rating: 4. Relative to other counties along the Gulf Coast, they have their act together. Though, some of that is due to pressure from the state.
1500. Q15 Rating: 4. "They did an excellent job during Ivan."
1501. Q15 Rating: 4. "I thought they did a great job after Ivan. They got the power crew out here fast and had multiple facilities passing out food and water."
1502. Q15 Rating: 4. 'I thought the information prior to Ivan was adequate but there was not much information after. We could only get it out of Alabama.'
1503. Q15 Rating: 4. "It seems like they're doing better in preparing for and after a storm."

1504. Q15 Rating: 4. They have put out public notices & suggestions for preparation. They urge the public to take necessary arrangements. Their response in helping organize cleanups after hurricanes is excellent.

1505. Q15 Rating: 4. "They're doing the best they can do."

1506. Q15 Rating: 4. "I think Ivan could of been handled a little bit better. They shouldn't have used the Civic Center for shelter and they should have more considerations for the elderly and animals."

1507. Q15 Rating: 4. "They have a great response to hurricanes."

1508. Q15 Rating: 4. "They really got out there as fast as they could, during Ivan. I think we still all need to get more organize should we ever have another storm hit us, they way Ivan did."

1509. Q15 Rating: 4. "They do the best they can do under the circumstances."

1510. Q15 Rating: 4. "I think they do a pretty good job."

1511. Q15 Rating: 4. "I left and went to another state. I think someone from the police and Sheriff dept came to check on relative who stayed behind."

1512. Q15 Rating: 5. "They always inform us ahead of time, when it's time to evacuate."

1513. Q15 Rating: 5. they did the best they could do

1514. Q15 Rating: 5. "I think they did a excellent job of Ivan."

1515. Q15 Rating: 5. no comments

1516. Q15 Rating: 5. "Every time I've been there, the information has came out good, they've been on the ball. My family is very happy with the way the county handled things during Ivan, considering the amount of devastation."

1517. Q15 Rating: 5. Hurricanes are unpredictable, so I understand it is difficult to give the most accurate information

1518. Q15 Rating: 5. They did the best they could considering the circumstances.

1519. Q15 Rating: 5. "They inform us when a hurricane is coming and when it arrives."

1520. Q15 Rating: 5. "I think they're doing as best as they can."

1521. Q15 Rating: 5. "They are very informative and helpful. The police and ambulance take chances by going out to help others. After the hurricane, the clean up is as best as it can be."

1522. Q15 Rating: 5. "I'm always prepared."
1523. Q15 Rating: 5. "I feel the county does everything they can when a hurricane comes."
1524. Q15 Rating: 5. 'We are notified when the storms approach.'
1525. Q15 Rating: 5. "I think they did a excellent job on the Ivan situation."
1526. Q15 Rating: 5. They have improved over the years. I think they did pretty good. "
1527. Q15 Rating: 5. 'In the years I have been there they seem to be professional and ahead of things.'
1528. Q15 Rating: 5. "They're doing a wonderful job."
1529. Q15 Rating: 5. We seem to get plenty of quick responses to the conditions.
1530. Q15 Rating: 5. 'They do pretty good at it. We get the news as soon as they can get it to us.'
1531. Q15 Rating: 5. No comment.
1532. Q15 Rating: 5. They are constantly informing everyone. It is up to the people to heed the warnings.
1533. Q15 Rating: 5. "I feel this way because I've never had a problem during a hurricane."
1534. Q15 Rating: 5. Excellent.
1535. Q15 Rating: 5. "I never had any problems. They've done a good job, it's the people who don't listen to them."
1536. Q15 Rating: 5. "I was proud of them. We may have been without power, but they did everything they could possibly do to help us out. They stepped up and I was happy, since I know they helped us to their best ability."
1537. Q15 Rating: 5. no comment.
1538. Q15 Rating: 5. "They get ready in plenty of time, since they start planning ahead."
1539. Q15 Rating: 5. 'I think they did a great job of getting the word out beforehand and afterwards there was a good response.'
1540. Q15 Rating: 5. "I never had a problem."

1541. Q15 Rating: 5. 'The EMS system they have set up keeps you better informed and the EOC is activated faster now.'

1542. Q15 Rating: 5. 'I feel we are well informed so we can be prepared for any approaching storms.'

1543. Q15 Rating: 5. "During Hurricane Ivan, they did fantastic job."

1544. Q15 Rating: 5. They are wonderful

1545. Q15 Rating: 5. "I think they're keeping the people informed & providing plenty of information."

1546. Q15 Rating: 5. no comment.

1547. Q15 Rating: 5. appreciated that they drove around in our subdivision and told us to evacuate.

1548. Q15 Rating: 5. 'They let us know what to do & they provide great information about shelters.'

1549. Q15 Rating: 5. "It seems like they are always working on solving the problems."

1550. Q15 Rating: 5. "They are wonderful in this area."

1551. Q15 Rating: 5. very well prepared and informative.

1552. Q15 Rating: 5. "I've never had a problem. They seem to be well prepared."

1553. Q15 Rating: 5. "I thought they did a pretty good with Ivan."

1554. Q15 Rating: 5. They've done a good job since Ivan.

1555. Q15 Rating: 5. "The county was ready for Hurricane Ivan."

1556. Q15 Rating: 5. "I've been through several hurricanes & I've always received the help I needed to get through it."

1557. Q15 Rating: 5. "I heard from friends who stayed were well taken care of."

1558. Q15 Rating: 5. "They go above & beyond the call of the duty in order to prepare people for hurricanes. I really appreciate this."

1559. Q15 Rating: 5. "I think they were there when we needed them. I they hade help available after the storm."

1560. Q15 Rating: 5. We were well informed, given plenty of time, & the National Guard was here immediately. I think they did an excellent job.

1561. Q15 Rating: 5. 'Because after Ivan we had absolutely no problems. We didn't have power but the police and emergency crews were out watching over things and working on getting things back to normal.'

1562. Q15 Rating: 5. They are doing a great job.

1563. Q15 Rating: 5. "I base my score upon personal experience."

1564. Q15 Rating: 5. "They do a good job with the emergency part and they make sure that we are informed. I feel pretty secure."

1565. Q15 Rating: 5. 'The county is really good dealing with hurricanes.'

1566. Q15 Rating: 5. I think they are well informed and keep us up to date as well.

1567. Q15 Rating: 5. "They were well prepared. They had the radios up and all of the information being past to us."

1568. Q15 Rating: 5. "I think they did a good job on Ivan."

1569. Q15 Rating: 5. 'I thought they did an excellent job.'

1570. Q15 Rating: 5. "I think the news coverage and radio is great."

1571. Q15 Rating: 5. I think things went back to normal pretty fast. They got the water and ice to us pretty quick.

1572. Q15 Rating: 5. "I think the county structure is efficient to help citizens."

1573. Q15 Rating: 5. "The county is doing a good job."

1574. Q15 Rating: 5. "It's a lot of warning before the hurricane comes. They tell you to get out and evacuate in a timely manner."

1575. Q15 Rating: 5. "They do a good job letting the people know what to do before, during or after the hurricane."

1576. Q15 Rating: 5. "I think they did a good job with Ivan."

1577. Q15 Rating: 5. "They do a good job on informing us when a storm is coming. They give us plenty of time to evacuate. We know what to do and when to do it."

1578. Q15 Rating: 5. I think they did a great job. Keep up the good work. I do feel that they need to improve the evacuation routes.

1579. Q15 Rating: 5. "I think they do a good job of keeping us informed."

1580. Q15 Rating: 5. They are doing all right.

1581. Q15 Rating: 5. "I think they do a good job of keeping us informed."

1582. Q15 Rating: 5. They are very good about getting out information to the TV & radio stations.

1583. Q15 Rating: 5. "They did very good, considering the amount of devastation from Ivan. They all got everything more organized and together to take care of the people."

1584. Q15 Rating: 5. I feel that they keep us informed and do what is needed to help keep us safe.

1585. Q15 Rating: 5. "I have no complaints. I'm always informed about hurricanes."

1586. Q15 Rating: 5. They keep us informed and tell us what is going on with the hurricanes.

1587. Q15 Rating: 5. "I think they do a good job in the county."

1588. Q15 Rating: 5. "The county is doing an excellent job."

1589. Q15 Rating: 5. They get the information out in time. They get help to people as soon as possible.

1590. Q15 Rating: 5. They keep us informed and take care of us when there is a hurricane.

1591. Q15 Rating: 5. When a storm is approaching, they give us plenty of warning in advance.

1592. Q15 Rating: 5. "They do a great job."

1593. Q15 Rating: 5. They did a good job during Ivan

1594. Q15 Rating: 5. I feel that they are there when they are needed.

1595. Q15 Rating: 5. "I think they do a good job, since they keep us informed on what is going on before and after a hurricane."

1596. Q15 Rating: 5. They did a good job.

1597. Q15 Rating: 5. Lately, they are on the ball when it comes to informing us about possible storms.

1598. Q15 Rating: 5. 'Their communications are really good. They get the word out very fast.'

1599. Q15 Rating: 5. "I think they do a good job."

1600. Q15 Rating: 5. "Because I was here for Ivan and they did everything they could possibly do, to make sure we were safe."

1601. Q15 Rating: 5. I have noticed emergency responses & I was impressed with them.

1602. Q15 Rating: 5. "Because they tend to take hurricanes very seriously and usually perform the appropriate actions in responding or preparing for them. The police are out patrolling the areas, making sure everybody has evacuated when necessary and they have sirens out blowing before any kind of wind problems."

1603. Q15 Rating: 5. "I think they're doing a great job, but there is so much they can do."

1604. Q15 Rating: 5. " The county provided us with all the information we needed for three hurricanes I've experienced in the county. The resources were readily available. The community really pulled together."

1605. Q15 Rating: 5. "I think they give enough warning time to pack up and leave before the hurricane hits Escambia."

1606. Q15 Rating: 5. " The county did a good job of ensuring we had everything we needed."

1607. Q15 Rating: 5. "I been though several hurricanes and more prepare for the storms."

1608. Q15 Rating: 5. "They always do a great job. I was only without power for a couple days, but I give credit to the power company."

1609. Q15 Rating: 5. 'They always keep us notified well in advance about hurricane preparedness. It is up to the individual if they want to stay or leave.'

1610. Q15 Rating: 5. "I think they are well prepared due to emergency crews and volunteers."

1611. Q15 Rating: 5. "They're doing a great job."

1612. Q15 Rating: 5. "I think they're doing an exceptional job."

1613. Q15 Rating: 5. "They did an excellent job. During the hurricane the radio stayed on and kept us informed on everything."

1614. Q15 Rating: 5. I feel that with the amount of people they had to serve, they did a great job.

1615. Q15 Rating: 5. "They do all they can do as soon as they can. I think they prepare well."
1616. Q15 Rating: 5. They can only do so much. It is an act of nature. They can't control it.
1617. Q15 Rating: 5. "The county is doing a great job during hurricane season."
1618. Q15 Rating: 5. "I'm always prepared."
1619. Q15 Rating: 5. "They're doing a decent job."
1620. Q15 Rating: 5. They are on top of it. They provide the services very quickly.
1621. Q15 Rating: 5. 'I was in Alaska but I checked with friends and the internet and thought they did a very good job.'
1622. Q15 Rating: 5. 'They do respond well. It's a good size county and they do the best they can.'
1623. Q15 Rating: 5. "They are doing a good job."
1624. Q15 Rating: 5. I feel that they do a good job.
1625. Q15 Rating: 5. "I think the cooperation with the media was fine and the daily briefing from the paper. Also, the supplies available for the citizens."
1626. Q15 Rating: 5. No comment
1627. Q15 Rating: 5. 'They did a good job overall.'
1628. Q15 Rating: 5. I think they keep us pretty well informed. They do the best they can.
1629. Q15 Rating: 5. "I think they do a good job in preparing us for hurricanes. Everyone is now starting to help their neighbors, which has gave a big boost in awareness."
1630. Q15 Rating: 5. They were very good at informing the people via TV & radio.
1631. Q15 Rating: 5. "I feel this way because the county is doing the best they can do as far as preparing the people for hurricanes."
1632. Q15 Rating: 5. Give us plenty of warning, they stay on 24/7. They do a really good job.
1633. Q15 Rating: 5. They always keep us up to date on the hurricanes. They also give us plenty of warning.
1634. Q15 Rating: 5. 'I think during the hurricane they did a good job and were helpful. After the recent tornado, the sheriff department was right out there directing traffic.'

1635. Q15 Rating: 5. Our Emergency Services is outstanding. They are up all night as necessary & do an Excellent job
1636. Q15 Rating: 5. keep on doing a good job.
1637. Q15 Rating: 5. They do everything they can to keep us informed.
1638. Q15 Rating: 5. I think they let us know what we need to do and tell us when they need to be done.
1639. Q15 Rating: 5. "I think they get things done after the storms."
1640. Q15 Rating: 5. They were very prompt in their response after Ivan.
1641. Q15 Rating: 5. "They're doing a good job notifying people."
1642. Q15 Rating: 5. "They do a good job of trying to prepare their citizens before a hurricane and they did a good job of keeping citizens informed on what was happening."
1643. Q15 Rating: 5. They keep busy during hurricane preparation to help everybody do the best job they can to reduce hurricane damage.
1644. Q15 Rating: 5. "They are good at their job."
1645. Q15 Rating: 5. They let us know what was going.
1646. Q15 Rating: 5. "I think they do a good job."
1647. Q15 Rating: 5. The county was quick to help and get the word out about its efforts to prepare for hurricanes.
1648. Q15 Rating: 5. "I've never a problem with hurricanes."
1649. Q15 Rating: 5. "I think that we get enough time to prepare for the hurricanes and their are places for people to go to seek shelter."
1650. Q15 Rating: 5. they do what needs to be done.
1651. Q15 Rating: 5. They did real good.
1652. Q15 Rating: 5. "When Ivan hit they were great. They provided us with all of the information we needed to know and provided shelters and food."
1653. Q15 Rating: 5. "I think keep the citizens informed."

1654. Q15 Rating: 5. They are doing a good job. They get the info. out quickly. If the people decide not to heed the warnings, that isn't the county's fault.
1655. Q15 Rating: 5. 'I felt they were right on top of everything.'
1656. Q15 Rating: 5. "I think it has improved a lot since Ivan and keeping us informed."
1657. Q15 Rating: 5. "They give plenty of warning and tell you what to do. They sent out folders with information pertaining to hurricanes."
1658. Q15 Rating: 5. They picked up the trash, made the repairs, they did everything that we wanted or expected them to do.
1659. Q15 Rating: 5. "They are doing an excellent job."
1660. Q15 Rating: 5. "With my experiences with hurricanes, they have always responded very quickly."
1661. Q15 Rating: 5. "Because they usually give us a lot of time to prepare for the hurricane."
1662. Q15 Rating: 5. "The County is doing an excellent job."
1663. Q15 Rating: 5. "After Ivan, I think we now have the system down. I feel they will be able to provide water and services quickly after a hurricane now."
1664. Q15 Rating: 5. I get most of the information on the radio. I think they keep us pretty informed.
1665. Q15 Rating: 5. "I live in a life care facility and we receive special care."
1666. Q15 Rating: 5. "They now have the new center where everyone can come together. There has been a big improvement since Ivan & Katrina. Response is very good."
1667. Q15 Rating: 5. 'I think they get the word out quickly.'
1668. Q15 Rating: 5. "They communicate well through the news."
1669. Q15 Rating: 5. They did a very good job.
1670. Q15 Rating: 5. I work on base and I feel that they keep us informed with the newspapers and the TV/radio.
1671. Q15 Rating: 5. "They're doing a wonderful job with the preparation & the response to hurricanes."
1672. Q15 Rating: 5. 'I've gone through 2 or 3 of them and they handled it.'

1673. Q15 Rating: 5. "The county ensured we had everything that we needed."

1674. Q15 Rating: 5. "I have always been taken care of during a hurricane."

1675. Q15 Rating: 5. great job during Ivan. information was available.

1676. Q15 Rating: 5. "After Ivan the response, communication, getting the roadways opened and all of those things I think our county did a very good job."

1677. Q15 Rating: 5. "They do an excellent job in regards to hurricane response."

1678. Q15 Rating: 5. "They have been better than most areas."

1679. Q15 Rating: 5. 'We are very well informed on the beach. There is no choice as to whether we should stay on the beach. For our safety, we are always evacuated.'

1680. Q15 Rating: 5. 'The radio, newspapers & TV keep everyone informed who wants to be informed. The city calls its residents to let them know they should be prepared.'

1681. Q15 Rating: 5. 'They give out excellent information well in advance for people who wish to evacuate.'

1682. Q15 Rating: 5. "I think they're making an effort to make things better, since they're trying to help with 113 so we can have a different route to get out of here before the hurricane. They're trying to ease the congestion."

1683. Q15 Rating: 5. I think they do a great job.

1684. Q15 Rating: 5. They do an excellent job.

1685. Q15 Rating: 5. "They're doing an excellent job."

1686. Q15 Rating: 5. "I think they provide plenty of shelter and warning."

1687. Q15 Rating: 5. "They made effort far as building a new emergency center. They tend to keep everyone aware through broadcasting."

1688. Q15 Rating: 5. "I feel very prepared."

1689. Q15 Rating: 5. They are really able to do a very good job.

1690. Q15 Rating: 5. "They did a great job in our area. I feel like they responded well with Ivan. They had the food and water setup, so I think they were prepared and my area was handled well."

1691. Q15 Rating: 5. 'I think they did as good a job as could be done in the county.'
1692. Q15 Rating: 5. "I think they gave out the info early enough."
1693. Q15 Rating: 5. I feel that they were very informative about the routes and the shelters that were available.
1694. Q15 Rating: 5. "I received info very quickly about the threat and what needs to be done."
1695. Q15 Rating: 5. "Everything went together pretty well after Ivan. I think they did the best they could do in making sure everybody received help."
1696. Q15 Rating: 5. I feel that whenever you are dealing with Mother Nature, you don't know what to expect. I feel that they responded very well.
1697. Q15 Rating: 5. "I think we did good on Ivan."
1698. Q15 Rating: 5. I think they are doing the best they can.
1699. Q15 Rating: 5. "I think they do a excellent job."
1700. Q15 Rating: 5. "They're doing a pretty good job."
1701. Q15 Rating: 5. "I think we had very good response from the county during Ivan."
1702. Q15 Rating: 5. I think they do a wonderful job and let us know what is going on.
1703. Q15 Rating: 5. 'Because when we had one we got quick service.'
1704. Q15 Rating: 5. I think they are the best. They are right there when needed and very informative.
1705. Q15 Rating: 5. "I don't have a problem with preparing for a hurricane."
1706. Q15 Rating: 5. I feel that we are kept informed.
1707. Q15 Rating: 5. "They now have experience behind them. They see how different organizations have responded to similar situations and now have appointed people in their proper places to respond more rapidly to make everything better."
1708. Q15 Rating: 5. We're getting the information from the internet & mouth to mouth.
1709. Q15 Rating: 5. I think they do an excellent job of keeping us aware of everything.
1710. Q15 Rating: 5. I think they were very prepared even for Ivan. I though their response after the hurricane was well coordinated.'

1711. Q15 Rating: 5. they are pretty good at keeping us informed about where to go and what is happening.

1712. Q15 Rating: 5. "I think they're doing a great job in preparing for hurricanes, but sometimes it's over kill."

1713. Q15 Rating: 5. The information is there, and it's there ahead of time. Sometimes, people don't listen.

1714. Q15 Rating: 5. I think they keep us pretty well informed.

1715. Q15 Rating: 5. "They do a great job."

1716. Q15 Rating: 5. I think they keep the people well informed and if they don't go to a safe place; that is not the county's fault.

1717. Q15 Rating: 5. 'It seems they did a good job after the fact and before as well.'

1718. Q15 Rating: 5. They keep us informed of the hurricanes and what needs to be done.

1719. Q15 Rating: 5. Information was issued in a timely manner. Well organized. Responsive to needs.

1720. Q15 Rating: 5. no comment.

1721. Q15 Rating: 5. "I get the reports on the news or radio to keep informed."

1722. Q15 Rating: 5. "I've been through a lot of hurricanes. The response has been great & the city has always recovered."

1723. Q15 Rating: 5. The response to ALL of the hurricanes have been marvelous

1724. Q15 Rating: 5. 'I think the responsiveness to Ivan went very well, both before & after. We were informed before about what the situation was & where shelters were.'

1725. Q15 Rating: 5. The county does a good job of communicating to its citizens when it comes to hurricane safety and preparation.

1726. Q15 Rating: 5. "I think the county did a remarkable job, especially after Ivan did a wonderful job. Despite my problems with the county government the county banded together to help out the community."

1727. Q15 Rating: 5. "The county responded immediately. I had everything I needed."

1728. Q15 Rating: 5. "They do an excellent job. Everything was handled in a professional manner."
1729. Q15 Rating: 5. "I thought they communicated well during the crisis and responded where the needs where."
1730. Q15 Rating: 5. When the hurricane's coming, they keep it on television and interview EMS agents and keep me informed very well.
1731. Q15 Rating: 5. no
1732. Q15 Rating: 5. They keep us well informed via TV
1733. Q15 Rating: 5. "We have been through many hurricanes & they have always done a great job."
1734. Q15 Rating: . "I wasn't here when hurricanes hit."
1735. Q15 Rating: . "I am unable to rate this. I have not lived here at a time when there was a hurricane."
1736. Q15 Rating: . "I don't have any experience."
1737. Q15 Rating: . "I haven't had any experience."
1738. Q15 Rating: . "I leave town whenever a hurricane comes to town."
1739. Q15 Rating: . All are equally important.
1740. Q15 Rating: . "I can't rate, because I always leave town."
1741. Q15 Rating: . haven't been here when there were hurricanes.
1742. Q15 Rating: . I have never been here for a hurricane.
1743. Q15 Rating: . "I can't rate them cause I wasn't here during any hurricanes."
1744. Q15 Rating: . "I don't know. I haven't lived here when one hit."
1745. Q15 Rating: . 'Never experienced, only moved here in '05.'
1746. Q15 Rating: . don't know
1747. Q15 Rating: . Don't know""

Q16X. SPECIFY “OTHER” MOST IMPORTANT CHALLENGE FACING ESCAMBIA COUNTY:

Q16x comments are not sorted because all have a “rating” of “7”. Respondents were only asked this open-ended question if on Q16 they said “other” as their most important challenge.

- 1748. Q16 Specify for "other": 7. I think the School district.
- 1749. Q16 Specify for "other": 7. They need to manager their budget better.
- 1750. Q16 Specify for "other": 7. Traffic signals and synchronization.
- 1751. Q16 Specify for "other": 7. "Bush's amendment to lower taxes."
- 1752. Q16 Specify for "other": 7. Schools.
- 1753. Q16 Specify for "other": 7. They need to move into the 21st century.
- 1754. Q16 Specify for "other": 7. don't know
- 1755. Q16 Specify for "other": 7. homeowner's insurance rates.
- 1756. Q16 Specify for "other": 7. "Traffic control."
- 1757. Q16 Specify for "other": 7. evacuation routes
- 1758. Q16 Specify for "other": 7. leadership issues
- 1759. Q16 Specify for "other": 7. "Traffic is a big problem."
- 1760. Q16 Specify for "other": 7. I think they need high tech industries.
- 1761. Q16 Specify for "other": 7. Sheriff dept
- 1762. Q16 Specify for "other": 7. The downtown sewer plant.
- 1763. Q16 Specify for "other": 7. "Affordable health benefits."
- 1764. Q16 Specify for "other": 7. I'd have to really think about it, no comment now.
- 1765. Q16 Specify for "other": 7. Medical facilities in Perdido.
- 1766. Q16 Specify for "other": 7. long term planning, a grand plan.
- 1767. Q16 Specify for "other": 7. Sidewalks for the handicap and blind.

1768. Q16 Specify for "other": 7. All the above will help the county.
1769. Q16 Specify for "other": 7. More for Autistic children and seniors.
1770. Q16 Specify for "other": 7. Property tax issues.
1771. Q16 Specify for "other": 7. Meeting an ever-changing market and work place.
1772. Q16 Specify for "other": 7. Lack of drainage, septic tanks.
1773. Q16 Specify for "other": 7. taking care of citizens, especially elderly.
1774. Q16 Specify for "other": 7. coping with going from rural to urban setting.
1775. Q16 Specify for "other": 7. air pollution.
1776. Q16 Specify for "other": 7. need to be tougher on crime.
1777. Q16 Specify for "other": 7. insurance rates
1778. Q16 Specify for "other": 7. "Politics & the parks."
1779. Q16 Specify for "other": 7. The school system.
1780. Q16 Specify for "other": 7. with pollution
1781. Q16 Specify for "other": 7. high real estate taxes and insurance rates.
1782. Q16 Specify for "other": 7. zoning, quality of county commissioners.
1783. Q16 Specify for "other": 7. lower home owners insurance rates
1784. Q16 Specify for "other": 7. "The traffic is horrible."
1785. Q16 Specify for "other": 7. Road maintenance.
1786. Q16 Specify for "other": 7. I think all of the above are important.
1787. Q16 Specify for "other": 7. Cleaning the drug dealers off the streets.
1788. Q16 Specify for "other": 7. 'Restoring trust in the county government.'
1789. Q16 Specify for "other": 7. Getting a hand on the real estate market.
1790. Q16 Specify for "other": 7. 'Better schools.'

1791. Q16 Specify for "other": 7. Repairing the streets.

1792. Q16 Specify for "other": 7. I don't know

1793. Q16 Specify for "other": 7. budget cuts

1794. Q16 Specify for "other": 7. All of the concerns are important.

Q17. NAME THE TOP 3 THINGS YOU WOULD LIKE TO SEE IN ESCAMBIA COUNTY IN THE NEXT FIVE YEARS.

Q17 comments are not sorted because all respondents were given the opportunity to list 3 items. Many respondents did not provide all 3 items; in these cases the place holders are retained but no comments appear.

1795. Top 3 things: 1) "Manufacturing jobs." 2) "Better road ways." 3) "Upgrade schools."

1796. Top 3 things: 1) A better library system. 2) 3)

1797. Top 3 things: 1) "More higher paying jobs." 2) 3)

1798. Top 3 things: 1) roads finished 2) sidewalks and bike paths 3) more lighting in dark areas

1799. Top 3 things: 1) 'Managing the population.' 2) 'Clean up the area.' 3) 'Better traffic control.'

1800. Top 3 things: 1) Good ole boy politics gone. 2) Teachers get raises. 3) Taxes lowered.

1801. Top 3 things: 1) managing growth 2) streetlights 3) recycling

1802. Top 3 things: 1) "Improve traffic management." 2) "Growth management." 3) "Maintaining green areas."

1803. Top 3 things: 1) I think we need higher paying jobs. 2) We need Maritime park built differently. 3) More community clean up like Brownsville.

1804. Top 3 things: 1) recycling center 2) job opportunity 3) building & maintaining a sense of community

1805. Top 3 things: 1) "More higher paying jobs." 2) "Better control of the growth." 3) "Minimize building to go with growth."

1806. Top 3 things: 1) new sheriff 2) new commissioner 3) solve traffic issues

1807. Top 3 things: 1) "Higher paying jobs." 2) "Bus routes spread out more." 3)

1808. Top 3 things: 1) Recycling 2) Sidewalks 3) Streetlights

1809. Top 3 things: 1) "I'd like road work completed." 2) "I'd like to see better trash pick-up." 3) "I'd like to parks in West Pensacola."

1810. Top 3 things: 1) "Improvement on children's safety (play areas)." 2) "Sidewalks." 3)

1811. Top 3 things: 1) More business to open jobs for residents. 2) More development of downtown area. 3) Get Blue Angel Hwy to be 4 lanes.

1812. Top 3 things: 1) "I'd like to see more parks on the West side." 2) "I'd like to see better public transportation." 3) "A better response from Sheriff's services."

1813. Top 3 things: 1) Manage in a more responsible area 2) More diverse employment 3) Recycling

1814. Top 3 things: 1) "Road repairs." 2) 3)

1815. Top 3 things: 1) Better pay for law enforcement. 2) A break on property tax. 3) Better roads.

1816. Top 3 things: 1) consolidate city and county 2) repairing roads 3)

1817. Top 3 things: 1) "I'd like to see better traffic control." 2) 3)

1818. Top 3 things: 1) traffic enforcement 2) 3)

1819. Top 3 things: 1) Need more jobs. 2) I would like to see an upgrade of school system. 3) Synchronize red lights.

1820. Top 3 things: 1) Need more roads & access to roads 2) Recycling 3)

1821. Top 3 things: 1) 'Better job opportunities.' 2) 3)

1822. Top 3 things: 1) "I'd like to see higher paying jobs." 2) "I'd like to see high-tech jobs." 3) "I'd like a better school system."

1823. Top 3 things: 1) I prefer to see strong mayor. 2) Better jobs. 3)

1824. Top 3 things: 1) roadways done right the first time 2) increased activities at Pensacola Civic Center 3)

1825. Top 3 things: 1) 'Lower gas prices.' 2) 'Lower property taxes.' 3)

1826. Top 3 things: 1) Better school system 2) Renovations to school buildings 3) Contractor hired to keep lawns should be replaced.

1827. Top 3 things: 1) 2) 3)

1828. Top 3 things: 1) "I'd like to see more parks." 2) "I want more sidewalks." 3)

1829. Top 3 things: 1) Mike Whitehead- ousted 2) property taxes lowered. 3) home owner insurances lowered.

1830. Top 3 things: 1) "I'd like to see more highways." 2) "I'd like to see bigger industries." 3)

1831. Top 3 things: 1) 'Roadways widened by Pine Forest and 9 mile Rd.' 2) 'Get more business to the area.' 3)

1832. Top 3 things: 1) More parks for children 2) Better streetlights 3) Better police patrol in certain areas

1833. Top 3 things: 1) "I'd like to see clean neighborhoods." 2) "Get rid of the drugs." 3) "Make residents clean up their houses & yards."

1834. Top 3 things: 1) illegals gotten rid of 2) hazardous vehicles off roads 3) cleaned up-code enforcement

1835. Top 3 things: 1) recycling 2) streetlights 3) good paying jobs

1836. Top 3 things: 1) "Repair of roads, not growing with the city." 2) "Enforce of traffic violations." 3) "Tear down/repair buildings in bad conditions."

1837. Top 3 things: 1) Better schools. More educational opportunity. 2) More recreational activities for working 3) families.

1838. Top 3 things: 1) recycling 2) educational opportunities 3) streets

1839. Top 3 things: 1) Repairing roads in Perdido county area. 2) 3)

1840. Top 3 things: 1) "I'd like to see more jobs." 2) "I want more community activities." 3) "I'd like to better drainage on highways."

1841. Top 3 things: 1) 2) 3)

1842. Top 3 things: 1) "More growth." 2) "More 4 lane highways." 3) "Maritime Park."

1843. Top 3 things: 1) more lighting 2) sidewalks 3) more police officers patrolling neighborhoods

1844. Top 3 things: 1) "I'd like to see a new leader." 2) 3)

1845. Top 3 things: 1) Recycling 2) Sidewalks 3) Community Centers

1846. Top 3 things: 1) Building limit on Perdido Key. Lower property 2) tax. Encourage environmental building codes. 3)

1847. Top 3 things: 1) Housing rents lowered 2) Price of food and gas lowered 3) Better schools in some areas

1848. Top 3 things: 1) Democratic rulings 2) more homeless issues attended to 3) better drainage after storms

1849. Top 3 things: 1) community centers 2) better jobs 3) parks for the children

1850. Top 3 things: 1) "I'd like to see economic growth." 2) "I'd like to see more sports." 3) "I'd like to see an increase in pay rates."

1851. Top 3 things: 1) "Repair the roads." 2) "Accessing the waterways." 3) "Repair or tear down houses in bad conditions."

1852. Top 3 things: 1) offer tax incentives for businesses 2) community centers 3) recycling

1853. Top 3 things: 1) 2) 3)

1854. Top 3 things: 1) Better education. More activities for children. 2) More family orientated activities. 3)

1855. Top 3 things: 1) "Finish some of the road projects." 2) 3)

1856. Top 3 things: 1) 'Bus transportation in my district.' 2) 3)

1857. Top 3 things: 1) Recycling. 2) I think some welfare reform. 3) Education.

1858. Top 3 things: 1) "I'd like to see a cleaner environment." 2) 3)

1859. Top 3 things: 1) absolute cleanliness like Baldwin-no litter and 2) trash. encourage new business and better paying 3) jobs-keep our bright kids here, not in Atlanta.

1860. Top 3 things: 1) "I'd like to see get out of landlord business." 2) "I want to see road improvement." 3) "I'd like to see traffic laws enforced."

1861. Top 3 things: 1) community centers 2) public parks with picnic areas 3)

1862. Top 3 things: 1) 'More jobs and better paying jobs.' 2) 'Better leadership.' 3) 'Boat ramps on Perdido River.'

1863. Top 3 things: 1) more businesses 2) recycling 3) synchronize traffic lights

1864. Top 3 things: 1) More honest county commissioners. 2) Take young people off the welfare list. 3) Take more trash on road.

1865. Top 3 things: 1) drainage 2) street maintenance 3) sidewalks
1866. Top 3 things: 1) resolution of home insurance. finish road 2) repairs and construction on time. plan for 3) growth management.
1867. Top 3 things: 1) Professional team of sports 2) More patrolmen on streets 3) More positive activities for ethnic groups
1868. Top 3 things: 1) Something for young people to do-activity. 2) Clean up around the areas set aside for dumping. 3) Speed bumps put in sub divisions.
1869. Top 3 things: 1) "less people" 2) 3)
1870. Top 3 things: 1) Emission Control 2) Maritime Park opened 3) High tech business parks
1871. Top 3 things: 1) Better use of Sheriff's dept. 2) More growth and development of Westside. 3) More parking in the county.
1872. Top 3 things: 1) "I'd like to see a clean county." 2) "Enforce traffic laws." 3)
1873. Top 3 things: 1) Jobs 2) Streetlights 3) Traffic lights
1874. Top 3 things: 1) more high paying jobs. better road management- 2) four laning and keeping up with traffic. more 3) youth activities locations.
1875. Top 3 things: 1) Job opportunity, More of a sense of Community 2) 3)
1876. Top 3 things: 1) "I'd like to see a better job market." 2) "I'd like better speed control on Blue Angel." 3) "I'd like to see more sports for the youth."
1877. Top 3 things: 1) "I would like to see more positive growth." 2) "Lower taxes and insurance rates." 3)
1878. Top 3 things: 1) "I'd like to see a clean government." 2) 3)
1879. Top 3 things: 1) clean up litter and trash. enforce building 2) codes. animal control. 3)
1880. Top 3 things: 1) "I'd like to see more jobs." 2) "I'd like to see the roads repaired." 3)
1881. Top 3 things: 1) better evacuation routes. synchronize traffic 2) lights. patrolling Blue Angel and Sorrento. 3)
1882. Top 3 things: 1) recycling 2) maintenance of sidewalks 3) maintaining litter

1883. Top 3 things: 1) "Cleaning up abandoned houses." 2) 3)
1884. Top 3 things: 1) Transportation for those who don't have it. 2) Police treating everyone fair. 3)
1885. Top 3 things: 1) Streetlights 2) clean up the roadways 3) sidewalks
1886. Top 3 things: 1) housing for handicapped and elderly. More deputies 2) on patrol to make streets safer. Clean up trash 3) and debris.
1887. Top 3 things: 1) community centers 2) recycling 3)
1888. Top 3 things: 1) "I'd like to see better roads." 2) "I'd like to see bigger businesses." 3) "I'd like to more recreational activities."
1889. Top 3 things: 1) Better jobs. 2) I would like to see more industry. 3) More mass transportation.
1890. Top 3 things: 1) better commissioners. 2) 3)
1891. Top 3 things: 1) recycling 2) recruiting new jobs 3) maintenance on the roads
1892. Top 3 things: 1) "Complete projects thoroughly." 2) "Better trash pick-up on the side of the roads." 3) "More neighborhood projects."
1893. Top 3 things: 1) More jobs 2) Some improvement to school buildings 3)
1894. Top 3 things: 1) 'I'd like more activities for the children.' 2) 'I'd like more job training opportunities.' 3) 'Low-income families need help for house repairs.'
1895. Top 3 things: 1) sidewalks 2) underground electricity 3) community centers
1896. Top 3 things: 1) The roadwork completed. 2) The job market more pay and opportunities 3) I would like new government officials
1897. Top 3 things: 1) Recycling Program 2) jobs programs for the young people 3) opportunities to retain college people.
1898. Top 3 things: 1) 'Improved traffic flow.' 2) 'Enforce traffic laws more.' 3) 'Cameras at every intersection.'
1899. Top 3 things: 1) better roads 2) casinos 3) more industry
1900. Top 3 things: 1) More jobs. 2) Better schools in general. 3)
1901. Top 3 things: 1) Sidewalks 2) streetlights 3) roads repaired

1902. Top 3 things: 1) 2) 3)
1903. Top 3 things: 1) Better transportation. 2) More beautification of areas. 3) Animal control.
1904. Top 3 things: 1) "More parks." 2) "Better education." 3) "Manicured/attractive road ways."
1905. Top 3 things: 1) Property taxes come down 2) Insurance premiums to come down. 3) More public boat ramps.
1906. Top 3 things: 1) better drainage 2) better transportation 3) more jobs
1907. Top 3 things: 1) 2) 3)
1908. Top 3 things: 1) "I'd like to see more industries." 2) "Better recycling." 3)
1909. Top 3 things: 1) Centralized government and oversight. 2) 3)
1910. Top 3 things: 1) cleaner 2) traffic enforcement 3) neighborhood safety
1911. Top 3 things: 1) "Growth and attracting industry." 2) "Better job opportunities." 3) "Make neighborhoods attractive."
1912. Top 3 things: 1) I think we need better roads in Perdido Key. 2) More law enforcement in Dist 2. 3) More boat launches in dist 2.
1913. Top 3 things: 1) 'More jobs and better paying jobs.' 2) 'Allow cruise ships.' 3)
1914. Top 3 things: 1) 'Better roads.' 2) 3)
1915. Top 3 things: 1) Get homeless off the street. 2) 3)
1916. Top 3 things: 1) 'More boat ramps.' 2) 3)
1917. Top 3 things: 1) Growth 2) transportation 3) roads
1918. Top 3 things: 1) Jobs opportunities. 2) Traffic to be better managed. 3) Better maintained roads.
1919. Top 3 things: 1) affordable housing 2) recycling 3) managing growth
1920. Top 3 things: 1) More emphasis on economic growth. 2) Working in the housing market. 3) More safety.

1921. Top 3 things: 1) 'The ability to bring in good paying jobs.' 2) 'Better roadways.' 3) 'Recycling. It's mandatory in other states.'
1922. Top 3 things: 1) streetlights 2) cut down on crime in the neighborhood 3) get rid of empty houses where drugs are used
1923. Top 3 things: 1) managing growth 2) lowering taxes 3) getting honest people in the government spots
1924. Top 3 things: 1) Justice from the Sheriff dept. 2) 3)
1925. Top 3 things: 1) more recreational facilities for all 2) sidewalks 3)
1926. Top 3 things: 1) Boat ramp on West side of town. 2) More team up to clean events. 3)
1927. Top 3 things: 1) Recycling 2) Community centers 3) Need new ballpark because we have grown so much
1928. Top 3 things: 1) "Roads widen (4 lanes)." 2) "Traffic lights set up so they run in sequence." 3) "Road repairs."
1929. Top 3 things: 1) "I'd like to see a decrease in crime rates." 2) "I don't want to see road rage." 3)
1930. Top 3 things: 1) "More parks." 2) "More youth centers." 3)
1931. Top 3 things: 1) More affordable housing. 2) Better maintenance of neighborhoods and streets. 3)
1932. Top 3 things: 1) I like to see a music festival like Spring fest. 2) A dog park. 3)
1933. Top 3 things: 1) "I'd like to see more industries." 2) "I'd like to see more traffic control." 3)
1934. Top 3 things: 1) "Walking Parks." 2) 3)
1935. Top 3 things: 1) recycling 2) mass transportation 3) upgraded streets with growth potential
1936. Top 3 things: 1) I would like a nice dinner club with a play. 2) More restaurants on the Westside. 3)
1937. Top 3 things: 1) "I don't want any drugs on the streets." 2) "I'd like to hear less loud music in cars." 3)
1938. Top 3 things: 1) "Health insurance." 2) "Clean up the neighborhoods." 3)

1939. Top 3 things: 1) sewer system 2) roads in Perdido Key 3) evacuation route- Century and I65.

1940. Top 3 things: 1) "I'd like to see economic development." 2) "I'd like to see managing growth." 3) "I'd like to see well kept parks."

1941. Top 3 things: 1) Top teachers and administration. 2) Job growth for all income levels. 3) More services for the indigent.

1942. Top 3 things: 1) More jobs for young people. 2) Highway construction. 3)

1943. Top 3 things: 1) solicit more businesses to come to the area. 2) more bike trails 3) save the Perdido Key mouse

1944. Top 3 things: 1) "I'd like to see a better County Commissioner." 2) 3)

1945. Top 3 things: 1) more industry 2) more infrastructure 3) more affordable housing

1946. Top 3 things: 1) Move the sewer plant. Enforce speed limits and 2) traffic light violations. 3)

1947. Top 3 things: 1) 2) 3)

1948. Top 3 things: 1) More business attracted to area 2) Improve public transportation 3) Streets in bad shape

1949. Top 3 things: 1) recycling 2) recycling 3) recycling

1950. Top 3 things: 1) Boat access to Pensacola Beach for tourists. 2) Cruise ships in the port. Clean up the area and 3) promote it better.

1951. Top 3 things: 1) "Lower taxes." 2) "Better traffic flow." 3)

1952. Top 3 things: 1) affordable housing 2) managing growth 3) traffic lights being staggered

1953. Top 3 things: 1) "I'd like to see medical benefits." 2) "I want more jobs." 3) "I'd like more assistance for the lower class."

1954. Top 3 things: 1) more traffic control 2) free medical services for the poor 3)

1955. Top 3 things: 1) "I'd like to see affordable housing." 2) "I'd like to see the roads fixed." 3)

1956. Top 3 things: 1) 'Sidewalks.' 2) 'Baseball field for the kids in my district.' 3)

1957. Top 3 things: 1) Promote better jobs for community. 2) Better clean up of Debris. 3)
1958. Top 3 things: 1) "I'd like to see economic growth." 2) "I'd like to see a cleaner county." 3) "I want more activities for the kids."
1959. Top 3 things: 1) "Fewer illegal immigrants." 2) "Insect Control." 3) "Engineering traffic lights frequency/patterns."
1960. Top 3 things: 1) better transportation 2) better highways 3) more help to the homeless
1961. Top 3 things: 1) better paying jobs. don't do all the road work 2) at the same time, spread it out. 3)
1962. Top 3 things: 1) law enforcement 2) government check up- following laws 3) recycling
1963. Top 3 things: 1) "Economic growth" 2) "International papers pollution" 3) "Treatment plant moved"
1964. Top 3 things: 1) Work on taxes 2) Help on insurance 3) Widen road on Perdido Key
1965. Top 3 things: 1) "I'd like to see economic development." 2) 3)
1966. Top 3 things: 1) 2) 3)
1967. Top 3 things: 1) 'Intelligent use of waterfront land.' 2) 'Stricter traffic control.' 3)
1968. Top 3 things: 1) High paying jobs 2) better streets 3) recreation centers
1969. Top 3 things: 1) more street lights 2) better paying jobs 3)
1970. Top 3 things: 1) "More better paying jobs." 2) "Better Roads." 3)
1971. Top 3 things: 1) litter control, clean up the streets and 2) roadsides. 3)
1972. Top 3 things: 1) four lane roads for Perdido Key. 2) Maritime park built. 3) Change government so we can elect a mayor.
1973. Top 3 things: 1) synchronization of traffic lights 2) more money for library 3) slow down traffic on Barrancas
1974. Top 3 things: 1) Better traffic managements-lights etc. 2) Better signs to point you towards attractions. 3) Attracting high tech jobs.
1975. Top 3 things: 1) streetlights 2) public safety 3) access to beaches

1976. Top 3 things: 1) "cleaning up the county" 2) "eliminate some of the traffic lights" 3) "enforce the law on running red lights."

1977. Top 3 things: 1) Taxes go down, so people wont have to lose homes. 2) Roads need to have 4 lanes. 3) Facility for therapy or a YMCA.

1978. Top 3 things: 1) "better job offerings" 2) "safer environment for kids" 3) "less drugs in the community"

1979. Top 3 things: 1) Bring up utilities to meet growth we have 2) Improve electrical facilities 3) Managing water pressure

1980. Top 3 things: 1) 2) 3)

1981. Top 3 things: 1) streetlights 2) sidewalks 3) repairing housing for poor

1982. Top 3 things: 1) "new government officials" 2) "recycling" 3)

1983. Top 3 things: 1) More control of growth. 2) Fixing the roads. 3) Improving the job the commission does.

1984. Top 3 things: 1) "I'd like to see more jobs, less tourism." 2) "I'd like to see Bay Bridge rebuilt." 3)

1985. Top 3 things: 1) 2) 3)

1986. Top 3 things: 1) long term planning. more public transportation. 2) more housing clusters near jobs. 3)

1987. Top 3 things: 1) " Better jobs." 2) "Clean up the communities for everyone." 3) "Widened Gulf Beach Highway."

1988. Top 3 things: 1) Better Highways 2) Better Schools for kids 3)

1989. Top 3 things: 1) The beaches should be kept cleaner. 2) Keep boats and trailers out of view. 3) Keep animals in the house.

1990. Top 3 things: 1) 2) 3)

1991. Top 3 things: 1) "Better roads." 2) "More community activity." 3)

1992. Top 3 things: 1) Allow expansion of roadways from 2 lane to 4 lane. 2) Side walks. 3) Reform of the public transportation.

1993. Top 3 things: 1) More affordable housing for the lower income 2) Patch some roads up 3) Work on the School system

1994. Top 3 things: 1) "I want to see more jobs." 2) "I'd like to see more houses sell." 3) "I want to the streets to improve."

1995. Top 3 things: 1) streetlights 2) recycling 3) sidewalks

1996. Top 3 things: 1) Sidewalks for handicaps and senior citizens. 2) Better public transportation. 3) Better signs for Highways-lines painted.

1997. Top 3 things: 1) Better awareness of disability problems. More 2) handicapped accessible housing. More handicapped 3) accessible transportation.

1998. Top 3 things: 1) I only want better economic opportunities. 2) 3)

1999. Top 3 things: 1) "I'd like to see high-tech industries." 2) "I'd like to see more jobs." 3)

2000. Top 3 things: 1) recycling 2) community centers 3) Police stopping speeders

2001. Top 3 things: 1) Less oil burning cars. 2) More awards for hard working teachers. 3) More recognition for volunteers of teachers.

2002. Top 3 things: 1) more higher paying jobs 2) more homeless shelters 3)

2003. Top 3 things: 1) "I'd like to see zoning control." 2) "More sidewalks." 3) "More streetlights."

2004. Top 3 things: 1) Whole new city council 2) School improvement-There is no discipline now. 3) Sewage plant moved

2005. Top 3 things: 1) "More affordable housing." 2) "More patrolling in the neighborhoods." 3) "Senior citizen buildings in each district."

2006. Top 3 things: 1) lower property taxes 2) recycling 3) more free healthcare

2007. Top 3 things: 1) "More housing affordable to the elderly & poor." 2) "I'd like to see medical insurance." 3) "A better drainage system."

2008. Top 3 things: 1) "Road work completed." 2) "Improvement in the schools." 3) "County/city administration working as a unit."

2009. Top 3 things: 1) "Better North evacuation route for hurricanes." 2) "More police officers." 3) "Better mosquito control."

2010. Top 3 things: 1) movement of the sewage plant 2) traffic flows better handled 3) roads not paved
2011. Top 3 things: 1) RECYCLING 2) streetlights 3)
2012. Top 3 things: 1) sheriffs department work with and for the people 2) finished continuous highway work 3) reduce number of traffic light and set timing
2013. Top 3 things: 1) traffic lights staggered 2) quicker roadwork 3)
2014. Top 3 things: 1) "More jobs." 2) 3)
2015. Top 3 things: 1) community cleaner and neater 2) more sidewalks and streetlights 3) more bike lanes
2016. Top 3 things: 1) run down houses should be fixed up 2) curfew for teenagers 3) strict laws about vagrancies
2017. Top 3 things: 1) "I'd like to see more businesses downtown." 2) "I'd like to see downtown restored." 3)
2018. Top 3 things: 1) "The sidewalks finished in my neighborhood." 2) 3)
2019. Top 3 things: 1) "Help the homeless population." 2) "More job opportunities." 3) "Improve public transportation, more access."
2020. Top 3 things: 1) 2) 3)
2021. Top 3 things: 1) more housing for seniors 2) more streetlights 3)
2022. Top 3 things: 1) I would like to see more help for seniors. 2) I would like more part time jobs for seniors. 3) More medical benefits for seniors.
2023. Top 3 things: 1) county spend more time on race relations issues 2) beautification 3) better paying jobs
2024. Top 3 things: 1) "I'd like to see more sidewalks." 2) "Better bus service." 3) "I'd like to see less trash on the streets."
2025. Top 3 things: 1) I would like the streets completed. 2) 3)
2026. Top 3 things: 1) 'I'd like to see affordable housing available." 2) "I'd like to see more programs for kids." 3) "More sidewalks."
2027. Top 3 things: 1) more jobs 2) repair roads 3) tear down old buildings

2028. Top 3 things: 1) 'Less commissioners.' 2) 3)
2029. Top 3 things: 1) responsible county commissioner has public at heart 2) traffic violations enforced 3) recycling
2030. Top 3 things: 1) "More jobs." 2) "Transportation running a lot longer and later." 3) "Better Community Development."
2031. Top 3 things: 1) "I'd like to see more affordable housing." 2) "Side streets need to be fixed." 3) "More parking spaces for the handicapped."
2032. Top 3 things: 1) bike and walking paths 2) community centers 3) bigger hwy to Foley
2033. Top 3 things: 1) 'Get rid of the large electrical posts.' 2) 'Bring Spring fest back.' 3) 'Get the park along the water going.'
2034. Top 3 things: 1) More for Autistic children and seniors. 2) Transportation for seniors. 3) Free insurance for those who don't have it.
2035. Top 3 things: 1) "I'd like to see better libraries." 2) "I'd like to have more teachers." 3) "I'd like more sub stations."
2036. Top 3 things: 1) 'More boat ramps in Escambia.' 2) 'Better street maintenance.' 3)
2037. Top 3 things: 1) recycling 2) 3)
2038. Top 3 things: 1) "I'd like to see a low crime rate." 2) "I'd like affordable housing available." 3) "Id like to see more jobs."
2039. Top 3 things: 1) keep buses going 2) do a good job 3) streetlights
2040. Top 3 things: 1) 'Better bike access.' 2) 'Traffic light control on Airport Blvd.' 3) 'ECAT continued.'
2041. Top 3 things: 1) Additional library branch in North Escambia. 2) Continued work on roads. 3) Easier access to voice concerns.
2042. Top 3 things: 1) affordable housing 2) streetlights 3)
2043. Top 3 things: 1) 'The lights are not in sync and could be 2) improved.' 3)
2044. Top 3 things: 1) More industry work. 2) 3)
2045. Top 3 things: 1) recreation for youth 2) community centers 3)

2046. Top 3 things: 1) affordable housing 2) more entertainment- places like Jillian's 3) sidewalks
2047. Top 3 things: 1) 2) 3)
2048. Top 3 things: 1) "Maritime park." 2) "Sewage plant moved." 3) "Computer literate classes."
2049. Top 3 things: 1) Inspire pride in the city 2) Stop the littering 3)
2050. Top 3 things: 1) lower insurance and property taxes 2) wind insurance 3) more sidewalks
2051. Top 3 things: 1) Construction finally completed on the major 2) roadways. Maritime park. Funding for museums, 3) entertainment, and cultural venues downtown.
2052. Top 3 things: 1) "I'd like to see more businesses." 2) 3)
2053. Top 3 things: 1) Improve airport. 2) 3)
2054. Top 3 things: 1) homeless programs 2) beach restoration 3)
2055. Top 3 things: 1) "Better parks." 2) "Affordable housing" 3) "More services for the elderly."
2056. Top 3 things: 1) Improve and maintain the less traveled streets 2) Solve the traffic situations 3) Open more evacuation routes for hurricanes
2057. Top 3 things: 1) Streetlights 2) Try to reduce level of crime 3) Recycling
2058. Top 3 things: 1) "I'd like to see affordable housing." 2) "I want to see better traffic control." 3) "I'd like to see recycling."
2059. Top 3 things: 1) 'More choices for adults other than bars.' 2) 'More dog parks.' 3) 'Lower property taxes.'
2060. Top 3 things: 1) "I'd like to see sidewalks." 2) 3)
2061. Top 3 things: 1) Do maritime park instead of talking about it 2) Put a Publix in here 3) Recycling
2062. Top 3 things: 1) affordable housing 2) more jobs with good pay 3)
2063. Top 3 things: 1) 'Affordable housing.' 2) 'A drop in gas prices.' 3) 'Better highways.'

2064. Top 3 things: 1) New business & economic growth 2) More community activities 3) Road improvement
2065. Top 3 things: 1) Sewer system. Trash and garbage on the side of 2) the road. Speeding in residential areas. 3)
2066. Top 3 things: 1) lower rents. more youth activities. 2) 3)
2067. Top 3 things: 1) More jobs 2) Improve traffic flow 3) Better roadways for evacuations
2068. Top 3 things: 1) streetlights-- more 2) 3)
2069. Top 3 things: 1) streets 2) jobs 3) housing
2070. Top 3 things: 1) 'Better housing and affordable housing for the 2) poor.' 3)
2071. Top 3 things: 1) "I'd like to see abandoned homes fixed." 2) 3)
2072. Top 3 things: 1) "More exemptions for homesteaders" 2) "Recycling available at the curb side" 3) "More community centers"
2073. Top 3 things: 1) Synchronize traffic lights 2) Build maritime park 3) Recycling
2074. Top 3 things: 1) More jobs. 2) Better public transportation. 3) Help elderly.
2075. Top 3 things: 1) rethink maritime park, better fiscal 2) responsibility, combining county and city 3) government.
2076. Top 3 things: 1) "I'd like more entertainment downtown." 2) "Jobs in the entertainment industry." 3)
2077. Top 3 things: 1) sidewalks 2) Streetlights 3) Drainage in all areas
2078. Top 3 things: 1) air pollution solutions, better and more 2) evacuation routes, improve roads. 3)
2079. Top 3 things: 1) Recycling 2) streetlights 3) police patrol better than they do.
2080. Top 3 things: 1) "I'd like to see growth management." 2) "Better water drainage." 3) "I want better hurricane protection."
2081. Top 3 things: 1) Our road construction projects get finished. 2) More pedestrian walkways and bike paths. 3)
2082. Top 3 things: 1) streetlights 2) sidewalks 3) cleaner roads

2083. Top 3 things: 1) 2) 3)
2084. Top 3 things: 1) have someone to help come out and fix up houses. 2) the same for yards. same for trash and litter. 3)
2085. Top 3 things: 1) 2) 3)
2086. Top 3 things: 1) 'I'd like to see the county & city work together.' 2) "I want to see improvements with the traffic." 3)
2087. Top 3 things: 1) More jobs that pay better. 2) Lower taxes. 3) Lower utilities.
2088. Top 3 things: 1) "All hurricane damage completed." 2) "Interstate construction to end." 3) "Widened roads."
2089. Top 3 things: 1) get rid of drugs in the neighborhoods. Better 2) housing. 3)
2090. Top 3 things: 1) Better public transportation 2) Attract jobs to the community 3) Street maintenance
2091. Top 3 things: 1) Better jobs. 2) Better schools to help children. 3) Improve roads.
2092. Top 3 things: 1) "I'd like to see sidewalks." 2) "I'd like to see a city bus in my neighborhood." 3)
2093. Top 3 things: 1) Getting insurance companies under control. 2) Getting taxes lowered. 3) Boosting our economics.
2094. Top 3 things: 1) Amusement Parks 2) Movie Theaters 3) more jobs for 16 year olds
2095. Top 3 things: 1) Regulation on auto pollution 2) Improved mosquito control 3) Better public library
2096. Top 3 things: 1) insurance rates. rents come down. recycling. 2) 3)
2097. Top 3 things: 1) All streets paved out. 2) Cleaner environment. 3) Affordable housing.
2098. Top 3 things: 1) "I'd like to see recycling." 2) 3)
2099. Top 3 things: 1) More jobs. Better pay. Training programs. 2) 3)
2100. Top 3 things: 1) "Better recreation for the children." 2) "Jobs/job training for graduates & young adults." 3) "Safety."

2101. Top 3 things: 1) 'More waterfront access.' 2) 'Cell phone laws, hands free at least.' 3) 'Better traffic flow/control.'
2102. Top 3 things: 1) "I'd like to see money management." 2) 3)
2103. Top 3 things: 1) "Road repairs." 2) "Recycling." 3)
2104. Top 3 things: 1) 'I would like to see combined city and county gov. 2) 'An appointed school superintendent.' 3) 'Informed professional ethical leadership.'
2105. Top 3 things: 1) "I'd like to see recycling." 2) 3)
2106. Top 3 things: 1) "Affordable housing." 2) "More community recreational programming." 3)
2107. Top 3 things: 1) Completion of I10. 2) 3)
2108. Top 3 things: 1) sidewalks 2) recycling 3) more lighting
2109. Top 3 things: 1) "Stop building a Maritime Park." 2) "Build a casino, which will give jobs." 3)
2110. Top 3 things: 1) Better schools. 2) More jobs and competitive wages. 3) More tourism.
2111. Top 3 things: 1) maritime park 2) feral cats taken care of 3) more attention to traffic
2112. Top 3 things: 1) "More industry jobs." 2) "Repair of the roads." 3)
2113. Top 3 things: 1) "I'd like to see affordable housing." 2) "I want more & better paying jobs." 3) "I want better street maintenance."
2114. Top 3 things: 1) consolidation of Escambia and city govt. 2) caring officials 3)
2115. Top 3 things: 1) 'More police sweeps in the area, but still 2) controlling the other areas. 3)
2116. Top 3 things: 1) Better jobs. 2) Public property clean-up. 3) Code enforcement.
2117. Top 3 things: 1) "I'd like to see more parks." 2) "I want Scenic Highway to be maintained." 3) "I'd like to see better zoning."
2118. Top 3 things: 1) better drug control 2) more money for education as opposed to parks 3) run down neighborhoods fixed up or cleaned out.
2119. Top 3 things: 1) recycling-ease 2) streetlights 3) community center- more

2120. Top 3 things: 1) 'County and City be under one head.' 2) 'recycling.' 3)
2121. Top 3 things: 1) direction in which county is going- maritime park 2) sewage treatment plant 3) too much commercial development
2122. Top 3 things: 1) More housing development and affordable. 2) More community parks and family centers. 3) Getting roads finished.
2123. Top 3 things: 1) I can't think of anything. 2) 3)
2124. Top 3 things: 1) "I'd like to see more jobs." 2) "I'd like to see downtown renovated." 3)
2125. Top 3 things: 1) "Better drainage." 2) "Control the population." 3)
2126. Top 3 things: 1) better lights at night 2) recycling 3) better times for construction repairs
2127. Top 3 things: 1) Keep up the roads. Keep up the emergency 2) services. 3)
2128. Top 3 things: 1) "Better job opportunities." 2) 3)
2129. Top 3 things: 1) "I'd like to see better jobs." 2) 3)
2130. Top 3 things: 1) "I'd like to see affordable housing." 2) "I'd like to see more code enforcement." 3) "A friendly community."
2131. Top 3 things: 1) Affordable housing. 2) 3)
2132. Top 3 things: 1) "Davis Highway with no construction." 2) "Higher paying jobs." 3) "Less mini malls."
2133. Top 3 things: 1) "I'd like to see a cleaner County." 2) 3)
2134. Top 3 things: 1) Davis hwy completed 2) real estate market improving 3) yard maintenance
2135. Top 3 things: 1) "I-10 finished." 2) "Construction on the bridge finished." 3) "Quality of education in the community improved."
2136. Top 3 things: 1) Less construction on highways. 2) Better shopping areas. Closer grocery stores. 3) More recreational parks for families.
2137. Top 3 things: 1) 'Environmental protection.' 2) 'Better mass transit.' 3)

2138. Top 3 things: 1) "I'd like to see County Commissioner replaced." 2) "I want better jobs." 3)
2139. Top 3 things: 1) more community centers 2) recycling 3) sidewalks
2140. Top 3 things: 1) "I'd like to see waste management plant moved." 2) "I want an honest government in Escambia." 3) "I'd like to see more jobs."
2141. Top 3 things: 1) stricter zoning. Recycling. Litter control. 2) Public transportation. 3)
2142. Top 3 things: 1) Affordable housing 2) more paved roads out in the county 3) increase funding to the libraries
2143. Top 3 things: 1) "Good places for young people to work." 2) "Affordable housing." 3) "Infrastructure in place before growing."
2144. Top 3 things: 1) 2) 3)
2145. Top 3 things: 1) "I'd like to see road construction completed." 2) "I want better parking on Pensacola Beach." 3)
2146. Top 3 things: 1) Better jobs and opportunities for the young. 2) Street repairs. 3) Do something to attract people to city.
2147. Top 3 things: 1) recycling 2) garbage rates reduced 3) more info. on water problems
2148. Top 3 things: 1) "Maritime Park." 2) "The taxes lowered in Perdido." 3)
2149. Top 3 things: 1) "I'd like to see construction on roads done." 2) 3)
2150. Top 3 things: 1) Better public transportation. 2) More safer county from crime. 3)
2151. Top 3 things: 1) 'Recycling.' 2) 'Children's museum.' 3) 'More healthy choices to eat out.'
2152. Top 3 things: 1) "incorporation of surrounding area, unified" 2) "repair of roads, mainly on the Interstate" 3) "the traffic system in order"
2153. Top 3 things: 1) Need an urban transportation system . 2) Build a bridge from hospital to overpass Gulf Breeze 3) Recycling
2154. Top 3 things: 1) Have recycling picked. 2) 3)
2155. Top 3 things: 1) street maintenance 2) enforcing speed limits 3) traffic control

2156. Top 3 things: 1) "road repairs" 2) "less population in the high schools" 3) "a recycling program"

2157. Top 3 things: 1) 'Better flow of traffic.' 2) 'More citations for people running lights.' 3) 'More jobs.'

2158. Top 3 things: 1) managing roads 2) road development 3) community centers

2159. Top 3 things: 1) "I'd like to see a skateboard park." 2) "More bulk trash pick-up." 3) "Better storm water management."

2160. Top 3 things: 1) 2) 3)

2161. Top 3 things: 1) fix roads. better public relations by the various 2) departments. do something about the county 3) commissioners.

2162. Top 3 things: 1) "better energy conservation programs" 2) "better projects, access to Interstate 65" 3) "enhance the sense of community"

2163. Top 3 things: 1) recycling 2) fix roads-repairs 3) better drainage

2164. Top 3 things: 1) "I'd like to see higher paying jobs." 2) 3)

2165. Top 3 things: 1) All construction completed 2) Clean up rundown neighborhoods 3) Forget Trillium project, turn over to industry

2166. Top 3 things: 1) 'Better jobs.' 2) 'The tax money they receive should be better 3) spent.'

2167. Top 3 things: 1) Finish the work being done on roads. 2) Implement better schooling for children. 3)

2168. Top 3 things: 1) "The water park finished in down town Pensacola.' 2) 3)

2169. Top 3 things: 1) I don't feel that I have live here long enough 2) to make a response. 3)

2170. Top 3 things: 1) 2) 3)

2171. Top 3 things: 1) more rigid traffic enforcement-stop lights. 2) consistent zoning. litter enforcement. 3)

2172. Top 3 things: 1) Consolidation of city and county government. 2) Affordable housing. 3) Cleaning up the county.

2173. Top 3 things: 1) "I'd like to see improved transportation." 2) "I'd like to see a better industry." 3) "I'd like to see a better airport."

2174. Top 3 things: 1) lower insurance rates for homeowners 2) 3)
2175. Top 3 things: 1) 'Construction from hurricane. I had to get 6 new 2) tires & 2 windshields from construction mess left 3) in the roadways.'
2176. Top 3 things: 1) "They need to do something with waterfront." 2) "Have more manufacturing companies." 3)
2177. Top 3 things: 1) Trash - clean it up 2) synchronize streetlights 3) Improve sidewalks
2178. Top 3 things: 1) more central area in Pensacola, improve beaches, 2) recycling. 3)
2179. Top 3 things: 1) Better jobs 2) More employment for people 3) Preventative healthcare
2180. Top 3 things: 1) "Beatify the city, clean up the trash." 2) "More scenery streets, like University Parkway." 3)
2181. Top 3 things: 1) A change in government. 2) Homeowners insurance review. 3) Development of roads for traffic.
2182. Top 3 things: 1) 2) 3)
2183. Top 3 things: 1) Finish construction on highway. 2) Solve public transportation problem. 3) Solve the mosquito problem in dist 4.
2184. Top 3 things: 1) 2) 3)
2185. Top 3 things: 1) Community centers 2) More good paying jobs 3) Community transportation
2186. Top 3 things: 1) "Repair the streets." 2) "Provide better and affordable transportation." 3) "Help the homeless."
2187. Top 3 things: 1) More law enforcement. 2) More apartments for the elderly. 3) Fixing the roads.
2188. Top 3 things: 1) Traffic management. 2) Community services. Ex. local decent pool. 3) Better restaurants.
2189. Top 3 things: 1) "More Jobs." 2) "Higher incomes." 3) "Affordable homes."
2190. Top 3 things: 1) roads improved 2) streetlights- more 3)

2191. Top 3 things: 1) updated library system 2) better schools 3) more facilities for public activities
2192. Top 3 things: 1) "I'd like to see a technology park." 2) "I'd like to see a new sports complex." 3) "A bypass in the middle of the county."
2193. Top 3 things: 1) "Decrease in the disparity between the races." 2) "Maritime park meeting expectations." 3) "Higher paying jobs."
2194. Top 3 things: 1) recycling 2) control of pollution- clean up 3)
2195. Top 3 things: 1) "I'd like to see more housing for the poor." 2) "More jobs." 3) "I'd like more libraries."
2196. Top 3 things: 1) "I'd like to see better housing for the poor." 2) "Better paying jobs." 3) "I'd like to see better public transportation."
2197. Top 3 things: 1) get rid of illegals 2) better paying jobs 3) enforce laws now without making new ones
2198. Top 3 things: 1) Improving the overall government. 2) Demolish homes beyond repair. 3) Affordable housing.
2199. Top 3 things: 1) "I'd like to see higher paying jobs 2) "I want to see growth management." 3) "A better school system."
2200. Top 3 things: 1) 2) 3)
2201. Top 3 things: 1) Have the county run as a business. 2) Get a competent experienced county manager. 3) Competent people in county commission.
2202. Top 3 things: 1) Relieve tax burden for citizens. 2) 3)
2203. Top 3 things: 1) 2) 3)
2204. Top 3 things: 1) "Better job opportunities." 2) "Better school zones." 3)
2205. Top 3 things: 1) "I'd like higher paying jobs." 2) "A better quality of life." 3) "More information to help the elderly."
2206. Top 3 things: 1) more focus on educating the young children. 2) better jobs 3)
2207. Top 3 things: 1) "Better jobs." 2) "Better care of elderly." 3) "Improve drainage problem Downtown."
2208. Top 3 things: 1) recycling 2) cleaner Escambia county 3) restore air quality to normal

2209. Top 3 things: 1) Road improvement/ better drainage systems 2) affordable housing 3) better public transportation

2210. Top 3 things: 1) high paying jobs 2) affordable housing 3) improvement in roads & infrastructure

2211. Top 3 things: 1) "More growth and improvement in North Escambia." 2) "Better road maintenance." 3) "More effort to attract big industries."

2212. Top 3 things: 1) more jobs with higher wages 2) lower housing prices 3) completion of Davis Hwy. and interstate

2213. Top 3 things: 1) strong mayor 2) streetlights in sync 3) economical housing for middle class

2214. Top 3 things: 1) 4 lane 9 mile road 2) boat launches in salt water area 3)

2215. Top 3 things: 1) Keep up with the expansion. 2) 3)

2216. Top 3 things: 1) transportation 2) recycling 3)

2217. Top 3 things: 1) 'Affordable home insurance.' 2) 'Better escape routes.' 3)

2218. Top 3 things: 1) Roads done. 2) More jobs. 3) Affordable housing.

2219. Top 3 things: 1) "New (up to date) Library." 2) "Fix the transportation problems." 3) "Managing growth, needs new pattern or plan."

2220. Top 3 things: 1) more industry 2) more cleanup 3) control of homeless

2221. Top 3 things: 1) See Maritime park developed. 2) Street repair work finished. 3) Portable buildings at schools taken away.

2222. Top 3 things: 1) 2) 3)

2223. Top 3 things: 1) High paying jobs. 2) Better road maintenance. 3)

2224. Top 3 things: 1) cameras on traffic lights 2) enforce running traffic lights 3) recycling

2225. Top 3 things: 1) I would like to see the environment cleaned. 2) More concern about our schools. 3) I would like more police.'

2226. Top 3 things: 1) 2) 3)

2227. Top 3 things: 1) "Low property taxes for elderly." 2) "I'd like to see road improvement." 3) "Cleaner streets."
2228. Top 3 things: 1) 'I'd like to see more growth in my neighborhood.' 2) 3)
2229. Top 3 things: 1) Honest politicians. 2) Less crime. 3) Better parks system for children.
2230. Top 3 things: 1) "I'd like to see better recycling." 2) "I want to see parks & recreational activities." 3)
2231. Top 3 things: 1) A library on the North side of town. 2) Keep the main roads cleaned and picked up better. 3) Letting people know if property not kept up.
2232. Top 3 things: 1) less growth 2) more good jobs 3) get rid of deadbeats and good old boys in office
2233. Top 3 things: 1) I would like to see a rail system. 2) Economic growth. 3) Affordable housing.
2234. Top 3 things: 1) "I'd like to see recycling." 2) 3)
2235. Top 3 things: 1) more manufacturing jobs 2) small things like speeding and light runners 3) more streetlights
2236. Top 3 things: 1) 2) 3)
2237. Top 3 things: 1) 'Get more good paying jobs.' 2) 'Do something about the illegal immigrants. 3) 'Get rid of the old politicians.'
2238. Top 3 things: 1) affordable housing 2) streetlights 3) managing growth
2239. Top 3 things: 1) "I'd like to see road improvement." 2) "I'd like to see affordable housing available." 3)
2240. Top 3 things: 1) sheriffs dept. competency increased 2) senior centers and programs 3) programs for disabled persons without benefits
2241. Top 3 things: 1) More paying jobs for young people. 2) Better schools. Teachers need better pay. 3) Our roads need to improve.
2242. Top 3 things: 1) 2) 3)
2243. Top 3 things: 1) Property taxes improve. 2) Bring tourism to the city. 3)
2244. Top 3 things: 1) more art fairs-festivals 2) community centers 3)

2245. Top 3 things: 1) affordable housing 2) transportation 3) less crime on the street
2246. Top 3 things: 1) "I want parks in the center of the County." 2) "I want a library in the center of the County." 3) "I want a sheriff's department in Cantonment."
2247. Top 3 things: 1) Better schools for north end. Clean up the 2) county, get rid of the thugs. Stiffer penalties 3) for drunk driving.
2248. Top 3 things: 1) 2) 3)
2249. Top 3 things: 1) "I'd like to see economic growth." 2) 3)
2250. Top 3 things: 1) better roads 2) improved transportation 3) communication-
2251. Top 3 things: 1) "I'd like to see the sewer plant moved." 2) "I want more economic development." 3)
2252. Top 3 things: 1) "Growth of Escambia County industry." 2) "Proper roads." 3) "Clean up the community."
2253. Top 3 things: 1) Crime rate go way down 2) Put God in there where he needs to be. 3) Recycling
2254. Top 3 things: 1) road maintenance 2) public parks 3) more animal control
2255. Top 3 things: 1) recycling- more intense 2) more road maintenance 3) traffic control- fix lights and stagger them
2256. Top 3 things: 1) 2) 3)
2257. Top 3 things: 1) affordable housing 2) more jobs 3) library in Cantonment
2258. Top 3 things: 1) 'More consistency in their zoning enforcement.' 2) 'Incentives given for higher priced jobs.' 3) 'Lower taxes or not have them increase.'
2259. Top 3 things: 1) "I'd like to see more high schools." 2) 3)
2260. Top 3 things: 1) zoning-- 2) parks, available 3) bike paths
2261. Top 3 things: 1) Unification of city and county government. Hwy 2) 98 thoroughfare to the east-new three mile 3) bridge. Maritime park and downtown development.
2262. Top 3 things: 1) street maintenance & upgrades 2) affordable housing needs to be improved 3) recycling is very important to me

2263. Top 3 things: 1) 2) 3)
2264. Top 3 things: 1) More jobs. 2) Better housing. 3) Get rid of the drug problem.
2265. Top 3 things: 1) "I'd like to see recycling." 2) "I'd like to see all dirt roads eliminated." 3) "More work on trash pick-up."
2266. Top 3 things: 1) 'Lower taxes.' 2) 'Improve the infrastructure of the schools.' 3) 'More rec and library facilities in my district.'
2267. Top 3 things: 1) "Better public transportation." 2) "More pavement of roads." 3) "Better library system."
2268. Top 3 things: 1) Better enforcement of traffic laws 2) I can't think of other examples. 3)
2269. Top 3 things: 1) Jobs. Industrial development. Move sewer plant. 2) 3)
2270. Top 3 things: 1) city and county govt. would come together 2) recycling 3)
2271. Top 3 things: 1) "I'd like to see more boat launches." 2) "I'd like to see a community park." 3)
2272. Top 3 things: 1) "More industry" 2) "Better planning for the growth of Pensacola" 3)
2273. Top 3 things: 1) "I'd like to see more public boat ramps." 2) "I want more activities for kids & adults." 3)
2274. Top 3 things: 1) free clinics 2) a branch for tags and licenses- 3) more people to check on animal cruelty
2275. Top 3 things: 1) 'Community center free of charge for kids.' 2) 3)
2276. Top 3 things: 1) "I'd like to see downtown restored." 2) "I'd like more dog parks." 3) "I want to see more sidewalks."
2277. Top 3 things: 1) sidewalks 2) recycling 3)
2278. Top 3 things: 1) 2) 3)
2279. Top 3 things: 1) improve quality of schools. improve roads. 2) Improve the communications about what the county 3) is doing.
2280. Top 3 things: 1) Highway 29 be made 3 lanes North and South. 2) Economic development for entire county. 3) Replace the entire county commissioners.

2281. Top 3 things: 1) "The roads improved" 2) "More affordable housing." 3) "Access to the waterways."

2282. Top 3 things: 1) None 2) None 3) None

2283. Top 3 things: 1) improve roads in north end. more public parks-not 2) athletic facilities-parks to picnic and walk dogs. 3) increase incentives for commerce in north end.

2284. Top 3 things: 1) Keeping neighborhoods and streets clean. 2) 3)

2285. Top 3 things: 1) maritime park 2) "I'd like to see something done with the port." 3) "The county officials should display integrity."

2286. Top 3 things: 1) Take away the focus on building in downtown 2) Pensacola. They are concentrating too much on 3) the downtown area.

2287. Top 3 things: 1) Economic growth 2) Keeping crime down 3) Getting a handle on illegal aliens

2288. Top 3 things: 1) Bridges 2) Sidewalks 3) Organized sports

2289. Top 3 things: 1) "Community center in the North of the county." 2) 3)

2290. Top 3 things: 1) A lot more trees. 2) For leaders to have more respect for the people. 3) Better jobs from cleaning the streets.

2291. Top 3 things: 1) Better regulated traffic on Olive Road. 2) Stop light on Cody Street. 3)

2292. Top 3 things: 1) "I'd like to see high-tech industries." 2) "More public transportation." 3) "Better roads."

2293. Top 3 things: 1) Better traffic flow. 2) More economic development. 3)

2294. Top 3 things: 1) New sheriff. 2) New jobs. 3)

2295. Top 3 things: 1) waterfront park. secondary road improvements. 2) 3)

2296. Top 3 things: 1) "I'd like to see streetlights." 2) 3)

2297. Top 3 things: 1) Escape route for hurricanes. 2) Better traffic control; timing of traffic lights. 3) Progress of the Maritime park to completion.

2298. Top 3 things: 1) streets 2) streetlights 3) sidewalks

2299. Top 3 things: 1) I like to see good honest leaders. 2) Higher paying jobs. 3) I like to see homes better kept.

2300. Top 3 things: 1) "I'd like a to see better transportation system." 2) "Improvement with school buildings." 3) "I'd like to see better jobs."

2301. Top 3 things: 1) Housing prices level out. 2) Expand the transportation. 3) More business development in the area.

Q18. ARE THERE ANY EXISTING COUNTY SERVICES THAT YOU WOULD RECOMMEND THE COUNTY DISCONTINUE?

2302. Discontinue: all the building on Davis Highway

2303. Discontinue: 'Any relief programs for illegal immigrants.'

2304. Discontinue: Construction on protected areas of beaches for economic gain, for example, destruction of dunes and fragile ecosystems to erect resort towers.

2305. Discontinue: Cut down on the Garbage pickup by ECUA. I only need mine picked up about once every 2 weeks. I am paying the same as large families that need a more frequent pickup."

2306. Discontinue: 'Discontinue code enforcement agency. It's usefulness expired after Ivan.'

2307. Discontinue: "Discontinue early voting because the amount of people that comes to vote doesn't add up to the high cost. It's not necessary."

2308. Discontinue: Discontinue Main Street sewer. Again, 30% of people are paying 90% of taxes.

2309. Discontinue: ECAT

2310. Discontinue: 'ECAT and any handout program that does not require labor in return to earn that money.'

2311. Discontinue: 'Garbage pickup once a week instead of two.'

2312. Discontinue: I don't know what they offer. What does that tell you.

2313. Discontinue: 'I don't think it is necessary to have a garbage pick up twice a week. I also think every other week would be sufficient for picking up yard debris.'

2314. Discontinue: 'I think the public relations free calendars and items like that are not necessary.'

2315. Discontinue: I think they could cut the County Commissioners down from the number they have now. I don't think they need that many people. They get paid quite a bit and don't spend that much time. That money could be spent elsewhere.

2316. Discontinue: 'I think we can get by with garbage pickup once a week.'

2317. Discontinue: I wish they would stop every Richard that comes off the street from voting on taxes and laws that apply to others than themselves.

2318. Discontinue: I would cut the number of official county vehicles.
2319. Discontinue: "I would like to see less tree's cut away to make way for the power lines. I would like underground power to help save some tree's and I also feel it would benefit us during hurricane season."
2320. Discontinue: "I would like to see more information available, especially to the elderly."
2321. Discontinue: "I would say discontinue the toll bridges."
2322. Discontinue: NESD (neighborhood environmental services)
2323. Discontinue: Overlap between city and county services.
2324. Discontinue: permitting illegal immigrants into the work force.
2325. Discontinue: "Representation in North end by people whose interest are in the South end."
2326. Discontinue: "The bus services are a dead expense on Escambia County, since it's always a few riders on the buses."
2327. Discontinue: "The county can discontinue the extra DUI cars posed to identify drunk drivers. The police can do their job."
2328. Discontinue: 'The county supervisors have too much power. They went ahead and took money to renovate the Saenger theater but there is not enough bus transportation. Citizen input should have been allowed.'
2329. Discontinue: "The low efficiency in county services delivery."
2330. Discontinue: "There is a lot of money being wasted on the ECAT. I think the County is putting too much into the ECAT for unnecessary reasons. For example, the LCD screen."
2331. Discontinue: "They are doing a good job."
2332. Discontinue: "They can discontinue so many parks."
2333. Discontinue: "They can discontinue the ECAT."
2334. Discontinue: "They can discontinue the Environment Protection. I think they're taking things too far."
2335. Discontinue: Trash service.

2336. Discontinue: "Welfare."

2337. Discontinue: "When they mow the county's right of way that is in front of my house by my mailbox, it's a waste of time since they come out with a big tractor that doesn't allow them to cut it properly, since they have to weave in and out between mailboxes. Besides, I already mow and landscape the area since it is in front of my house by my mailbox."

2338. Discontinue: 'With the large garbage cans they now have, they could cut down on picking up trash to once a week. If people have more trash than that, something funny is going on.'

Q19. ARE THERE ANY SERVICES THAT THE COUNTY DOES NOT CURRENTLY PROVIDE THAT YOU WOULD RECOMMEND THE COUNTY IMPLEMENT?

2339. Implement: 'I would like to be able to place larger items out for trash.'

2340. Implement: "I would love to see curb side recycling implemented."

2341. Implement: "A lot more education and supervision of teens that are in the juvenile court system or in trouble. Supervision of the teenager and the parent of the teen. They just need more work with the adolescent drug problems with teenagers."

2342. Implement: assistance to enforce covenants round up illegals and ship them back to where they came.

2343. Implement: better and quicker programs for dependent mothers.

2344. Implement: Better animal control, including responsiveness to calls made to the county regarding animal- related issues. Also, a program to inform the less-fortunate public about the basics of legal services (including limited free legal advice) and medical services.

2345. Implement: 'Better bike paths especially with the price of gas, more people will be walking and riding bikes. They also need to protect the bike rider more. When I have ridden my bike, people have thrown things at me.'

2346. Implement: "Better bus routes."

2347. Implement: 'Better recycling service.'

2348. Implement: better road conditions homeless issues

2349. Implement: "Better teachers and buses for school kids. Do something with the sewage."

2350. Implement: better traffic control

2351. Implement: "Better transportation to the outer line areas in the county."

2352. Implement: 'Better water coming out of the faucet.' 'Clean up of chemical waste.' 'Get rid of the sewer plant.'

2353. Implement: "Bike trails and rider protected lanes."

2354. Implement: Bring level of crime down with better education.

2355. Implement: Citizen committee that can be involved in county government. The committee can make sure accurate information is given to the public about what the government is doing.

2356. Implement: 'Citizen input especially in the planning and growth of the county. Also, more educational opportunities in my district or closer by. A good library would be nice as well.'

2357. Implement: Combine city & county governments.

2358. Implement: Curb side recycling.

2359. Implement: Curfew for young people 10:30 11 pm. They should be home with parents.

2360. Implement: "Do something for the stray dogs and cats."

2361. Implement: "Expansion of the Ecat services."

2362. Implement: 'Fire protection, law enforcement, and code enforcement all under one umbrella, not separating the city from the county. I would like to see recycling at the individual home level offered by the county and the city.'

2363. Implement: fix road to Ft. Pickens.

2364. Implement: Fixing roadways up & maintaining school area roads & walkways. Fix potholes in roads. Install guardrails as needed.

2365. Implement: free clinics for all transportation for all to town on 29 and then back use the prisoners to clean and keep the sides of roads clean.

2366. Implement: free medical and dental services for the poor and people that don't have insurance.

2367. Implement: healthcare for all

2368. Implement: Help poor people get back up after disasters.

2369. Implement: Helping the elderly take care of their homes & medical needs

2370. Implement: "House and hazardous material pick up."

2371. Implement: "I always have to pick up trash on the side of the road, which is in front of my house. I find this very annoying; so I'd like to suggest tighter laws about dumping trash on the side of the road, especially in front of a house."

2372. Implement: "I really don't know. My concern is bringing more jobs to the county."

2373. Implement: "I recommend them putting signs up in high littering areas that state, do not litter or you will be fine. For instance, on Nine Mile Road."
2374. Implement: "I think the noise codes should be changed to 50 decibel coming near peoples homes."
2375. Implement: I think there should be more help for the homeless.
2376. Implement: "I think they do an ok job right now."
2377. Implement: "I think they need to increase the access and routes of public transportation."
2378. Implement: "I think they need to provide more recreation in the Perdido Key area."
2379. Implement: "I think they need to start a recycling program and pick up like trash."
2380. Implement: 'I think they should implement recycling.' 'I think they should enforce people picking up after their animals.'
2381. Implement: "I think they should televise their county meetings."
2382. Implement: "I think we need more recycling."
2383. Implement: "I think we need something for the children."
2384. Implement: "I would like a pet friendly shelter during hurricanes."
2385. Implement: "I would like county trash pick up."
2386. Implement: "I would like more protection provided for animals. Also, we need better mosquito control."
2387. Implement: "I would like more services for the elderly in the county."
2388. Implement: "I would like recycling in this county."
2389. Implement: "I would like the county to expand or improve on public transportation. Possibly develop an elderly transportation system."
2390. Implement: "I would like to recommend better transportation for senior citizens."
2391. Implement: I would like to see more YMCA in the areas.
2392. Implement: "I would like to see recycling."

2393. Implement: "I would like to see shelters provided for the school children so they would not be in the rain or heat."
2394. Implement: "I would like to see something that helps out with stopping or managing the cruelty to animals."
2395. Implement: I would like to see that the county provide us with more recycling. I am getting so tired of not being able to do that. I would also like to see more sidewalks.
2396. Implement: I would like to see them give the people more access to disposal of hazardous wastes. It could be with the garbage disposal or someplace to take the wastes.
2397. Implement: "I would recommend household recycling."
2398. Implement: "I would say public transportation to Perdido Key."
2399. Implement: "I'd like a health care program for people who can't afford it."
2400. Implement: "I'd like to have a program where food is given to people that don't have money."
2401. Implement: "I'd like to see more activities for teenagers; so they can stay out the streets."
2402. Implement: "I'd like to see them give out bait for rodent control. They stopped this service some years ago & it was really helpful."
2403. Implement: "I'd really like to see more activities overall; for the old & the young."
2404. Implement: "I'm not that familiar with all of the services; so I'm not sure."
2405. Implement: Implement a recycling program a health care program for our local people without insurance
2406. Implement: Implement recycling by charging a small amount of fee to the present trash collections. Put out there the tubs to put the papers, plastic and tins in. Pick them up every week.
2407. Implement: "Improve current services."
2408. Implement: improving teachers pay
2409. Implement: Improving the bus service, they have cut out some of the bus stops.
2410. Implement: Inform the citizens before taking action. No comment on other services.
2411. Implement: 'Intersections that are more pedestrian friendly, like the area near Sacred Heart crossing to the mall.'

2412. Implement: 'Make medicine available for everyone, no matter how much they earn.'
2413. Implement: more county after school centers for kids
2414. Implement: 'More county involvement in environmental issues.'
2415. Implement: More direction toward organized youth activities.
2416. Implement: more efficient recycling more senior programs-more places where they can go to play cards, sing, have lunches and just be social. It would have to provide transportation to and from. It would be affordable also.
2417. Implement: More health awareness & the funding to provide it.
2418. Implement: more homeless programs for the needy.
2419. Implement: more long term shelters for the homeless more places for females to go if homeless more and better transportation for the disabled
2420. Implement: 'More mental health facilities and medical options for people with drug problems. 'A volunteer type of place where you can go to get help for drug problems without having to pay.' 'Better health care options for people who do not have insurance.'
2421. Implement: more parks and recreation centers
2422. Implement: more patrol by animal patrol.
2423. Implement: more professional law enforcement
2424. Implement: 'More recreational facilities in the urban area. They have ballparks everywhere but we don't even have a park nearby for kids to play at.'
2425. Implement: "More recreational facilities, like golf courses."
2426. Implement: More recycling options.
2427. Implement: more recycling.
2428. Implement: 'More roads with curbing. Improve draining systems.
2429. Implement: more senior and youth programs parks and recreations activate the centers
2430. Implement: More services for senior citizens. When I had to have my roof inspected after Ivan, an inspector showed up, left a note that he had inspected the roof & left within a

minute. I complained & the next inspector did a thorough inspection. When the new editor of the PNJ started, he wrote editorials that showed he really cared about our county.

2431. Implement: 'More services for the elderly.'

2432. Implement: More services, programs, and things to do for blind people. If there are any existing programs, I would like to know about them. If not, they need some.

2433. Implement: 'More traffic lights.'

2434. Implement: pick up recycling.

2435. Implement: Pick up the trash on the side of the roads and in yards.

2436. Implement: "Provide better public transportation. Try to encourage others to ride the buses, to cut back on some of the traffic problems."

2437. Implement: Public transportation to outlying areas.

2438. Implement: Put out recycling containers.

2439. Implement: recycling

2440. Implement: recycling

2441. Implement: recycling

2442. Implement: recycling better transportation better hours for the libraries.

2443. Implement: "Recycling if it does not tax the citizens too much."

2444. Implement: Recycling pickup

2445. Implement: Recycling.

2446. Implement: 'Recycling.'

2447. Implement: 'Recycling.'

2448. Implement: 'Recycling. This would also be a source of revenue for the county.'

2449. Implement: 'Regular use of chain gangs used every day to clean up the County.' 'Enforce immigration laws.' 'New library on the North side or District 5.' 'I 110 straight through to nine mile road.' 'Stop building on the beach.'

2450. Implement: revising welfare provide more help for veterans

2451. Implement: rodent control- rats and mice more summer programs for kids
2452. Implement: school board needs to give higher wages lower taxes
2453. Implement: senior transportation.
2454. Implement: 'Sheriff's department doing more education in schools on drugs.'
2455. Implement: Sidewalks should be handicapped accessible; i.e. the corners.
2456. Implement: "Some kind of after school program or care provided for the student's parents that work later than the schools hours of operations."
2457. Implement: "Some kind of watch dog over daycare."
2458. Implement: "Something significant for the homeless."
2459. Implement: System to oversee Escambia County commissioners. They are gouging citizens & the people have no say.
2460. Implement: teaching law enforcement in Schools
2461. Implement: 'The county should have good transportation where you could count on it.'
2462. Implement: "The ease to recycle. It would be nice for each neighborhood to have somewhere close by to recycle their household and hazardous material."
2463. Implement: "There is nothing I can think of."
2464. Implement: They need to find someway to have affordable health insurance for all who needs it.
2465. Implement: They need to make sure they are doing all the things they are supposed to do.
2466. Implement: 'They need to stop giving jobs to the illegals here. There are people who have been in prison and have served their time. They should be given job priority over the people who are here illegally.'
2467. Implement: They need to stop people from doing the burning of trash and garbage.
2468. Implement: "Transportation for the elderly people."
2469. Implement: Transportation to medical care for elderly.
2470. Implement: trash collection GP needs to cut trees that are close to lines

2471. Implement: tree service on public right of ways, especially the tree in front of my house. It's dangerous.

2472. Implement: We all need to work together & cooperate with another, which would stop a lot of crime.

2473. Implement: "We could use more ball fields for the children and have some affair and adequately property taxes that will be fair to everybody."

2474. Implement: We don't have good animal control in Cantonment, and would like to. For example, regulations to keep pets on leashes and be cleaned up after.

2475. Implement: We need more healthcare for the poor and the middle class. Affordable healthcare.

2476. Implement: weekly trash pickup recycling more trash in the areas roadways improved without building stores there

2477. Implement: With all the predators around these days, it would be nice to have some kind of security patrol at the bus stops where small kids are waiting for the school bus.

2478. Implement: work training programs.

Q30 – DO YOU HAVE ANY ADDITIONAL COMMENTS?

Q30 comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q20, "how satisfied are you with the OVERALL QUALITY of the job that the County is doing?" All respondents were asked this open-ended question, regardless of rating given.

A direct correlation between Q20 and Q30 is not established, as the "additional comment" question was not asked directly in conjunction with Q20; respondents were asked several demographic questions in between. The researchers merely organized the "wrap-up" comments in this fashion to allow the reader to observe any interesting patterns that might appear.

2479. Q20 Rating: 1. "City and county government combine as one so to not waste time."

2480. Q20 Rating: 1. I still feel that more help should be given to poor people in ways of programs & help in repairing their homes after disasters.

2481. Q20 Rating: 1. "I think the county should be split in two- North and South. I think the interest of the North and South are so different to require the split."

2482. Q20 Rating: 2. County should make & cut back welfare program.

2483. Q20 Rating: 2. "I am really concerned about ECUA not being regulated by the government and ECUA being allowed to take advantage of people."

2484. Q20 Rating: 2. 'I feel there is a lot of graft going on in the public offices. We need to know where the money is going.'

2485. Q20 Rating: 2. "I think the county should do more to stop the police from mistreating others in Escambia.

2486. Q20 Rating: 2. 'I think the school system needs a lot more funding, much higher salaries for teachers, and informed leadership. I would like to see EC thrive and provide better jobs overall.'

2487. Q20 Rating: 2. I wish the good old boys would be voted out. I think the county is in need of money being put in programs, not building the maritime park. It will be washed away when a hurricane comes.

2488. Q20 Rating: 2. I would like to be able to vote for a person I want to win, instead of the lesser of the two evils. Remove all those dishonest folks.

2489. Q20 Rating: 2. 'I would like to see a national search done for the new county administrator and probably the county attorney as well.'

2490. Q20 Rating: 2. I've been here 61 years and I would have left if I hadn't been pretty satisfied. I think they should go back to the old voting booths with the curtains and levers. That worked just fine.
2491. Q20 Rating: 2. maritime park should be privately funded. Not funded by higher taxes.
2492. Q20 Rating: 2. "Our community would greatly benefit from a better newspaper more interested in issues the community needs to be aware of."
2493. Q20 Rating: 2. remove Mike Whitehead
2494. Q20 Rating: 2. Sheriff's Dept. use of deadly force needs to be restrained. Need to charge taxpayers evenly [instead of] catering to wealthy.
2495. Q20 Rating: 2. speed bumps on our street
2496. Q20 Rating: 2. There needs to be a total house cleaning of all officials. Total mind-set change of people in the area. The good ole boys have had it for too long.
2497. Q20 Rating: 2. There seems to be so much that needs doing and I may be leaving the area because of the high taxes.
2498. Q20 Rating: 2. 'They need more things going on here in Pensacola. There is nothing to do and the kids are leaving because of lack of jobs or pay.'
2499. Q20 Rating: 2. tired of county taxes going to arrogant city council members
2500. Q20 Rating: 2. We need to make Pensacola more productive. There are too many people leaving here. Alabama is rocking. We are stuck in the mud.
2501. Q20 Rating: 3. "Escambia County used to be the leader as far as counties; now is getting further behind. It needs to have a strong leader."
2502. Q20 Rating: 3. "Escambia needs to start giving back to the people, instead of taking from them."
2503. Q20 Rating: 3. fair market wages
2504. Q20 Rating: 3. hate to see what has become with overbuilding of beaches, and the streets need cleaning up.
2505. Q20 Rating: 3. "Homeowners insurance shouldn't allow anyone who cancels homeowners policies to be eligible to benefit from car insurance policies."
2506. Q20 Rating: 3. "I am glad the county is doing this survey, so they can discover what people think."

2507. Q20 Rating: 3. I am not sure if the park downtown will pass. I don't know if this is a good thing.
2508. Q20 Rating: 3. "I am upset that we were promised a library on the North side 10 years ago and still haven't gotten one."
2509. Q20 Rating: 3. I am very pleased with the job that the trash pickup is doing.
2510. Q20 Rating: 3. I appreciate them taking the time and having the interest in wanting to find out and make improvements.
2511. Q20 Rating: 3. "I believe we need consolidated government."
2512. Q20 Rating: 3. "I don't know how a large amount can be spent on the Saenger theatre when only the rich people use it, & they have no money for ball parks."
2513. Q20 Rating: 3. I haven't been here more than 2 months.
2514. Q20 Rating: 3. I hope they not only look at the results of this survey, but act upon them.
2515. Q20 Rating: 3. I hope this pans out. We definitely need something done in this area.
2516. Q20 Rating: 3. 'I live in a nice neighborhood and really have no complaints.'
2517. Q20 Rating: 3. 'I live in the city and it would be nice if they did a separate survey.'
2518. Q20 Rating: 3. 'I live within the city of Escambia and that is the reason I did not rate some of the infrastructure questions.'
2519. Q20 Rating: 3. I think all the money being spent on the Saenger Theater could be better spent. This only benefits a small portion of the citizens.
2520. Q20 Rating: 3. I think that people should be able to do what they want on their own land.
2521. Q20 Rating: 3. I think the survey is a good thing. I hope someone or some group actually pays attention to it.'
2522. Q20 Rating: 3. 'I think they are doing a fairly good job but I have to work in Alabama because there are no jobs here and the pay is not very good.'
2523. Q20 Rating: 3. "I think they can get more companies in the county with better pay.
2524. Q20 Rating: 3. I think they need more people like you doing the surveys.

2525. Q20 Rating: 3. "I think they need to do something about the public school system. I would never send my child to a public school. Perhaps they need a new Superintendent.

2526. Q20 Rating: 3. "I think this is a wonderful idea."

2527. Q20 Rating: 3. "I think we need better qualified and honest county commissioners. Also, I think we need to do a better job on the roads and I 65."

2528. Q20 Rating: 3. "I think you only need one major trash pick up a week. I think twice a week is excessive and a waste of money."

2529. Q20 Rating: 3. "I want a full disclosure of the mismanagement of county money and why the individuals continue to work for the county."

2530. Q20 Rating: 3. "I want to see minority teachers & each community should have equal services; even the low income neighborhoods."

2531. Q20 Rating: 3. "I was really attracted to Escambia, but now it's not the same. The county isn't as well kept as it used to be."

2532. Q20 Rating: 3. I wish I had more time to consider some of those questions. Thanks for calling.

2533. Q20 Rating: 3. "I wish I knew more about the county to answer the survey with knowledge."

2534. Q20 Rating: 3. "I wish that you will take into consideration my plea for noise reduction coming from the Fish House."

2535. Q20 Rating: 3. "I would like to see a more mature attitude by our county commissioners while on TV and off TV as they discuss issues with reporters. I think they can set a better example for the young.

2536. Q20 Rating: 3. "I would like to see more parks." " Less incentive for developer and investor." " Less pollution."

2537. Q20 Rating: 3. 'I'd like to see commissioners make a bigger effort to get out in their communities and talk with us rather than waiting for us to come to them.'

2538. Q20 Rating: 3. I'm looking forward to the elections next year.

2539. Q20 Rating: 3. "I'm tired of my utility bills going up. No matter what I do there steady climbing, especially the water and the electricity."

2540. Q20 Rating: 3. It's a thorough survey. If someone doesn't learn from it, then they just don't have an idea.

2541. Q20 Rating: 3. moving sewage plant out where it belongs
2542. Q20 Rating: 3. 'My children are moving out of the area because of the lack of jobs or the low pay.'
2543. Q20 Rating: 3. need more resources to handle the growth
2544. Q20 Rating: 3. "No I think I made my points clear. Escambia is ok but if they don't straighten up they are going to lose a lot of people."
2545. Q20 Rating: 3. 'Our county commissioners are very well paid. They are good ol' southern boys & they each have their own agenda.'
2546. Q20 Rating: 3. start the EscaRosa programs up again for job training and child support.
2547. Q20 Rating: 3. support tax increase for healthcare lower property taxes
2548. Q20 Rating: 3. survey should delineate between line employees and management.
2549. Q20 Rating: 3. She believes in socialized medicine & that people shouldn't be categorized by their ethnic group.
2550. Q20 Rating: 3. Tell the police that they need to step up the push against the drug dealers and street crime.
2551. Q20 Rating: 3. Thank you for your patience. You've been very kind.
2552. Q20 Rating: 3. "The City & County should eliminate duplicate efforts; in order to save money. Also, the ECAT has eliminated some routes that people depend on for work."
2553. Q20 Rating: 3. 'The fire and police departments are fine, but the rest of the county departments need to be improved.'
2554. Q20 Rating: 3. 'The traffic lights drive me crazy. They are not synchronized & it seems like I have to stop at every red light on my way to work.'
2555. Q20 Rating: 3. 'They need cell phone laws. Too many people are driving around not paying attention.'
2556. Q20 Rating: 3. They need to have more transportation for the people.
2557. Q20 Rating: 3. "They need to work a little harder on the street and drainage repairs."
2558. Q20 Rating: 3. "They should get rid of the paid firefighters and go back to volunteers, since no one wants to volunteer anymore knowing the other people are getting paid."

2559. Q20 Rating: 3. This is Florida, care more for your seniors.
2560. Q20 Rating: 3. we have a terrible sheriffs department and the commissioners have too much power.
2561. Q20 Rating: 3. "Work on syncing the lights."
2562. Q20 Rating: 4. better form of government- get rid of the Good Old Boys"
2563. Q20 Rating: 4. Call me anytime, I like to help people.
2564. Q20 Rating: 4. Doing a good job, room for improvements. Good system of checks & balances. Get more jobs.
2565. Q20 Rating: 4. 'ECUA does not do a good job of reading the meters. The amount changes drastically from month to month.'
2566. Q20 Rating: 4. effort to clean up bays and beaches of pollution to attract more business
2567. Q20 Rating: 4. get the illegals out of the county
2568. Q20 Rating: 4. Hire some county officials that aren't 'thieves.'
2569. Q20 Rating: 4. hwy 98 4 lane all the way to Foley, AL/
2570. Q20 Rating: 4. "I don't like being charged for things that I don't use. For example, the parks."
2571. Q20 Rating: 4. I don't use ECAT, but I think it is important for those who need it. I think they should find funding for the buses which help so many. I still really love living in Escambia County."
2572. Q20 Rating: 4. 'I had an accident last year and the Warrington Fire Department and the ambulance did a wonderful job.'
2573. Q20 Rating: 4. "I have one concern & it's about the park that's in my neighborhood; the grass is always well kept, but the trash cans are never empty."
2574. Q20 Rating: 4. I hope it will be of value when it comes down to it.
2575. Q20 Rating: 4. I hope this helps the county services.
2576. Q20 Rating: 4. "I like to save trees and make the county cleaner and I was wondering what number to call to report people who litter."

2577. Q20 Rating: 4. I received a letter 2 weeks after Hurricane Ivan telling me to fix my damaged houses. That never did set well with me. It has all been resolved but it was way too soon to send out letters like that.
2578. Q20 Rating: 4. "I think events like at the Saenger theater should be funded by the person putting on the event and not the county."
2579. Q20 Rating: 4. "I think that consolidation between city and county government is the key."
2580. Q20 Rating: 4. "I think the building department needs a better customer service department and they need to be better about returning phone calls."
2581. Q20 Rating: 4. "I think the code enforcers are not well prepared knowledge wise before they begin their job of code enforcement."
2582. Q20 Rating: 4. "I think the county needs more services for the blind, handicap and the senior citizens. Also, sidewalks or crosswalks need to be added in greater access for the blind and handicap."
2583. Q20 Rating: 4. "I think the garbage pick up in my neighborhood could be better."
2584. Q20 Rating: 4. I think the property taxes are much too high in Escambia County. It would be nice if the County & State would get together & have a single price for the various types of insurance.
2585. Q20 Rating: 4. "I think the public transportation needs reform. I think we need a less expensive method of providing public transportation."
2586. Q20 Rating: 4. "I think the roads being built should accommodate the growth in population better."
2587. Q20 Rating: 4. "I think the water costs in this county are quite high. Also, I would like to see more affordable housing for senior citizens in the county."
2588. Q20 Rating: 4. "I think we need more recreational activities for children and adults on the Westside of town."
2589. Q20 Rating: 4. I want the county to take care of the dangerous tree on the public right of way in front of my house.
2590. Q20 Rating: 4. "I wasn't able to answer all of the questions because I am fairly old and not familiar with some of the questions asked."
2591. Q20 Rating: 4. I will look forward to seeing the results.

2592. Q20 Rating: 4. "I would like an open government. With no special interest groups in favor of decisions being made."
2593. Q20 Rating: 4. "I would like to see a recycling program in the county."
2594. Q20 Rating: 4. "I'd like for them to clean up the empty lots & buildings."
2595. Q20 Rating: 4. "I'd like to see more support given to the mentally ill, especially through programs like CIT, Crisis Intervention Team."
2596. Q20 Rating: 4. "I'd like to see public transportation in the northern part of the county."
2597. Q20 Rating: 4. "I'm glad that the county is conducting this survey."
2598. Q20 Rating: 4. "I'm very displeased with the ethics of hired officials. Also, it's not very realistic to the meetings at 4:00, people are still at work. They should be after 5:00."
2599. Q20 Rating: 4. "I'm very happy with living in Escambia, since I like the more rural areas and it isn't congested like surrounding cities."
2600. Q20 Rating: 4. "Implementing curb side recycling of glass and paper or more center within the county that are via accessible."
2601. Q20 Rating: 4. "It's a great place to live, except for hurricane season."
2602. Q20 Rating: 4. 'It's good that they are taking surveys to get opinions.'
2603. Q20 Rating: 4. Life is harder since hurricane.
2604. Q20 Rating: 4. "No I think my points are clear."
2605. Q20 Rating: 4. remove all illegal immigrants from USA> It ought to be against the law for them to come to this area.
2606. Q20 Rating: 4. "Start some type of organization that will help people become more computer literate. Offer classes to teach people how to operate a computer. This will have a big boost in the community."
2607. Q20 Rating: 4. Survey is too long
2608. Q20 Rating: 4. Thank you for calling.
2609. Q20 Rating: 4. Thank you for calling.
2610. Q20 Rating: 4. Thank you. I'm glad that I had the opportunity to participate.

2611. Q20 Rating: 4. "The bus system needs to expand."
2612. Q20 Rating: 4. The only real problem I have is there is no drainage at all in my area.
2613. Q20 Rating: 4. 'The stoplights should be synchronized. They pay the county commissioners too much. Why did the PNJ have to change the TV Guide around.'
2614. Q20 Rating: 4. The tag office should be commended. I think something should be done about the illegal immigrants in the County.
2615. Q20 Rating: 4. "The taxes are really bad."
2616. Q20 Rating: 4. 'They can call me again for the next survey. I will have more to add.'
2617. Q20 Rating: 4. 'They need animal control to get out and clean up the road kill. It's been over a week to pick stuff up. Also mosquito control goes by too fast and does not do a good job.'
2618. Q20 Rating: 4. They need to be more open with issues that involve the county citizens.
2619. Q20 Rating: 4. 'We need a better superintendent.'
2620. Q20 Rating: 5. "Establish recycling laws and services. Start enforcing red light violations with serious fines. better management of school buses and gas."
2621. Q20 Rating: 5. "I am a Realtor, & I have heard a lot of home owners complain about being dissatisfied with Builder permits."
2622. Q20 Rating: 5. "I am concerned about the growth in the county and the hurricanes."
2623. Q20 Rating: 5. I am very satisfied with the services I've received. The people who provide the services need to know how much people appreciate what they do.
2624. Q20 Rating: 5. I live in a residential area, & the trucks fly up & down this street. I have complained, but to no avail. Red clay is dumped on the street & it looks like a dirt road.
2625. Q20 Rating: 5. I think the survey is a good idea.
2626. Q20 Rating: 5. I want the county to know that I support the President in the war on terrorism. We need to support the troops and keep them deployed until the job is done.
2627. Q20 Rating: 5. "I'm glad that Escambia cares enough to have this survey."
2628. Q20 Rating: 5. I'm surprised that in the Cantonment area that these developments have been built & no sidewalks have been installed to accommodate the children.
2629. Q20 Rating: 5. "No I think they do an ok job."

2630. Q20 Rating: 5. Please keep the buses running. There are a lot of people that depend on them.

2631. Q20 Rating: 5. There is a problem with the schools in Myrtle Grove. The black students have problems there. It seems the teachers pick and choose. I want you to put that in your report.

2632. Q20 Rating: 5. They need to send someone to help older people keep up their houses and yards.

2633. Q20 Rating: . "Escambia County is a pretty nice place to live; but there is too much crime."

2634. Q20 Rating: . "I think the parks and recreation places should only be paid for and by those who use them and not the whole county.

2635. Q20 Rating: . "My main concern is medical insurance. I don't have any & my children don't either. I can't afford it or I make too much. This is not fair to my kids or me."

2636. Q20 Rating: . need to see results of where the taxes are going and what are they paying for.

2637. Q20 Rating: . "The money for bus transportation is not being handled professionally."

**Escambia County Community Survey
On Service, Image and Quality of Life
Methodology & PowerPoint Presentation**

Fielded

11/5/2007 - 11/30/2007

Data Collection

By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Methodology

The Escambia County Supervisor of Elections Office provided records separated by district of residents who were registered to vote. After removing records without phone numbers (and dupe numbers), 92625 viable voter registration records remained. The records were randomized within each district, then entered into 5 separate campaigns to be called simultaneously using the same survey instrument. A minimum of 100 surveys per district were collected.

District:	1	2	3	4	5	Total
Viable records:	20424	19860	15084	19450	17807	92625
Surveys Taken:	101	105	101	100	100	507

Two qualifying questions were asked before proceeding with the survey:

qualifier_1 Do you live within the limits of Escambia County? (Y/N) (If “yes” goes to next Q on this screen; if “no” goes to Q31.) If Yes, continue, if NO, thank you and terminate survey.

qualifier_2 Are you or any member of your immediate family employed by Escambia County?? (Y/N) (If “yes” goes to Q32; if “no” goes to Q1.) If NO, continue, if YES, thank you and terminate survey.

In order to ensure candid responses from participants, TLG Marketing Research performed the Escambia County Community Survey as a "confidentiality ensured" telephone survey. Respondents were assured that their answers and open-ended comments were anonymous.

To preserve that confidentiality, five (5) columns have been removed from the data set contained in the raw data spreadsheet on the final deliverables CD disk. The 5 columns suppressed were:

sname
areacode & phone
address
first_name
last_name
VoterID.

Additionally, in the open-ended comments collected, proper names of respondents that appeared were deleted.

TLG Marketing Research has retained the source data set should it ever be required by court order.

All data supplied in this Excel spreadsheet is sufficient for any independent researcher to examine for verification purposes.

Overall, the 506 completed surveys contained in the raw data provide a 95% confidence level with a 4.34% +/- confidence interval.

Escambia County Operations Survey:

Presentation of Numerical Results

December 20, 2007

Rick Harper, Ph.D. / Jeff Williams, MBA

The logo consists of the letters 'TLG' in white, bold, sans-serif font, set against a blue rectangular background with a horizontal gradient.

marketing**research**
WE LISTEN, YOU BENEFIT™

Escambia County Operations Survey

- Survey respondent names and phones numbers were drawn from a master list of Escambia County voters
- Surveys were taken by telephone between November 5th and November 30th, 2007
- 507 completed responses ensured statistical validity of responses
- 23 questions with 5-point response scale permit comparison of average resident satisfaction/rating across issues
- 24 numerical questions generated other descriptive statistics
- Open-ended questions allowed resident to voice opinions regarding particular issues of interest – many pages of resident comments

23 questions used a 5-point response scale, answering either:

Very dissatisfied
Somewhat dissatisfied
Neutral
Somewhat satisfied
Very satisfied

or,

Very poor
Somewhat poor
Neutral
Somewhat good
Very good

The “mean of the means,” or the average response on the 5-point scale questions was **3.68**

The following slide reports the number of respondents answering each 5-point response scale question and the mean response values for each question.

Survey Item	N	Mean
Q1: How would you rate your level of satisfaction with living in Escambia County?	506	3.7
Q2: How would you rate the quality of life in your neighborhood?	505	4.0
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	375	3.0
Q4: How would you rate the professionalism of Escambia County Government?	440	3.7
Q5a: Rate your level of satisfaction with fire protection services	416	4.6
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	496	3.3
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	388	4.5
Q5d: Rate your level of satisfaction with stormwater/drainage	470	3.4
Q5e: Rate your level of satisfaction with boat launch facilities	223	3.7
Q5f: Rate your level of satisfaction with parks and recreation facilities	420	3.7
Q5g: Rate your level of satisfaction with public beach accesses	418	3.6
Q5h: Rate your level of satisfaction with street maintenance	496	3.2
Q5i: Rate your level of satisfaction with mosquito control	477	3.2
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	262	3.2
Q5k: Rate your level of satisfaction with library services	378	4.0
Q5l: Rate your level of satisfaction with recreational programming	320	3.6
Q5m: Rate your level of satisfaction with County website	211	4.0
Q6: Rate your level of satisfaction with Escambia County's sheriff services	452	3.8
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	486	3.4
Q11: Rate your level of satisfaction with the County's Building Department	181	3.8
Q12: Rate your level of satisfaction with County code enforcement	428	3.7
Q13a: Code violation rank order: Bulk trash in swale or right of way	439	2.9
Q13b: Code violation rank order: Work done without permits	419	4.3
Q13c: Code violation rank order: Overgrown lawns	434	3.7
Q13d: Code violation rank order: Junk car or boats	431	3.1
Q13e: Code violation rank order: House in disrepair (needs painting, etc.)	430	3.1
Q13g: Code violation rank order: Roaming animals	435	3.6
Q13f: Code violation rank order: Other	15	1.4
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	475	4.2
Q20: How satisfied are you with the overall quality of the job that the County is doing?	496	3.6

We compared the mean response value for Question 20 (“How satisfied are you with the overall quality of the job that the County is doing?”).

There are not statistically significant differences in mean response values on this question for the following groups:

- Party affiliation (Republican versus Democrat)
- House district
- Senate district
- Age
- Gender
- Length of residence in Escambia County (in years)

There are statistically significant differences in mean satisfaction level (henceforth MSL) for Q20 (overall satisfaction) for the following types of respondents:

- African American/Black respondents' MSL is 3.98
- Caucasian/White respondents' MSL is 3.56
- Residents of District 3's MSL is 3.79
- Residents of other districts' MSL is 3.56
- Renters' MSL is 3.95
- Owners' MSL is 3.54
- Households reporting less than \$74,999 have an MSL of 3.69
- Households reporting more than \$75,000 have an MSL of 3.41
- Respondents reporting educational attainment less than BA/BS have an MSL of 3.7
- Respondents reporting educational attainment of BA/BS or higher have an MSL of 3.42

In order to better understand the source of the difference in MSL for African American/Black respondents versus Caucasian/White respondents, we examined differences in other 5-point response scale questions.

African American/Black (versus Caucasian/White) respondents had significantly different MSLs on the following survey questions:

Q5a: Rate your level of satisfaction (RYLOS) with fire protection services. 4.73 (4.54)

Q5e: RYLOS with boat launch facilities. 4.33 (3.58)

Q5h: RYLOS with street maintenance. 3.49 (3.19)

Q5j: RYLOS with public transportation (Bus/ECAT). 3.55 (3.04)

Q12: RYLOS with County code enforcement. 4.06 (3.64)

Q20: How satisfied are you with the overall quality of the job that the County is doing?
3.98 (3.56)

In order to better understand the source of the difference in MSL for District 3 respondents versus Non-District 3 respondents, we examined differences in other 5-point response scale questions.

District 3 (versus Non-District 3) respondents had significantly different MSLs on the following survey questions:

Q2: How would you rate the quality of life in your neighborhood? 3.61 (4.09)

Q5a: RYLOS with fire protection services. 4.74 (4.52)

Q5b: RYLOS with streets (ease of travel by car). 3.52 (3.18)

Q5h: RYLOS with street maintenance. 3.43 (3.18)

Q20: How satisfied are you with the overall quality of the job that the County is doing? 3.81 (3.57)

In order to better understand the source of the difference in MSL for respondents reporting educational attainment less than BA/BS versus respondents reporting educational attainment of BA/BS or higher, we examined differences in other 5-point response scale questions.

Respondents reporting educational attainment less than BA/BS (versus respondents reporting educational attainment of BA/BS or higher) had significantly different MSLs on the following survey questions:

Q1: How would you RYLOS with living in Escambia County? 3.92 (3.5)

Q3: How would you rate Escambia County government in terms of responsiveness to complaints? 3.16 (2.76)

Q4: How would you rate the professionalism of Escambia County Government?
3.76 (3.53)

Q5k: RYLOS with library services? 4.1 (3.67)

Q20: How satisfied are you with the overall quality of the job that the County is doing?
3.71 (3.43)

In order to better understand the source of the difference in MSL for owners versus renters, we examined differences in other 5-point response scale questions.

Owners (versus renters) had significantly different MSLs on the following survey questions:

Q1: How would you RYLOS with living in Escambia County? 3.71 (4.11)

Q3: How would you rate Escambia County government in terms of responsiveness to complaints? 2.95 (3.43)

Q4: How would you rate the professionalism of Escambia County Government? 3.63 (3.89)

Q5a: RYLOS with fire protection services. 4.53 (4.73)

Q5b: RYLOS with streets (ease of travel by car). 3.2 (3.49)

Q5c: RYLOS with emergency medical services (ambulance). 4.44 (4.63)

Q5d: RYLOS with stormwater/drainage. 3.36 (3.72)

Q5f: RYLOS with parks and recreation facilities. 3.69 (3.97)

Q5g: RYLOS with public beach accesses. 3.55 (3.94)

Q5i: RYLOS with mosquito control. 3.11 (3.51)

Q5j: RYLOS with public transportation (Bus/ECAT). 3.04 (3.57)

Q5k: RYLOS with library services. 3.9 (4.17)

Q8: RYLOS with the County's efforts to keep citizens informed about what the County is doing. 3.29 (3.88)

Q11: RYLOS with the County's Building Department. 3.69 (4.57)

Q20: How satisfied are you with the overall quality of the job that the County is doing? 3.54 (4.03)

In order to better understand the source of the difference in MSL for middle and lower income (<\$74,999) versus higher income (>\$75,000), we examined differences in other 5-point response scale questions.

Middle and lower income (versus higher income) households had significantly different MSLs on the following survey questions:

Q1: How would you RYLOS with living in Escambia County? 3.85 (3.53)

Q2: How would you rate the quality of life in your neighborhood? 3.95 (4.21)

Q5f: RYLOS with parks and recreation facilities. 3.82 (3.58)

Q5j: RYLOS with public transportation (Bus/ECAT). 3.25 (2.83)

Q5k: RYLOS with library services. 4.01 (3.6)

Q20: How satisfied are you with the overall quality of the job that the County is doing?
3.72 (3.41)

Q1: How would you rate your level of satisfaction with living in Escambia County?

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	16	3.2	3.2
Somewhat dissatisfied	48	9.5	12.6
Neutral	144	28.5	41.1
Somewhat satisfied	146	28.9	70
Very satisfied	152	30	100
Total	506	100	
Missing	1		
Total	507		

Q2: How would you rate the quality of life in your neighborhood?

	Frequency	Valid Percent	Cumulative Percent
Very poor	14	2.8	2.8
Somewhat poor	35	6.9	9.7
Neutral	91	18	27.7
Somewhat good	175	34.7	62.4
Very good	190	37.6	100
Total	505	100	
Missing	2		
Total	507		

Q3: How would you rate Escambia County government in terms of responsiveness to complaints?

	Frequency	Valid Percent	Cumulative Percent
Very poor	49	13.1	13.1
Somewhat poor	69	18.4	31.5
Neutral	128	34.1	65.6
Somewhat good	89	23.7	89.3
Very good	40	10.7	100
Total	375	100	
Missing	132		
Total	507		

Q4: How would you rate the professionalism of Escambia County Government?

	Frequency	Valid Percent	Cumulative Percent
Very poor	14	3.2	3.2
Somewhat poor	32	7.3	10.5
Neutral	143	32.5	43
Somewhat good	151	34.3	77.3
Very good	100	22.7	100
Total	440	100	
Missing	67		
Total	507		

Q5a: Rate your level of satisfaction with fire protection services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	3	0.7	0.7
Somewhat dissatisfied	8	1.9	2.6
Neutral	18	4.3	7
Somewhat satisfied	110	26.4	33.4
Very satisfied	277	66.6	100
Total	416	100	
Missing	91		
Total	507		

Q5b: Rate your level of satisfaction with streets (ease of travel by car)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	38	7.7	7.7
Somewhat dissatisfied	86	17.3	25
Neutral	166	33.5	58.5
Somewhat satisfied	123	24.8	83.3
Very satisfied	83	16.7	100
Total	496	100	
Missing	11		
Total	507		

Q5c: Rate your level of satisfaction with emergency medical services (ambulance)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	5	1.3	1.3
Somewhat dissatisfied	2	0.5	1.8
Neutral	27	7	8.8
Somewhat satisfied	119	30.7	39.4
Very satisfied	235	60.6	100
Total	388	100	
Missing	119		
Total	507		

Q5d: Rate your level of satisfaction with stormwater/drainage

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	52	11.1	11.1
Somewhat dissatisfied	58	12.3	23.4
Neutral	120	25.5	48.9
Somewhat satisfied	133	28.3	77.2
Very satisfied	107	22.8	100
Total	470	100	
Missing	37		
Total	507		

Q5e: Rate your level of satisfaction with boat launch facilities

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	23	10.3	10.3
Somewhat dissatisfied	13	5.8	16.1
Neutral	50	22.4	38.6
Somewhat satisfied	68	30.5	69.1
Very satisfied	69	30.9	100
Total	223	100	
Missing	284		
Total	507		

Q5f: Rate your level of satisfaction with parks and recreation facilities

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	16	3.8	3.8
Somewhat dissatisfied	32	7.6	11.4
Neutral	108	25.7	37.1
Somewhat satisfied	168	40	77.1
Very satisfied	96	22.9	100
Total	420	100	
Missing	87		
Total	507		

Q5g: Rate your level of satisfaction with public beach accesses

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	25	6	6
Somewhat dissatisfied	53	12.7	18.7
Neutral	98	23.4	42.1
Somewhat satisfied	126	30.1	72.2
Very satisfied	116	27.8	100
Total	418	100	
Missing	89		
Total	507		

Q5h: Rate your level of satisfaction with street maintenance

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	39	7.9	7.9
Somewhat dissatisfied	79	15.9	23.8
Neutral	167	33.7	57.5
Somewhat satisfied	149	30	87.5
Very satisfied	62	12.5	100
Total	496	100	
Missing	11		
Total	507		

Q5i: Rate your level of satisfaction with mosquito control

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	77	16.1	16.1
Somewhat dissatisfied	57	11.9	28.1
Neutral	125	26.2	54.3
Somewhat satisfied	143	30	84.3
Very satisfied	75	15.7	100
Total	477	100	
Missing	30		
Total	507		

Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	13.4	13.4
Somewhat dissatisfied	48	18.3	31.7
Neutral	72	27.5	59.2
Somewhat satisfied	58	22.1	81.3
Very satisfied	49	18.7	100
Total	262	100	
Missing	245		
Total	507		

Q5k: Rate your level of satisfaction with library services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	22	5.8	5.8
Somewhat dissatisfied	24	6.3	12.2
Neutral	50	13.2	25.4
Somewhat satisfied	131	34.7	60.1
Very satisfied	151	39.9	100
Total	378	100	
Missing	129		
Total	507		

Q5l: Rate your level of satisfaction with recreational programming

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	23	7.2	7.2
Somewhat dissatisfied	22	6.9	14.1
Neutral	89	27.8	41.9
Somewhat satisfied	110	34.4	76.3
Very satisfied	76	23.8	100
Total	320	100	
Missing	187		
Total	507		

Q5m: Rate your level of satisfaction with County website

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	2	0.9	0.9
Somewhat dissatisfied	12	5.7	6.6
Neutral	45	21.3	28
Somewhat satisfied	81	38.4	66.4
Very satisfied	71	33.6	100
Total	211	100	
Missing	296		
Total	507		

Q6: Rate your level of satisfaction with Escambia County's sheriff services

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	7.7	7.7
Somewhat dissatisfied	36	8	15.7
Neutral	82	18.1	33.8
Somewhat satisfied	153	33.8	67.7
Very satisfied	146	32.3	100
Total	452	100	
Missing	55		
Total	507		

Q7: Do you feel speeding/traffic violations are regularly enforced in Escambia?

	Frequency	Valid Percent	Cumulative Percent
No	222	45.3	45.3
Yes	268	54.7	100
Total	490	100	
Missing	17		
Total	507		

Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	35	7.2	7.2
Somewhat dissatisfied	66	13.6	20.8
Neutral	165	34	54.7
Somewhat satisfied	134	27.6	82.3
Very satisfied	86	17.7	100
Total	486	100	
Missing	21		
Total	507		

Q9: Where do you get most of your information about Escambia County?

	Frequency	Valid Percent	Cumulative Percent
County website	24	4.7	4.7
The Commissioner's District newsletter	5	1	5.7
Word of mouth	32	6.3	12.1
Escambia Library	1	0.2	12.3
Local newspapers	211	41.7	54
Local TV/radio	216	42.7	96.6
Other	17	3.4	100
Total	506	100	
Missing	1		
Total	507		

Q10: Have you ever applied for a building permit or had a building inspected by the County's Building Department?

	Frequency	Valid Percent	Cumulative Percent
No	316	62.5	62.5
Yes	190	37.5	100
Total	506	100	
Missing	1		
Total	507		

Q11: Rate your level of satisfaction with the County's Building Department

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	13	7.2	7.2
Somewhat dissatisfied	20	11	18.2
Neutral	28	15.5	33.7
Somewhat satisfied	56	30.9	64.6
Very satisfied	64	35.4	100
Total	181	100	
Missing	326		
Total	507		

Q12: Rate your level of satisfaction with County code enforcement

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	33	7.7	7.7
Somewhat dissatisfied	36	8.4	16.1
Neutral	89	20.8	36.9
Somewhat satisfied	142	33.2	70.1
Very satisfied	128	29.9	100
Total	428	100	
Missing	79		
Total	507		

Q13a: Code violation rank order: Bulk trash in swale or right of way

Rank:	Frequency	Valid Percent	Cumulative Percent
first	129	29.4	29.4
second	82	18.7	48.1
third	69	15.7	63.8
fourth	61	13.9	77.7
fifth	45	10.3	87.9
sixth	53	12.1	100
Total	439	100	
Missing	68		
Total	507		

Q13b: Code violation rank order: Work done without permits

Rank:	Frequency	Valid Percent	Cumulative Percent
first	40	9.5	9.5
second	45	10.7	20.3
third	37	8.8	29.1
fourth	58	13.8	43
fifth	109	26	69
sixth	130	31	100
Total	419	100	
Missing	88		
Total	507		

Q13c: Code violation rank order: Overgrown lawns

Rank:	Frequency	Valid Percent	Cumulative Percent
first	28	6.5	6.5
second	76	17.5	24
third	93	21.4	45.4
fourth	90	20.7	66.1
fifth	78	18	84.1
sixth	69	15.9	100
Total	434	100	
Missing	73		
Total	507		

Q13d: Code violation rank order: Junk car or boats

Rank:	Frequency	Valid Percent	Cumulative Percent
first	73	16.9	16.9
second	90	20.9	37.8
third	106	24.6	62.4
fourth	89	20.6	83.1
fifth	47	10.9	94
sixth	26	6	100
Total	431	100	
Missing	76		
Total	507		

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)

Rank:	Frequency	Valid Percent	Cumulative Percent
first	94	21.9	21.9
second	89	20.7	42.6
third	72	16.7	59.3
fourth	79	18.4	77.7
fifth	67	15.6	93.3
sixth	29	6.7	100
Total	430	100	
Missing	77		
Total	507		

Q13g: Code violation rank order: Roaming animals

Rank:	Frequency	Valid Percent	Cumulative Percent
first	98	22.5	22.5
second	54	12.4	34.9
third	54	12.4	47.4
fourth	45	10.3	57.7
fifth	71	16.3	74
sixth	113	26	100
Total	435	100	
Missing	72		
Total	507		

Q13f: Code violation rank order: Other

Rank:	Frequency	Valid Percent	Cumulative Percent
first	11	73.3	73.3
second	2	13.3	86.7
third	2	13.3	100
Total	15	100	
Missing	492		
Total	507		

Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	12	2.5	2.5
Somewhat dissatisfied	10	2.1	4.6
Neutral	54	11.4	16
Somewhat satisfied	174	36.6	52.6
Very satisfied	225	47.4	100
Total	475	100	
Missing	32		
Total	507		

Q16: What do you believe is the most important challenge facing Escambia?

	Frequency	Valid Percent	Cumulative Percent
Managing growth	78	15.7	15.7
Transportation	32	6.4	22.1
Building and maintaining a sense of community	23	4.6	26.7
Attracting jobs and economic development	226	45.4	72.1
Affordable housing	89	17.9	90
Access to waterways	3	0.6	90.6
Other	47	9.4	100
Total	498	100	
Missing	9		
Total	507		

Q20: How satisfied are you with the overall quality of the job that the County is doing?

	Frequency	Valid Percent	Cumulative Percent
Very dissatisfied	8	1.6	1.6
Somewhat dissatisfied	34	6.9	8.5
Neutral	166	33.5	41.9
Somewhat satisfied	224	45.2	87.1
Very satisfied	64	12.9	100
Total	496	100	
Missing	11		
Total	507		

Q21: How many years have you lived in Escambia?

	Frequency	Valid Percent	Cumulative Percent
0 to 2 years	45	8.9	8.9
3 to 6 years	62	12.3	21.3
7 to 10 years	44	8.7	30
11 to 20 years	99	19.7	49.7
21 to 40 years	116	23.1	72.8
More than 40 years	137	27.2	100
Total	503	100	
Missing	4		
Total	507		

Q23: Do you own or rent your residence?

	Frequency	Valid Percent	Cumulative Percent
Own	416	82.1	82.1
Rent	84	16.6	98.6
Refused to answer	7	1.4	100
Total	507	100	

Q25: Which of the following age ranges do you fall into?

	Frequency	Valid Percent	Cumulative Percent
18 - 35 years	70	14.1	14.1
36 - 55 years	130	26.3	40.4
56 - 65 years	114	23	63.4
Over 65	181	36.6	100
Total	495	100	
Missing	12		
Total	507		

Q26: What is the highest degree or level of school you have completed?

	Frequency	Valid Percent	Cumulative Percent
Less than high school	44	8.7	8.7
High school diploma or GED	118	23.3	32
Some college or AA degree	180	35.5	67.5
College degree or higher	160	31.6	99
Refused to answer	5	1	100
Total	507	100	

Q27: What is your present marital status?

	Frequency	Valid Percent	Cumulative Percent
Now married	318	62.7	62.7
Divorced	50	9.9	72.6
Never married	65	12.8	85.4
Widowed	59	11.6	97
Separated	6	1.2	98.2
Don't know	1	0.2	98.4
Refused to answer	8	1.6	100
Total	507	100	

Q27a: Which of the following ethnic groups best describes your race?

	Frequency	Valid Percent	Cumulative Percent
African American/Black	58	11.4	11.4
Asian/Pacific Islander	7	1.4	12.8
Hispanic/Latino	3	0.6	13.4
Native American	13	2.6	16
Caucasian/White	399	78.7	94.7
Other	14	2.8	97.4
Don't know	2	0.4	97.8
Refused to answer	11	2.2	100
Total	507	100	

Q28: Which category best describes your total household income?

	Frequency	Valid Percent	Cumulative Percent
Under \$10,000	28	5.5	5.5
\$10,000 - \$14,999	22	4.3	9.9
\$15,000 - \$24,999	33	6.5	16.4
\$25,000 - \$34,999	60	11.9	28.3
\$35,000 - \$49,999	77	15.2	43.5
\$50,000 - \$74,999	72	14.2	57.7
\$75,000 - \$99,999	51	10.1	67.8
\$100,000 - \$149,999	35	6.9	74.7
\$150,000 - \$199,999	7	1.4	76.1
\$200,000 or more	5	1	77.1
Don't know	37	7.3	84.4
Refused to answer	79	15.6	100
Total	506	100	
Missing	1		
Total	507		

Gender

	Frequency	Valid Percent	Cumulative Percent
F	304	60	60
M	203	40	100
Total	507	100	

Escambia County Operations Survey:

Presentation of Numerical Results

December 20, 2007

Rick Harper, Ph.D. / Jeff Williams, MBA

Questions?

The logo consists of the letters 'TLG' in white, bold, sans-serif font, set against a blue rectangular background with a horizontal gradient.

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